

Patricia Nichols,
33200 Grand Cypress Way
Leesburg, Fl. 34748

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

April 26,2017

Dear Sir:

As a home-owning resident of Pennbrooke in Lake County, I am opposed to the proposed rate changes in Docket No. 160101-WS. I also sent a letter regarding this matter after the public hearing here at Pennbrooke on this proposed change in February.

The proposed consolidation of rates does not take into consideration that Utilities, Inc. services individual communities in various counties across the state of Florida, each with our own waste and water plants that have been acquired at different times and have different operating costs. Grouping all of these Utilities, Inc. serviced communities together to charge a common rate is unfair, and only benefits a few localities to the great financial detriment of others. It , of course, benefits Utilities, Inc.'s bottom line.. The rate increases to Pennbrooke residents of this proposed consolidation would be significant for what is a small (1239 homes) 55+ community with less than an average of two people in each residence.

In addition, Utilities, Inc. has not been a good service provider for the thirteen years that I have lived here. Water quality has decreased over that time, and the company has not instituted the improvements promised during the last rate increase.

In summary, Utilities, Inc. 's proposed rate changes through consolidation will not in any way benefit Pennbrooke residents, and will simply add monthly costs to people who are on fixed incomes for the most part. I request that the Commission reject Utilities, Inc.'s request.

Sincerely,

Patricia Nichols

Member Pennbrooke Homeowners Association Board of Directors