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FPSC - COMMISSION CLERK

June 27, 2017

Ms. Carlotta S. Stauffer, Clerk
Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RECEIVED-FPSC
2017 JUN 27 AM 8:04
COMMISSION
CLERK

REDACTED

Re: Docket No. 170127-TP – 2018 State certification §54.313 and §54.314, annual reporting requirements for high-cost recipients, and certification of support for eligible telecommunications carriers - FCC Form 481, Carrier Annual Reporting Data Collection Form

Dear Ms. Stauffer:

Pursuant to section 54.313(i) of the Federal Communications Commission's ("FCC's") rules,¹ ATT Florida hereby provides a copy of its FCC Form 481, Carrier Annual Reporting Data Collection Form that it filed with the FCC on June 23, 2017. All eligible telecommunication carriers that receive high-cost and/or low income support must file Form 481 with the FCC in order to continue receiving such support by July 1.

The collection of data and information contained in FCC Form 481 is done under the FCC's authority in section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254, and sections 54.313 and 54.422 of the Commission's rules, 47 C.F.R. §§ 54.313 and 54.422. The FCC anticipates that state commissions will use the data contained in carriers' FCC Form 481 filings to develop their section 54.314 certifications.²

The Company's 481 filing contains confidential information. Accordingly, the Company also submits for filing its Petition seeking confidential treatment of such material.

If you have any questions concerning this matter please call me to discuss. I can be reached at 850-577-5553.

Sincerely,

MaryRose Sirianni
Manager – External Affairs

¹ 47 C.F.R. § 54.313(i).

² See 47 C.F.R. § 54.314(a); *Connect America Fund*, WC Docket No. 10-90 et al., Report and Order and Further Notice of Proposed Rulemaking, 26 FCC Rcd 17663, ¶ 612 (2011).

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	Mary Henze
<035> Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com
Form Type	54.313 and 54.422

**(200) Service Outage Reporting (Voice)
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 215191
<015> Study Area Name SOUTHERN BELL-FL
<020> Program Year 2018
<030> Contact Name - Person USAC should contact regarding this data Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030> 2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com

<210> For the prior calendar year, were there any reportable voice service outages? Yes _____

<220>	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures	
-- See attached worksheet --												

**(300) Unfulfilled Service Request
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

Contact Name - Person USAC should contact regarding this data

Mary Henze

Contact Telephone Number - Number of person identified in data line

030>

2024572041 ext.

Contact Email Address - Email Address of person identified in data line

030>

mh3376@att.com

Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

Offered only fixed voice

Complaints per 1000 customers for fixed voice

0.75

Complaints per 1000 customers for mobile voice

Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.

Offered only fixed broadband

Complaints per 1000 customers for fixed broadband

1.13

Complaints per 1000 customers for mobile broadband

Service with applicable minimum service standards

**(710) Broadband Price Offerings
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 215191
 <015> Study Area Name SOUTHERN BELL-FL
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Mary Henze
 <035> Contact Telephone Number - Number of person identified in data line <030> 2024572041 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com

<711>	<a1>	<a2>	<b1>	<b2>	<v>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }

-- See attached worksheet --

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 215191FL1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 215191FL1030.pdf

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

**(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://cpr.att.com/pdf/fl/g003.pdf>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2005) Price Cap Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL- FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	<input style="width: 100%;" type="text" value="No"/>	
<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100%;" type="text" value="Yes"/>	
<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100%;" type="text" value="Yes"/>	
<2024A> Round 2 Recipient of Incremental Support?	<input style="width: 100%;" type="text" value="Yes"/>	<input style="width: 100%; height: 50px;" type="text" value="FL215191 Price_Cap_Line_2024.xlsm"/>
<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A> Round 2 Recipient of Incremental Support?	<input style="width: 100%;" type="text" value="Yes"/>	
<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	<input style="width: 100%; height: 50px;" type="text" value="FL215191 Price_Cap_Line_2025.xlsm"/>
<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<input style="width: 100%;" type="text" value="Not Applicable"/>

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Not Applicable

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

Yes

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

10516305

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

FL215191Price_Cap_Line_2018 Anchor Inst.xlsx

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

he drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the document is accurate.

Progress Report on 5 Year Plan

Carrier certifies to 54.313(f)(1)(iii)

Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

Please Provide Attachment

Name of Attached Document Listing Required Information

Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

Please Provide Attachment

Name of Attached Document Listing Required Information

Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}

(Yes/No)

If yes, does your company file the RUS annual report

(Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

Electronic copy of their annual RUS reports Operating Report for Telecommunications Borrowers)

Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

If the response is no on line 3014, is your company audited?

(Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

1) either a copy of their audited financial statement; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

1) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

Underlying information subjected to a review by an independent certified public accountant

Underlying information subjected to an officer certification.

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL- FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext .
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

roadband Experiment

ural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served anchor institutions, and provide a list of locations where broadband has been deployed.

st Obligations – FCC 14-98 (paragraphs 26-29, 78)

ss Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

ent certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, service capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Anchor Institutions – FCC 14-98 (paragraph 79)

Participants must provide the number, names, and addresses of community anchor institutions to which they have newly deployed broadband service in the preceding calendar year. On this line, please respond to Line 4002 (new community anchors, no – no new anchors) to indicate whether this list will be provided.

3A, please provide a response for 4003B.

Provide the number, names and addresses of community anchor institutions to which the participant has newly begun providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

Deployment Locations – FCC 14-98 (paragraph 80)

Provide a list of geocoded locations to which broadband has been deployed as of the date immediately preceding the July 1st filing of the FCC Form 481.

Name of Attached Document Listing Required Information

Provide evidence demonstrating that the participant is meeting the relevant public service obligations for the identified locations. Materials must detail the pricing, offered broadband service, and any usage allowances available in the geographic area.

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: SOUTHERN BELL-FL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/20/2017
Printed name of Authorized Officer: Scott Mair	
Title or position of Authorized Officer: SVP Technology Planning & Engineering	
Telephone number of Authorized Officer: 2147571510 ext.	
Study Area Code of Reporting Carrier: 215191	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Attachments

REDACTED – FOR PUBLIC DISCLOSURE

(200) Service Outage Voice Reporting Data Collection Form

REDACTED

FOR PUBLIC DISCLOSURE

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 215191
 <015> Study Area Name SOUTHERN BELL-FL
 <020> Program Year 2018
 <030> Contact Name - Person USAC should contact regarding this data Mary Henze
 <035> Contact Telephone Number - Number of person identified in data line <030> 2024572028 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> mh3376@att.com

<701> Residential Local Service Charge Effective Date
 <702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Belle Glade		FR	26.0	0.0	0.0	0.0	26.0
FL	Cedar Key		FR	26.0	0.0	0.0	0.0	26.0
FL	Chiefland		FR	26.0	0.0	0.0	0.0	26.0
FL	Chipley		FR	26.0	0.0	0.0	0.0	26.0
FL	Cross City		FR	26.0	0.0	0.0	0.0	26.0
FL	Old Town		FR	26.0	0.0	0.0	0.0	26.0
FL	Pahokee		FR	26.0	0.0	0.0	0.0	26.0
FL	Vernon		FR	26.0	0.0	0.0	0.0	26.0
FL	Bunnell		FR	26.0	0.0	0.0	0.0	26.0
FL	Fernandina Bch.		FR	26.0	0.0	0.0	0.0	26.0
FL	Flagler Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	Graceville		FR	26.0	0.0	0.0	0.0	26.0
FL	Lake City		FR	26.0	0.0	0.0	0.0	26.0
FL	New Smyrna		FR	26.0	0.0	0.0	0.0	26.0
FL	Oak Hill		FR	26.0	0.0	0.0	0.0	26.0
FL	Palatka		FR	26.0	0.0	0.0	0.0	26.0
FL	Palm Coast		FR	26.0	0.0	0.0	0.0	26.0
FL	Pierson		FR	26.0	0.0	0.0	0.0	26.0
FL	Pomona Park		FR	26.0	0.0	0.0	0.0	26.0
FL	Welaka		FR	26.0	0.0	0.0	0.0	26.0
FL	Yankeetown		FR	26.0	0.0	0.0	0.0	26.0

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
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<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Big Pine Key		FR	26.0	0.0	0.0	0.0	26.0
FL	Brooksville		FR	26.0	0.0	0.0	0.0	26.0
FL	DeLand		FR	26.0	0.0	0.0	0.0	26.0
FL	DeLeon Springs		FR	26.0	0.0	0.0	0.0	26.0
FL	Hawthorne		FR	26.0	0.0	0.0	0.0	26.0
FL	Islamorada		FR	26.0	0.0	0.0	0.0	26.0
FL	Key Largo		FR	26.0	0.0	0.0	0.0	26.0
FL	Key West		FR	26.0	0.0	0.0	0.0	26.0
FL	Lynn Haven		FR	26.0	0.0	0.0	0.0	26.0
FL	Marathon		FR	26.0	0.0	0.0	0.0	26.0
FL	Micanopy		FR	26.0	0.0	0.0	0.0	26.0
FL	N. Key Largo		FR	26.0	0.0	0.0	0.0	26.0
FL	Panama City		FR	26.0	0.0	0.0	0.0	26.0
FL	Panama City Bch.		FR	26.0	0.0	0.0	0.0	26.0
FL	Sugarloaf Key		FR	26.0	0.0	0.0	0.0	26.0
FL	Sunny Hills		FR	26.0	0.0	0.0	0.0	26.0
FL	Trenton		FR	26.0	0.0	0.0	0.0	26.0
FL	Vero Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	Weekiwachee		FR	26.0	0.0	0.0	0.0	26.0
FL	Youngstown		FR	26.0	0.0	0.0	0.0	26.0
FL	Archer		FR	26.0	0.0	0.0	0.0	26.0

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	215191
<015> Study Area Name	SOUTHERN BELL-FL
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze
<035> Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date	1/1/2017
<702> Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Bronson		FR	26.0	0.0	0.0	0.0	26.0
FL	Cantonment		FR	26.0	0.0	0.0	0.0	26.0
FL	Daytona Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	DeBary		FR	26.0	0.0	0.0	0.0	26.0
FL	Dunnellon		FR	26.0	0.0	0.0	0.0	26.0
FL	Ft. Pierce		FR	26.0	0.0	0.0	0.0	26.0
FL	Gainesville		FR	26.0	0.0	0.0	0.0	26.0
FL	Jensen Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	Keystone Hts.		FR	26.0	0.0	0.0	0.0	26.0
FL	Newberry		FR	26.0	0.0	0.0	0.0	26.0
FL	Sebastian		FR	26.0	0.0	0.0	0.0	26.0
FL	Stuart		FR	26.0	0.0	0.0	0.0	26.0
FL	Titusville		FR	26.0	0.0	0.0	0.0	26.0
FL	Eau Gallie		FR	26.0	0.0	0.0	0.0	26.0
FL	Gulf Breeze		FR	26.0	0.0	0.0	0.0	26.0
FL	Havana		FR	26.0	0.0	0.0	0.0	26.0
FL	Hobe Sound		FR	26.0	0.0	0.0	0.0	26.0
FL	Holley-Navarre		FR	26.0	0.0	0.0	0.0	26.0
FL	Jay		FR	26.0	0.0	0.0	0.0	26.0
FL	Melbourne		FR	26.0	0.0	0.0	0.0	26.0
FL	Milton		FR	26.0	0.0	0.0	0.0	26.0

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
FL	Munson		FR	26.0	0.0	0.0	0.0	26.0
FL	Pace		FR	26.0	0.0	0.0	0.0	26.0
FL	Pensacola		FR	26.0	0.0	0.0	0.0	26.0
FL	Port St. Lucie		FR	26.0	0.0	0.0	0.0	26.0
FL	Cocoa		FR	26.0	0.0	0.0	0.0	26.0
FL	Cocoa Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	Baldwin		FR	26.0	0.0	0.0	0.0	26.0
FL	Delray Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	Yulee		FR	26.0	0.0	0.0	0.0	26.0
FL	Boca Raton		FR	26.0	0.0	0.0	0.0	26.0
FL	Green Cove Spg.		FR	26.0	0.0	0.0	0.0	26.0
FL	Jacksonvl. Bch.		FR	26.0	0.0	0.0	0.0	26.0
FL	Jupiter		FR	26.0	0.0	0.0	0.0	26.0
FL	Maxville		FR	26.0	0.0	0.0	0.0	26.0
FL	Middleburg		FR	26.0	0.0	0.0	0.0	26.0
FL	Orange Park		FR	26.0	0.0	0.0	0.0	26.0
FL	Ponte Vedra		FR	26.0	0.0	0.0	0.0	26.0
FL	West Palm Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	Boynton Beach		FR	26.0	0.0	0.0	0.0	26.0
FL	Jacksonville		FR	26.0	0.0	0.0	0.0	26.0
FL	St. Johns		FR	26.0	0.0	0.0	0.0	26.0

**(710) Broadband Price Offerings
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	FL	ALL	70.0	0.0	70.0	24.1	3.0	1000.0	Overage Charge
	FL	ALL	80.0	0.0	80.0	45.1	6.0	1000.0	Overage Charge
	FL	ALL	99.0	0.0	99.0	80.0	80.0	1000.0	Overage Charge
	FL	ALL	119.0	0.0	119.0	500.0	500.0	999999.0	Other, unlimited
	FL	MIAMI	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	KEYS	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	HOMESTRAD	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	PERRINE	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	NORTH DADE	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	WPALMBEACH	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	PAHOKEE	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	BOCA RATON	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	BOYNTONBCH	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	JUPITER	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	DELRAY BCH	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	FTLAUDERDL	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	HOLLYWOOD	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	POMPANOCH	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	DEERFLDBCH	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	HOBE SOUND	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge
	FL	PTST LUCIE	109.0	0.0	109.0	150.0	150.0	1000.0	Overage Charge

(800) Operating Companies**Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	215191
<015>	Study Area Name	SOUTHERN BELL-FL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T Florida
<811>	Holding Company	AT&T Inc.
<812>	Operating Company	BellSouth Telecommunications, LLC

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	AT&T CORP	549004	AT&T Corp.
	AT&T MOBILITY PUERTO RICO INC.	639005	AT&T Mobility
	AT&T MOBILITY LLC	259908	AT&T Mobility
	AT&T MOBILITY LLC	399015	AT&T Mobility
	AT&T MOBILITY LLC	529910	AT&T Mobility
	AT&T MOBILITY LLC	539010	AT&T Mobility
	BELLSOUTH TELECOMMUNICATIONS, LLC	215191	AT&T Florida
	BELLSOUTH TELECOMMUNICATIONS, LLC	225192	AT&T Georgia
	BELLSOUTH TELECOMMUNICATIONS, LLC	235193	AT&T North Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	245194	AT&T South Carolina
	BELLSOUTH TELECOMMUNICATIONS, LLC	255181	AT&T Alabama
	BELLSOUTH TELECOMMUNICATIONS, LLC	265182	AT&T Kentucky
	BELLSOUTH TELECOMMUNICATIONS, LLC	275183	AT&T Louisiana
	BELLSOUTH TELECOMMUNICATIONS, LLC	285184	AT&T Mississippi
	BELLSOUTH TELECOMMUNICATIONS, LLC	295185	AT&T Tennessee
	ILLINOIS BELL TELEPHONE COMPANY	345070	AT&T Illinois
	INDIANA BELL TELEPHONE COMPANY, INC.	325080	AT&T Indiana
	MICHIGAN BELL TELEPHONE COMPANY	315090	AT&T Michigan
	NEVADA BELL TELEPHONE COMPANY	555173	AT&T Nevada
	NEW CINGULAR WIRELESS PCS, LLC	209012	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	269905	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	279010	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	289912	AT&T Mobility

Line 510 – Description of Compliance with Service Quality and Consumer Protection

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at <http://www.att.com/gen/public-affairs?pid=11970>*). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at http://about.att.com/sites/privacy_policy*).

Line 610 – Descriptive Document for Functionality in Emergency Situations

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

- In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist "First Strike" teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T's Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T's Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity – development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery – planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-Prep™). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-Prep™ is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

215191FL1010

Voice Services Rate Comparability Compliance

AT&T's fixed voice service rates for each exchange included in this Form 481 filing, as displayed on Line 703c of the attached Line 700 form, are below the FCC's 2017 \$49.51 reasonable comparability benchmark for basic residential voice service. *See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services*, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

Broadband Service Rate Comparability Compliance

AT&T has at least one broadband service offering, as displayed on the attached Line 1000 form, that is priced at or below the FCC's 2017 reasonable comparability benchmark for broadband service. See, for example, AT&T's 24.1 Mbps download speed, 3 Mbps upload speed, with 1000 GB monthly usage allowance that is priced at \$70, which is below the FCC's reasonable comparability benchmark of \$89.90 for that service. See *Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services*, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

Year 3

\$0.00

Template for Reporting Community Ancho

Number

Name

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