Sandra Soto

From: Sent: To: Cc: Subject: Sandra Soto on behalf of Records Clerk Thursday, July 27, 2017 1:33 PM 'Joyce Halter' Consumer Contact RE: "Utilities, Inc. Florida Docket No. 20160101 rate increase request."

Good afternoon Mr. and Mrs. Halter,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 <u>ssoto@psc.state.fl.us</u> (850) 413-6010

From: Joyce Halter [mailto:joycehalter@hotmail.com]
Sent: Thursday, July 27, 2017 1:29 PM
To: Records Clerk; Consumer Contact; lconstantine@seminolecountyfl.gov
Subject: "Utilities, Inc. Florida Docket No. 20160101 rate increase request."

Concerning the subject above: "Utilities, Inc. Florida Docket No. 20160101 rate increase request."

If this new consolidated rate increase recommended by Staff is approved, Seminole County residents will have the burden of paying \$3,858,438 million of the \$5,512,904 rate increase. That means, out of the 16 systems in Utilities, Inc. portfolio, Seminole County's 3 systems would be paying 70% of the increase. Therefore, we would be subsidizing the other systems in the State. To me, this proves that the staff is not complying with the State statute that requires a rate must be reasonable and not unfairly discriminatory.

These rate increases are not reasonable and are discriminatory to Seminole County residents. An increase of this magnitude all at once is outrageous. There are many many senior citizens on fixed incomes of which we are included. Water is a necessity of life and if we can't afford to pay our bills, then what????....I would like to know the solution you have in mind for this crisis situation.

Sincerely, Ray and Joyce Halter 1209 Baypoint Ct. Longwood, FL 32750