



**CUSTOMERS OF UTILITIES, INC. of FLORIDA**  
**Summertree Water System**  
**System Wide Flushing Event**

Utilities, Inc. of Florida has scheduled a comprehensive flushing of our water distribution system within Summertree. This event is scheduled to take place immediately after the interconnection with Pasco County Utilities (PCU) is placed into service, which is currently under construction and nearing completion. This is tentatively scheduled to occur on **December 21, 2016**. Our flushing activity is essential in order to transition promptly from our well water to water supplied by PCU throughout the distribution system. Thereafter, our existing wells will be taken off line and decommissioned in conformance with regulatory requirements. Thereafter, these existing wells will no longer be available as a backup water source.

By flushing the system thoroughly, we will remove any buildup of minerals and sediment that may have been deposited in our water mains over time and not otherwise removed from our routine flushing program. We will begin the flushing of the water lines at the point of connection with PCU's water system at the entrance gate on Paradise Pointe Way on **December 21, 2016**. Flushing will then proceed sequentially from hydrant to hydrant toward the back of the community and throughout each neighborhood until the entire Summertree community has been flushed. In this way, we will scour all of the pipes and remove any sediment from the piping system through our hydrants and other flushing points.

You may notice some sediment in your tap water immediately after the water main on your street has been flushed. You may also notice a temporary drop in pressure during this activity. We suggest that you run your cold water for a few minutes until it clears up. You may also want to refrain from doing laundry during this time as you may notice some initial discoloration in the water.

The utility also would like to inform you that you may notice a change in taste and odor as well. The switch to PCU as the source water will reflect a return to providing you with water that is disinfected using the chloramination process, which is the disinfection method that has been in use since 2005. The change in chlorine disinfection that was initiated on November 1 will terminate with the switch in water source to PCU.

In an effort to keep you informed of our flushing activities, our office will send out a recorded message to each customer a day or two prior to the beginning the flushing process on **December 21, 2016**. This message will be delivered to all customers who have provided Customer Service with an accurate, active phone number. If you currently do not have a primary phone number on your account and you wish to be notified by phone, please contact our Customer Service Department toll-free at (866) 842-8432.

We apologize for any inconvenience this may cause you and appreciate your patience. However, we are pleased that this project is nearing completion and that we have resolved the aesthetic issues regarding water quality.

If you should have any questions or concerns, do not hesitate to call Customer Service.

Utilities, Inc. of Florida