

Brandy Butler

From: Brandy Butler on behalf of Records Clerk
Sent: Friday, July 14, 2017 12:15 PM
To: 'Carl Riechers'
Subject: RE: Utilities Inc Rate Increase - Docket 160101

Good afternoon Mr. Reichers,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brandy Butler

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-7123

From: Carl Riechers [<mailto:criechers@cfl.rr.com>]
Sent: Friday, July 14, 2017 12:01 PM
To: Records Clerk
Subject: Utilities Inc Rate Increase - Docket 160101

I am a resident of Sweetwater Oaks in Seminole county Florida. I have checked with residents in other areas of Orange and Seminole county and our water rates are already higher than many areas. The proposed rate hike in our area of at least 50% is ludicrous. Some other areas of the state they serve are getting rate reductions! There is no justification that OUR area should get a rate hike. Our current average monthly bill is \$65-70 without watering the lawn. With the proposed rate hike, it will be \$130-140/ month for just average water usage. Well over \$200/month when the lawn needs watering. How can people afford that type of water bill and how can it be justified!!

Many areas have re-claimed water provided for irrigation. They have not provided any such water saving measure in our area. The well to our area has been there since the early 1970's so it's not like they have extra expensed for processing the water. Also, most of our area was developed in the 1970's and newer, so the underground pipes are not old galvanized or cast iron pipes, which are more costly to maintain.

I know they have expenses, but for that type of rate increase they would have to be losing money over the past 5-10 years!

Please don't allow this high a rate increase which will impact so many people especially people on fixed incomes.

Carl Riechers
407 760 0546