

**Sandra Soto**

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**From:** Sandra Soto on behalf of Records Clerk  
**Sent:** Thursday, July 27, 2017 3:39 PM  
**To:** 'David Swerdlow'  
**Cc:** Consumer Contact  
**Subject:** RE: Utilities, Inc. Rate Increase FL Docket 20160101

Good afternoon Mr. Swerdlow,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Sandra Soto*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
[ssoto@psc.state.fl.us](mailto:ssoto@psc.state.fl.us)  
(850) 413-6010

**From:** David Swerdlow [<mailto:swerdlowdavid@gmail.com>]  
**Sent:** Thursday, July 27, 2017 2:56 PM  
**To:** Records Clerk  
**Subject:** Utilities, Inc. Rate Increase FL Docket 20160101

I would like to object to the staff recommendation for the outrageous rate increase submitted to you.

As a long time customer of Sanlando Utilities (now Utilities, Inc.) a consolidated rate increase of over 58% is ridiculous. The staff recommendations would have Seminole County residents paying 70% of the rate increase of all their utilities under this corporate umbrella.

Personally, I think this utility is padding their expenses. I walk in the Wekiva neighborhood just about every day and have seen numerous Utilities, Inc. cars and trucks driving around the area.

In fact, just a couple of day's ago, I saw a FULL SIZE Utilities, Inc. PICK UP truck driving house-to-house reading the water meters. This is an example of how this utility is trying to pad their expenses to "justify" the rate increases.

Then they go back to normal, and pocket large profits and then the owners sell the utility for big bucks in their pocket.

This is not a way to properly regulate the rates of this utility.

Thank you for your consideration.

David Swerdlow

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