

Collin Roehner

From: Office of Commissioner Brown
Sent: Monday, May 01, 2017 4:13 PM
To: Commissioner Correspondence
Subject: Docket No. 160101-WS - Application for Increase in Water and Wastewater Rates by Utilities Inc. of Florida - FW: Recent/Concurring Summertree Cross Creek Water Issue/PressureConcerns

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 160101-WS. Thank you.

From: leerobida@gmail.com [mailto:leerobida@gmail.com]
Sent: Monday, May 01, 2017 1:10 PM
To: Ann Marie Ryan; Office of Commissioner Brown; Office of Commissioner Brisé; Office of Commissioner Patronis; Office Of Commissioner Graham; Office of Commissioner Polmann; John Hoy; Patrick Flynn Utilities, Inc.
Cc: brian@brianarmstronglaw.com; PC Commissioner Jack Mariano; Flip Mellinger; Lorraine - Pt West; Terry Copenhafer - FA Treasurer; joseph mitchell; Rachel Perrin Rogers; Jared Ochs
Subject: RE: Recent/Concurring Summertree Cross Creek Water Issue/PressureConcerns

Water Concerns.

I can also state that the water pressure is dropping lower than normal, which happened on Friday April 28th 2017 in the early hours of 6:00AM-9:00AM. Also I have noticed ONCE AGAIN on the same date of Friday April 28th, that in the toilet tank reservoir's of both toilets in our home, that we are having a build up of solid sediment in the bottom of the tank. I did take pictures of the two tanks, as well as I did draw and kept a sample of the water that is entering our home, at the water faucet that is where the water pipe feeding in off the UIF water meter, enters our home.

I have since, then filed a protest letter of complaint to the Commissioners of the FPSC, as well as, will file the same letters and pictures to the Office of the Florida DEP and the Office of the Governor of Florida, Rick Scott. I have lost total trust of Utilities Inc., of Florida, in being a responsible company that **is not** looking out for the welfare of its consumers, who have been and still are forced to have to have UIF, as our water and sewer service provided.

This community, needs to continue working with Pasco County Utilities, to have them make the purchase of the UIF operations here in Summertree, and as a government ran utility, with openness to the daily operations, which we have earned the trust of our water utility provider Pasco County Utility, and not that misplaced trust that UIF has lost.

Pasco County Utilities needs to be able to open up and examine the 25 plus year old water pipes, that supplies us the water that they sell to UIF, and have a honest accounting of what is inside those pipes. The continue flushing of the millions of gallons of water, just to keep the water safe to drink, is not the answer in these days of critical water shortages, and a wise business decision, in the use of taxpayers dollars and our natural resources.

Having to live with lower water pressure, and or water that has sediment in it, that is sold by a private utility company, and to be expected to sit back and take it, is not the way I wish to be treated.

It appears to me, from what I'm seeing, is that the problem lays on the shoulders of the management team at Utilities Inc., of Florida, as well as that of the parent company, Corix of Canada.

Folks, just do the right thing, and SELL THIS OPERATION so that Pasco County can come in and fix the problems that have been allowed to linger.

Simply put, you do not take an empty milk carton and refill it with water, and expect it to not taste like milk.

Lee Robida
11210 Merganser Way
New Port Richey, FL 34654

Sent from [Mail](#) for Windows 10

From: [Ann Marie Ryan](#)

Sent: Monday, May 1, 2017 11:05 AM

To: [FL PSC Commissioner Brown](#); [FL PSC Commissioner Brisé](#); [FL PSC Commissioner Patronis](#); [FL PSC Commissioner Graham](#); [Commissioner Polmann](#); [John Hoy](#); [Patrick Flynn Utilities, Inc.](#)

Cc: brian@brianarmstronglaw.com; [PC Commissioner Jack Mariano](#); [Flip Mellinger](#); [Lorraine - Pt West](#); [Terry Copenhafer - FA Treasurer](#); [Lee S Robida](#); [joseph mitchell](#); [Rachel Perrin Rogers](#); [Jared Ochs](#)

Subject: Re: Recent/Concurring Summertree Cross Creek Water Issue/PressureConcerns

FYI - Resident concern with UIF water pressure and water quality

From: blw6053@gmail.com <blw6053@gmail.com>

Sent: Monday, May 1, 2017 9:53 AM

To: amr328@hotmail.com

Cc: Ken Jennings

Subject: Recent/Concurring Summertree Cross Creek Water Issue/Pressure Concerns

Dear Ann Marie,

My name is Barbara Wolowicz and I (along with my Mother Irma) have been a resident of 11121 Clear Oak Cr., Cross Creek (Summertree) for over 10 years. Ann Marie, (as the Summertree Water Alliance Advocate of which I cannot thank you enough), I wanted to let you know that on Sun. April 30th, 2017 @ ~ 5:30 p.m., we were affected by a sudden drop in water pressure while using the tap water from our kitchen sink. It was on full throttle when it dropped to at least half the amount. I even thought that the color appeared to darken and grabbed a glass to collect a sample (but later seemed OK). I now realize I should have kept it ☺. Anyway, I needed to get to the bottom of the matter as I was very upset and after discussing with my Mother, determined she flushed her commode at the very same time that I was using the kitchen sink tap. NOTE: It returned to normal afterwards. *I knew about the pressure problems in the community and didn't think we had experienced anything until then – but now looking back, our toilets have not been filling up nearly as quickly through out the past week. My Mother mentioned that she too had noticed the same while flushing her commode!*

I also wanted to mention septic activity that happened on Fri., April 28th. We live approximately two homes behind the sewer lift station located on Paradise Point Way in Cross Creek. During what seemed the entire morning, a large Septic tank truck was stationed at the Lift Station and men were working as we could hear them talking, and the truck was running constantly as we could smell diesel. Finally @~ noon, I went for a walk and saw the Septic truck leave. When I returned about a half our later, the Septic truck returned (which I thought odd). But didn't note how long it stayed after that. Additionally on the morning of Sat., April 29th, we

heard the septic alarm sounding at ~ 10:00 a.m. (we had just arrived home)---I noticed at UIF truck arrive and the alarm stopped. I overheard a voice say something to the effect that “. . . I was here yesterday . . . “! It’s just not that often that I see so much activity there and wanted to mention in the hopes that water pressure is not affecting this as well.

Finally I also need to mention that my beloved mother recently suffered some very serious health issues/setbacks and is very frail. The constant Dr. Appts., sleepless nights., and caregiving is something that you do out of love and necessity in hopes to get one more day with them--- BUT then throw in another worry --- **the possibility of drinking water that may be contaminated when it doesn’t have to be and she could easily have another set back? REALLY?????**

Once again, thank you Anne Marie Ryan, Lorraine, Terry, Wilber and Atty. Armstrong for all that you do. Please feel free to share this with any appropriate Agency, Attorney’s, PSC, UIF, etc.

Sincerely,

Barbara Wolowicz

11121 Clear Oak Cr.

New Port Richey, Fl 34654

Sent from [Mail](#) for Windows 10