

Sandra Soto

From: Ruth McHargue
Sent: Friday, June 16, 2017 4:41 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 170001

Follow Up Flag: Follow up
Flag Status: Completed

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, June 16, 2017 4:32 PM
To: Ruth McHargue
Subject: To CLK Docket 170001

Copy on file, see 1245348C. DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Friday, June 16, 2017 4:20 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 123116

CUSTOMER INFORMATION

Name: Eddie Rodriguez
Telephone: (407) 421-1840
Email: ler1121@cfl.rr.com
Address: 516 one center blvd apt. 303 Altamonte Springs FL 32701

BUSINESS INFORMATION

Business Account Name: Eddie Rodriguez
Account Number: 4667271305
Address: 516 one center blvd apt. 303 Altamonte Springs FL 32701

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Yet again Duke Energy is raising their rates and your wonderful commission has allowed them too. That is at least 4-5 increases in the last 6 months. Are you damn corrupt that you just give them whatever they want? I am tired of checking my bill to see that yet again they are raising their rates and your commission are allowing it. How much are they paying the members of this commission to keep screwing over Florida residents? Security asset charge bullshit a made up term to pass costs on to us and you okay it. Duke says we are dedicated to keeping costs low and provide great service but we keep raising rates. We live in Florida it gets hot no one on a 97 degree day should be boiling in an apartment or home because of rising fuel costs. Do your job for Florida you Corrupt assholes. You can't be committed to give us energy costs at a lower price if you just keep letting Duke raise costs in this crappy economy. Mid year adjustments what the fuck? Do your job for Florida not Duke.