

Collin Roehner

From: Office of Commissioner Brown
Sent: Monday, May 01, 2017 4:31 PM
To: Commissioner Correspondence
Subject: Docket No. 160101-WS - Application for Increase in Water and Wastewater Rates by Utilities Inc. of Florida - FW: Recent/Concurring Summertree Cross Creek Water Issue/Pressure Concerns

Please place the attached in Docket Correspondence, Consumers and their Representatives, in Docket No. 160101-WS. Thank you.

From: Patrick Flynn [mailto:PCFlynn@uiwater.com]
Sent: Monday, May 01, 2017 4:19 PM
To: Ann Marie Ryan; Office of Commissioner Brown; Office of Commissioner Brisé; Office of Commissioner Patronis; Office Of Commissioner Graham; Office of Commissioner Polmann; John Hoy
Cc: brian@brianarmstronglaw.com; PC Commissioner Jack Mariano; Flip Mellinger; Lorraine - Pt West; Terry Copenhafer - FA Treasurer; Lee S Robida; joseph mitchell; Rachel Perrin Rogers; Jared Ochs
Subject: RE: Recent/Concurring Summertree Cross Creek Water Issue/Pressure Concerns

Dear Ann Marie,

Thank you for forwarding this email to my attention. I talked with Ms. Wolowicz this afternoon and answered her questions and concerns. The drop in water pressure that Ms. Wolowicz noticed in her house reflects the drop in pressure induced by Pasco County Utilities' master meter assembly and backflow preventer. The pressure in the distribution system now ranges from 45-50 psi, which remains well above the DEP minimum requirement of 20 psi but less than the pressure provided prior to December 21 when the interconnection was placed into service. I have asked Pasco County Utilities staff to investigate ways to reduce the pressure loss through their equipment and will provide more information as it becomes available.

The maintenance activity at the Cross Creek lift station on Friday and Saturday reflects some maintenance work done to the pumps in the lift station on Friday followed by some additional work on Saturday. The pump station is functioning normally and as it was designed.

Please be aware that the water supplied to our customers is safe to drink in spite of the information provided by U. S. Water Services Corp. from their grab samples taken on April 18. Our water system is routinely tested using a state-certified commercial laboratory and found to be in compliance with DEP's requirements in all respects. In addition, water samples taken at 18 locations throughout the Summertree system between April 19 and April 21 were analyzed for 23 parameters and found to be in conformance with DEP's water quality limits. No boil water advisory has been issued by Utilities, Inc. of Florida nor by DEP nor is one warranted.

Please do not hesitate to contact me should you have questions or need additional information regarding Summertree.

Regards,
Patrick

From: Ann Marie Ryan [mailto:amr328@hotmail.com]
Sent: Monday, May 01, 2017 11:05 AM

To: FL PSC Commissioner Brown <commissioner.brown@psc.state.fl.us>; FL PSC Commissioner Brisé <commissioner.brise@psc.state.fl.us>; FL PSC Commissioner Patronis <commissioner.patronis@psc.state.fl.us>; FL PSC Commissioner Graham <commissioner.graham@psc.state.fl.us>; Commissioner Polmann <Commissioner.Polmann@psc.state.fl.us>; John Hoy <JPHoy@uiwater.com>; Patrick Flynn <PCFlynn@uiwater.com>
Cc: brian@brianarmstronglaw.com; PC Commissioner Jack Mariano <jmariano@pascocountyfl.net>; Flip Mellinger <flipmellinger@pascocountyfl.net>; Lorraine - Pt West <l.e.mack@hotmail.com>; Terry Copenhafer - FA Treasurer <terrycopenhafer@gmail.com>; Lee S Robida <leerobida@gmail.com>; joseph mitchell <oakbay57@outlook.com>; Rachel Perrin Rogers <perrinrogers.rachel@flsenate.gov>; Jared Ochs <jared.ochs@myfloridahouse.gov>
Subject: Re: Recent/Concurring Summertree Cross Creek Water Issue/Pressure Concerns

FYI - Resident concern with UIF water pressure and water quality

From: blw6053@gmail.com <blw6053@gmail.com>
Sent: Monday, May 1, 2017 9:53 AM
To: amr328@hotmail.com
Cc: Ken Jennings
Subject: Recent/Concurring Summertree Cross Creek Water Issue/Pressure Concerns

Dear Ann Marie,

My name is Barbara Wolowicz and I (along with my Mother Irma) have been a resident of 11121 Clear Oak Cr., Cross Creek (Summertree) for over 10 years. Ann Marie, (as the Summertree Water Alliance Advocate of which I cannot thank you enough), I wanted to let you know that on Sun. April 30th, 2017 @ ~ 5:30 p.m., we were affected by a sudden drop in water pressure while using the tap water from our kitchen sink. It was on full throttle when it dropped to at least half the amount. I even thought that the color appeared to darken and grabbed a glass to collect a sample (but later seemed OK). I now realize I should have kept it ☹. Anyway, I needed to get to the bottom of the matter as I was very upset and after discussing with my Mother, determined she flushed her commode at the very same time that I was using the kitchen sink tap. NOTE: It returned to normal afterwards. *I knew about the pressure problems in the community and didn't think we had experienced anything until then – but now looking back, our toilets have not been filling up nearly as quickly through out the past week. My Mother mentioned that she too had noticed the same while flushing her commode!*

I also wanted to mention septic activity that happened on Fri., April 28th. We live approximately two homes behind the sewer lift station located on Paradise Point Way in Cross Creek. During what seemed the entire morning, a large Septic tank truck was stationed at the Lift Station and men were working as we could hear them talking, and the truck was running constantly as we could smell diesel. Finally @~ noon, I went for a walk and saw the Septic truck leave. When I returned about a half our later, the Septic truck returned (which I thought odd). But didn't note how long it stayed after that. Additionally on the morning of Sat., April 29th, we heard the septic alarm sounding at ~ 10:00 a.m. (we had just arrived home)---I noticed at UIF truck arrive and the alarm stopped. I overheard a voice say something to the effect that “. . . I was here yesterday . . . “! It's just not that often that I see so much activity there and wanted to mention in the hopes that water pressure is not affecting this as well.

Finally I also need to mention that my beloved mother recently suffered some very serious health issues/setbacks and is very frail. The constant Dr. Appts., sleepless nights., and caregiving is something that you do out of love and necessity in hopes to get one more day with them--- BUT then throw in another worry --- **the possibility of drinking water that may be contaminated when it doesn't have to be and she could easily have another set back? REALLY?????**

Once again, thank you Anne Marie Ryan, Lorraine, Terry, Wilber and Atty. Armstrong for all that you do. Please feel free to share this with any appropriate Agency, Attorney's, PSC, UIF, etc.

Sincerely,

Barbara Wolowicz
11121 Clear Oak Cr.
New Port Richey, FL 34654

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