

Application for increase in water and wastewater rates in Lake County by

Lakeside Waterworks, Inc.

DOCKET NO. 160195-WS

Name Elizabeth Hartong

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Leesburg, Florida 34788

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CONSUMER COMMENTS

The residents of Shangri-La by the Lake are elderly with most being on a fixed income. The proposed rate increase would be detrimental to quality of life. Social security has had very minimal increase! Meters are not read on a regular basis. Could be one or two months of being billed One thousand gallons - then jump to Six thousand gallons. This makes it more difficult to know what to expect/budget for the bill.

Water pressure fluctuates constantly. Even with a water purifier and softener the water is still cloudy, has an odd taste and leaves stains in toilets. The quality of water and service does not warrant such a large rate increase!!!

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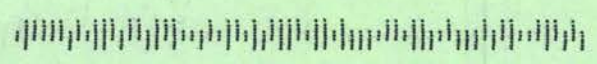
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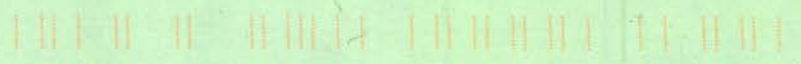


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