

Collin Roehner

From: Ellen Plendl
Sent: Tuesday, April 18, 2017 2:59 PM
To: Consumer Correspondence
Subject: Docket No. 160101-WS & 150269-WS
Attachments: UIF OF FLORIDA; Consumer Inquiry - Utilities, Inc. of Florida

See attached correspondence and PSC reply to add to the correspondence side of Dockets 160101-WS & 150269-WS.

Collin Roehner

From: Randy Roland
Sent: Tuesday, April 18, 2017 2:51 PM
To: 'paddy_mccarthy@hotmail.com'
Subject: Consumer Inquiry - Utilities, Inc. of Florida

Mr. Patrick McCarthy
paddy_mccarthy@hotmail.com

Dear Mr. McCarthy:

This is in response to your E-mail to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate you sharing your comments and have included your E-mail in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, www.floridapsc.com and click on the Clerk's Office tab, then select Dockets and type in case number 160101-WS.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Collin Roehner

From: paddy mccarthy <paddy_mccarthy@hotmail.com>
Sent: Tuesday, April 18, 2017 1:16 PM
To: Randy Roland; Rey Castillo; eschristian@uiwater.com; Bev DeMello
Subject: UIF OF FLORIDA

The following was submitted to WINK ACTION NEWS;

W have contacted the office of the Governor, Tyler L. Andrew, Office of Citizen Services, 850-413-6100, and directed us to the Florida Public Service Commission. Since the beginning of the year correspondence has gone back and forth with the following PSC officers, Bev DeMello, Assistant Director and Randy Roland, Regulatory Program Administrator. We have also contacted Mr. Bill Truex, Charlotte County Board of Commissioners who's office has been very helpful. The ownership structure of Utilities Inc (UIF) which has been impacting our water rates is as follows; BRITISH COLUMBIA INVESTMENT MANAGEMENT CORPORATION OWNS>CORIX>CORIX OWNS UTILITIES INC OF ILLIONOIS>UTILITIES IINC OF ILLIONOIS OWNS UTILITES INC OF FLORIDA and is our provider. UIF is charging 3X's the amount that Charlotte County charges for water. We pay Charlotte County for property taxes, water usage and cannot use Charlotte County for wastewater usage. We are held hostage by UIF and this scenario is likely to continue if nothing is done. The Office of the Governor and the PSC pass the buck around. UIF to my knowledge owns no meters and relies on Charlotte County to supply the gallons used each month and then charges 3X's the amount for the same usage. Why not some transparency and why does UIF have a monopoly and hold it's users hostage.

Hoping you can help in this matter.

Patrick McCarthy

PS: UIF was just granted a 10.4% increase. The nightmare never ends!