

Sandra Soto

From: Ellen Plendl
Sent: Wednesday, June 07, 2017 1:47 PM
To: Consumer Correspondence
Subject: Docket No. 160101-WS & 150269-WS
Attachments: FW Governor's Assignment Case Number 644,099 EOG000451901; larry-labeau-response.pdf

See attached correspondence and PSC reply to add to the correspondence side of Dockets 160101-WS & 150269-WS.

Sandra Soto

From: Randy Roland
Sent: Wednesday, June 07, 2017 10:38 AM
To: Ellen Plendl
Subject: FW: Governor's Assignment | Case Number: 644,099 | EOG:000451901
Attachments: 644099-labeau.pdf

For you.

From: CRM.CitizenServices [<mailto:CRM.CitizenServices@eog.myflorida.com>]
Sent: Wednesday, June 07, 2017 10:37 AM
To: Randy Roland
Subject: Governor's Assignment | Case Number: 644,099 | EOG:000451901

Case Number:	644,099
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Origin	Letter
EOG	Citizen Services
Source	
Created On	6/6/2017 8:22 AM
Letter Date	
Priority	Default

Case Attribute(s)

Attribute	
Utilities	

Primary Contact Information

First Name	Larry	Last Name	LaBeau	Phone	
City	1956 Briarwood Lane Bedford Township, Michigan 48182	County	Monroe	State	Michigan

United States

48182

Email

Address Line 1 1956 Briarwood Lane

Address Line 2

Organization /

Additional
Information

Description

Note

Case Assignment

Assigned To:	PSC - Public Service Commission	Due Date:	6/26/2017 8:22 AM
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You have an assignment from the Executive Office of the Governor.

Please have staff review and respond as appropriate.

Please copy the link below to close the assignment, provide resolution information or request an extension/reassignment.

[Click Here to Update the Case](#)

If you have questions about this assignment, please send an email to CRM.CitizenServices@eog.myflorida.com.

Sincerely,

Kristie Jemmott

Office of Citizen Services

Executive Office of the Governor

UTILITY
PSC
OFFICE OF THE ATTORNEY GENERAL
17 MAY 23 PM 12:39

Office of Governor Rick Scott
State of Florida
The Capitol
400 S. Monroe St.
Tallahassee, FL 32399-0001

Dear Mr. Scott,

May 12, 2017

Subject: Water rates.

I am a Snowbird like so many others in Florida. I reside in Highlands County during the winter months. For the past 5 years. The water rates in Highlands County have increased three times. I recently received a letter (ref: enclosed copy) stating that the Florida Public Service Commission was holding a meeting on May 8th to discuss increases/decreases in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion Orange, Pasco, Pinellas, Polk and Seminole Counties. Two years ago, there was a meeting to present homeowners in Lake Placid, Highlands County with another increase. At that time, I made a presentation, which include data on water rates compiled by an independent company, for all counties and municipalities in the state of Florida. It showed that Highlands County had one of the highest water and sewage rates in the entire state. It seemed like no one was listening however, as they are again reviewing the water and sewage rates. Even though the letter I received says the meeting was to discuss the increase/decrease in rates, we all know they are not interested in reducing the rates. I also believe that it's no coincidence that this meeting that was scheduled for May 8th, was held after the Snowbirds left Florida for their summer homes.

I live in Michigan in the summer. I typically pay approximately \$70.00 a quarter for water and sewage usage. When I to go the Florida in the winter, my water is shut off, and I pay approximately \$5.00 a month for service.

When I am in Florida during the winter months, my water bill is approximately \$70.00 a month. When I leave Florida to go to Michigan in the summer, my water is shut off and I pay \$30.00 for service when no water is being used.

The purpose for this letter is to appeal to you for some intervention or assistance to help reduce water and sewage rates and not increase them. Many of us Snowbirds are living on fixed incomes and are not able to withstand these increases. After all, we bring an enormous amount of revenue into the state of Florida during the winter months.

I would appreciate any assistance you could provide.

Respectfully yours,



Larry LaBeau
1956 Briarwood Ln.
Temperance MI 48182

044099
DUE 6.26.17
KJ

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
NOTICE OF CUSTOMER SERVICE HEARING AND TECHNICAL HEARING

TO

UTILITIES, INC. OF FLORIDA

OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 160101-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
COUNTIES BY UTILITIES, INC. OF FLORIDA

ISSUED: APRIL 24, 2017

NOTICE is hereby given that the Florida Public Service Commission ("Commission") will hold customer service and technical hearings in the above docket on the application for increases/decreases in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Utilities, Inc. of Florida ("Utility"). The customer service hearing will commence and terminate at the time and location shown below. Members of the public who wish to present testimony are urged to appear promptly at the scheduled customer service hearing time because the hearing may be adjourned early if no witnesses are present to testify. The Customer Service Hearing will terminate no later than 11:30 a.m., but may terminate earlier if all witnesses present their testimony prior to 11:30 a.m.

The date, time and location of the hearings are:

Customer Service Hearings

9:30 - 11:30 a.m., Monday, May 8, 2017
Betty Easley Conference Center
Joseph P. Cresse Hearing Room 148
4075 Esplanade Way
Tallahassee, FL 32399

Technical Hearing

1:30 p.m., Monday, May 8, 2017
Betty Easley Conference Center
Joseph P. Cresse Hearing Room 148
4075 Esplanade Way
Tallahassee, FL 32399

Tuesday, May 9, 2017, through Friday, May 12, 2017, have also been reserved for continuation of the Technical (Formal) Hearing if needed. The starting time of the next day's session

will be announced at the conclusion of the prior day. The hearing may be adjourned early if all the testimony is concluded.

CUSTOMER SERVICE HEARING - PURPOSE AND PROCEDURE

The purpose of the customer service hearing shall be to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony. Members of the public who wish to present testimony are urged to appear promptly at the scheduled customer service hearing time above because the hearing may be adjourned early if no witnesses are present to testify. The Customer Service Hearing will terminate no later than 11:30 a.m., but may terminate earlier if all witnesses present their testimony prior to 11:30 a.m.

TECHNICAL HEARING – PURPOSE AND PROCEDURE

The purpose of the technical hearing is to consider the petition of Utilities, Inc. of Florida for an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement. At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues identified by the parties at the Prehearing Conference held on April 20, 2017. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

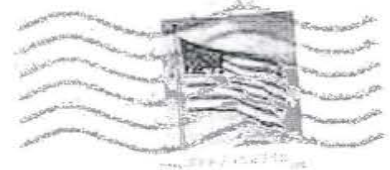
JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

L. LABEALL
1956 BRIARWOOD LN.
TEMPERANCE MI 48182

METROPLEX MI 480
13 MAY 2017 PM 4 1



OFFICE OF GOVERNOR RICK SCOTT
STATE OF FLORIDA
THE CAPITOL
400 SOUTH MONROE ST.
TALLAHASSEE FLORIDA 32399-0001

32399-659199



COMMISSIONERS:
JULIE I. BROWN, CHAIRMAN
ART GRAHAM
RONALD A. BRISÉ
JIMMY PATRONIS
DONALD J. POLMANN

STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

June 7, 2017

Mr. Larry LaBeau
1956 Briarwood Lane
Temperance, MI 48182

RE: FPSC Inquiry 1244620C

Dear Mr. LaBeau:

The Governor's Office of Citizen Services forwarded your correspondence to the Florida Public Service Commission (FPSC) about Utilities, Inc. of Florida's (UIF) rate petition. We appreciate your correspondence, and it has been included in both open UIF Docket files (150269-WS and 160101-WS) for consideration.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the FPSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101-WS.

Sincerely,

A handwritten signature in cursive script that reads "Randy Roland".

Randy Roland
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

RR:mep