Undeliverable mail returned from the U.S. Postal Service.

Address is consistent with the Master Commision Directory or the Case Management System.

State of Florida

Hublic Service Commission

2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

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Ralph O. Kessler (FL) 11523 Holly Ann Drive New Port Richey, FL **346**54

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Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE:

July 6, 2017

TO:

Filers with the PSC

FROM:

Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk

RE:

Case Management System Upgrade

The Florida Public Service Commission has upgraded its internal Case Management System. The main change you will notice is the year reference is now 4 digits, rather than 2. The following is a FAQ page designed to answer the most common questions about the upgrade and what it means to you as a filer. We hope this will be a smooth transition for everyone, and please do not hesitate to contact the Clerk's Office if we may be of assistance to you. We may be reached at 850.413.6770 or clerk@psc.state.fl.us.

/css

Attachment

COMMISSION

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