

April 25, 2017

Julia Fromkin
32830 Timberwood Drive
Leesburg, FL 34748

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Ref: Docket No. 160101-WS

Dear Sir or Madam:

As a homeowner, resident, and President of the Board of Directors at Pennbrooke Homeowners' Association, I must protest the the proposed rate change in the referenced Docket number.

The proposed consolidation of rates is not a fair and equitable method of doing business. The communities involved are not contiguous and differ greatly in equipment and operating costs. They do not share any infrastructure and for one community to be "taxed" to provide funding for another makes no sense at all.

In addition to the above, Utilities Inc has a very poor record of water quality and pressure. There have been many promises made and not acted upon. The water, unless you have a good filter is undrinkable and stains toilets and other appliances. Water coming directly from the tap has a strong odor of chlorine. Iron in the water stains.

I'd like to thank the PSC for all their help in resolving these matters. We do appreciate your hard work. You have spent many hours reading information provided and we feel sure that you will come to a just determination.

Sincerely,

Julia Fromkin
President, Pennbrooke Homeowner's Association, Inc.