Brandy Butler

From:	Brandy Butler on behalf of Records Clerk
Sent:	Tuesday, July 25, 2017 3:15 PM
То:	'Donna Marreel'
Subject:	RE: Fax Forward from a Xerox WorkCentre

Good afternoon Ms. Marreel,

Thank you for updating your information. We have rectified the situation and you should be receiving emails from now on. The fax was for information purposes on a Notice of Staff Rule Development Workshop. We apologize for any inconvenience. Please let us know if you have any other questions or concerns.

Brandy Butler Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-7123

-----Original Message-----From: Donna Marreel [mailto:donnam@itstelecom.net] Sent: Tuesday, July 25, 2017 2:37 PM To: Records Clerk Subject: FW: Fax Forward from a Xerox WorkCentre Importance: High

Good afternoon,

I am sending this fax that we just received from the FPCS regarding not having an email on file. Not only did I resend our company information last week even though nothing has changed for several years, Nonney Grant had called me to tell me that all information is updated. My question then is who is sending these faxes to us (I received one at the end of June) and why they are not using the same company files that has our current email addresses. I would be glad to fix this but do not know whom to contact.

Thank you,

Donna J. Marreel

ITS Telecommunications Systems, Inc. Donna J. Marreel /Regulatory Manager Tel: 772.597.3161 Fax: 772.597.1139 donnam@itstelecom.net www.itstelecom.net Like us on facebook! www.facebook.com/itstelecommunications

-----Original Message-----From: Maria Navarrete Sent: Tuesday, July 25, 2017 2:22 PM To: Kristen M. Boon; Donna Marreel Cc: csr Subject: FW: Fax Forward from a Xerox WorkCentre Importance: High

Not sure where to update our email address? The fax states that it's not working.

Maria Navarrete/Customer Service Representative Tel: 772.597.5660 Toll Free: 888.888.6242 Fax: 772.597.4155 <u>marian@itstelecom.net</u> <u>www.itstelecom.net</u> Like us on Facebook! <u>www.facebook.com/itsfiber</u>

-----Original Message-----From: Xerox Sent: Tuesday, July 25, 2017 2:18 PM To: csr Subject: Fax Forward from a Xerox WorkCentre

ITS Telecom incoming fax to 772-597-4155.

Attachment File Type: pdf, Multi-Page

Multifunction Device Location: ITS Warfield Blvd CSR Device Name: XRX9C934E1ECA22