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July 27, 2017

FEDEX

Check received with filing and forwarded  
to Fiscal for deposit. Fiscal to forward  
deposit information to Records.  
Initials of person who forwarded check:  
*[Handwritten initials]*

Carlotta S. Stauffer, Commission Clerk  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

RE: Docket No. 2017 \_\_\_\_\_ -WS; Application for a limited proceeding increase in water and  
wastewater rates in Orange County by Pluris Wedgefield, Inc.  
Our File No. 43085.20

Dear Ms. Stauffer:

On behalf of Pluris Wedgefield, Inc. ("Utility"), enclosed are the following for filing in the above-  
referenced docket:

- The original and seven (7) copies of the Application for Increase in Rates.
- Eight (8) copies of the Financial Schedules.
- Eight (8) copies of the Customer Complaints that the Utility has received regarding DEP Secondary Water Quality Standards during the past five years.
- Eight (8) copies of the Utility's most recent Secondary Water Quality Standards test results.
- Our firm's check in the amount of \$2,000.00 representing the appropriate filing fee.

Should you have any questions regarding this filing, please do not hesitate to give me a call.

Very truly yours,

*[Handwritten signature of Martin S. Friedman]*  
MARTIN S. FRIEDMAN  
For the Firm

RECEIVED-FPSC  
2017 JUL 28 AM 10:18  
COMMISSION CLERK

MSF/  
Enclosures  
cc: Maurice Gallarda (via email-w/o enclosures)  
Dan Winters (via email-w/o enclosures)  
Andrew Maurey (via email-w/o enclosures)

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for a limited proceeding  
water and wastewater rate increase in Orange County, by PLURIS WEDGEFIELD, INC.      DOCKET NO. 2017\_\_\_\_-WS

**APPLICATION FOR LIMITED PROCEEDING RATE INCREASE**

Applicant, PLURIS WEDGEFIELD, INC. (the "Utility"), pursuant to Section 367.0822, Florida Statutes, and Rule 25-30.445, Florida Administrative Code, files this Application for a limited proceeding water and wastewater rate increase in Orange County, Florida.

Preliminary Matters

(1) The following information is provided pursuant to Rule 25-30.445, Florida Administrative Code:

(a)(i) The name of the Utility and its principal place of business:

Pluris Wedgefield, Inc.  
2100 McKinney Avenue, Suite 1550  
Dallas, TX 75201-6982

(ii) The name and address of the person authorized to receive notices and communications in respect to this Application:

Martin S. Friedman, Esquire  
Friedman & Friedman, P.A.  
766 N. Sun Drive, Suite 4030  
Lake Mary, FL 32746  
Telephone: (407) 830-6331  
Facsimile: (407) 878-2178  
Email: mfriedman@ff-attorneys.com

(b) The Utility is a Florida corporation incorporated in Florida effective February 13, 2009.

The names and addresses of the persons owning more than 5% of the Utility's stock are:

Pluris Holdings, LLC	100%
2100 McKinney Avenue, Suite 1550	
Dallas, TX 75201-6982	

(c) The Utility's last rate proceeding was in Docket No. 120152-WS, which culminated in PAA Order No. PSC-13-0187-PAA-WS, issued May 2, 2013.

(d) The address where the application is available for customer inspection during the time the rate application is pending is:

20449 Mansfield Street  
Orlando, FL., 32833

(e) The Affidavit of the officer of the Utility stating that the Utility will comply with Rule 25-30.446, F.A.C., is attached hereto.

(2) The original and seven copies of the Application and Financial Schedules are being filed.

(3) The appropriate filing fee of \$2,000.00 is filed herewith (capacity to serve less than 2,000 water and less than 2,000 wastewater ERCs).

#### Additional Information

The following additional information is provided pursuant to Rule 25-30.445(4), Florida Administrative Code:

(a) The purpose of this Limited Proceeding is for the Utility to (1) recover the cost associated with installing AMI water meters (Prior to AMI's meters were read monthly manually by a Pluris employee. Customer concerns of mis-reads and estimates were a constant issue. AMI meters remove all human error aspects of meter reading. Pluris also implemented with the AMI project a customer portal that allows each customer the ability to observe and control their water usage. Customers have the capability to set alerts on a number of different parameters to include actual cost, dollar amounts, etc.), (2) to recover the cost associated with a wastewater main replacement (Sewer main collapsed during attempt to clear debris from the pipeline to ensure sewer could flow as intended. Upon excavation, sewer line was found to be repaired in the past before Pluris ownership. 300 feet of sewer line was excavated and replaced. The project included roadway that was required to be re-installed to Orange County requirements that require a complete re-surfacing of affected road. New asphalt, lane painting,



landscaping were included), (3) to recover the cost associated with the construction of an maintenance building at the water plant site (The WTP did not have a dedicated office for Pluris staff to conduct daily work. An existing electrical building was being used and was inadequate. The new office building allows Pluris staff to conduct work in a safe and efficient environment), and (4) to recover the cost associated with the installation of water softening equipment (Raw water pumped from the Floridan Aquifer is 13 to 15 grains of hardness. Customers complained of scaling on home piping and hard water spots after washing dishes, vehicles, etc. Pluris responded to customers and installed four commercial grade softeners that treat 100% of water delivered to customers. Customers water now is between 3 to 4 grains of hardness).

(b) Not applicable.

(c) Please refer to Financial Schedules.

(d) Please refer to Financial Schedules.

(e) Please refer to Financial Schedules.

(f) N/A

(g) N/A

(h) Please refer to Financial Schedules.

(i) Please refer to Financial Schedules.

(j) Please refer to Financial Schedules.

(k) Please refer to Financial Schedules.

(l) Please refer to Financial Schedules.

(m) N/A

(n) Revised tariff sheets are not being filed with this Application.

(o) 1. Copies of all customer complaints that the Utility has received regarding DEP secondary water quality complaints are being provided with the Application.



2. A copy of the Utility's most recent secondary water quality standards test results is being provided with this Application.

WHEREFORE, the Utility requests that the Florida Public Service Commission do the following:

1. Accept jurisdiction of this Application to grant an increase in water and wastewater rates consistent with the Financial Schedules.
2. Provide such other and further relief as is fair, just and equitable.

Respectfully submitted this 27<sup>th</sup> day of July,  
2017, by:

FRIEDMAN & FRIEDMAN, P.A.  
766 N. Sun Drive, Suite 4030  
Lake Mary, FL 32746  
PHONE: (407) 830-6331  
FAX: (407) 878-2178  
E-MAIL: [mfriedman@ff-attorneys.com](mailto:mfriedman@ff-attorneys.com)



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MARTIN S. FRIEDMAN  
Florida Bar No.: 0199060  
For the Firm

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for a limited proceeding  
water and wastewater rate increase in Orange  
County, by PLURIS WEDGEFIELD, INC.

DOCKET NO.

FINANCIAL SCHEDULES  
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**Pluris Wedgefield, Inc.**

Schedule No. 1

**Water Limited Proceeding****Schedule of Present and Proposed Rates**

<b>Water</b>		(a)	(b)	(c)
Line No.	Account Description and Service Type	Present Rates	Proposed Increase	Proposed Rates
1	General, Residential, and Irrigation Service Base Facility Charge			
2	5/8" x 3/4"	\$24.95	\$3.64	\$28.59
3	3/4"	37.43	5.46	42.89
4	1"	62.38	9.10	71.48
5	1 1/2"	124.76	18.21	142.97
6	2"	199.62	29.13	228.75
7	3"	399.25	58.27	457.52
8	4"	623.81	91.05	714.86
9	6"	1,247.64	182.09	1,429.73
10	Residential Gallonage Charge (per 1,000 gallons)			
11	0 - 5,000 gallons	\$7.86	\$1.15	\$9.01
12	5,001 - 10,000 gallons	9.77	1.43	11.20
13	Over 10,000 gallons	14.66	2.14	16.80
14	General Service Gallonage Charge (per 1,000 gallons)	\$8.87	\$1.29	\$10.16

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Present and Proposed Rates**

**Schedule No. 1**

<b>Wastewater</b>		(a)	(b)	(c)
Line No.	Account Description and Service Type	Present Rates	Proposed Increase	Proposed Rates
1	General, Residential, and Irrigation Service Base Facility Charge			
2	5/8" x 3/4"	\$24.95	\$1.58	\$26.53
3	3/4"	37.43	2.37	39.80
4	1"	62.38	3.95	66.33
5	1 1/2"	124.76	7.89	132.65
6	2"	199.62	12.63	212.25
7	3"	399.25	25.26	424.51
8	4"	623.81	39.47	663.28
9	6"	1,247.64	78.94	1,326.58
10	Residential Gallonage Charge (per 1,000 gallons)			
11	0 - 5,000 gallons	\$7.86	\$0.50	\$8.36
12	5,001 - 10,000 gallons	9.77	0.62	10.39
13	Over 10,000 gallons	14.66	0.93	15.59
14	General Service Gallonage Charge (per 1,000 gallons)	\$8.87	\$0.56	\$9.43

**Pluris Wedgefield, Inc.**

Schedule No. 2

**Water Limited Proceeding**

**Calculation of Percentage Rate Increase and Increase to the Gallonage Charges**

**Water**

<u>Line No.</u>			<u>Reference</u>
1	Calculation of Increase Percentage		
2	Total Proposed Increase	206,927	Schedule 3
3	Annualized Revenue	1,417,786	Schedule 13
4	Percentage Increase in Rates	<u>14.60%</u>	line 2 ÷ line 3



**Pluris Wedgefield, Inc.**

Schedule No. 2

**Wastewater Limited Proceeding**

**Calculation of Percentage Rate Increase and Increase to the Gallonage Charges**

**Wastewater**

<u>Line No.</u>		<u>Reference</u>
1	Calculation of Increase Percentage	
2	Total Proposed Increase	61,904 Schedule 3
3	Annualized Revenue	978,400 Schedule 13
4	Percentage Increase in Rates	<u>6.33%</u> line 2 ÷ line 3

**Pluris Wedgefield, Inc.**

**Schedule No. 3**

**Water Limited Proceeding**

**Schedule of Rate Base Increase Components, Rate of Return, and Revenue Requirement**

**Water**

Line No.	Increase in Rate Base and Rate of Return	(a) Cost	Reference
1	Utility Plant in Service	1,063,865	Schedule 4
2	Retirements	(473,339)	Schedule 4
3	Accumulated Depreciation	448,935	Schedule 4
4	Contributions in Aid of Construction	-	Schedule 4
5	Accumulated Amortization of CIAC	-	Schedule 4
6	Cash Working Capital	2,704	Schedule 4
7	Total Increase in Rate Base	<u>1,042,165</u>	lines (1) through (6)
8	Weighted Cost of Capital	9.24%	Schedule 11
9	Return Required	<u>96,260</u>	Line (7) * line (8)
10	Increase in Depreciation Expenses Due to UPIS Increase	48,809	Schedule 5
11	Decrease in Depreciation Expense Due to Retirements	(22,536)	Schedule 5
12	Increase in CIAC Amortization	-	Schedule 5
13	Increase in Rate Case Expense	5,995	Schedule 5
14	Increase in Rent Expense	9,000	Schedule 5
15	Increase in Maintenance Expense	17,739	Schedule 5
16	Decrease in Salaries Expense	(11,100)	Schedule 5
17	Increase in Taxes Other Than Income Taxes	17,626	Schedule 10
18	Total Increase in Operating Expenses	<u>65,533</u>	
19	Total Taxable Income	96,260	line (9)
20	Multiply by State Income Tax (5.5%)	5,294	
21	Total Federal Taxable Income	90,966	line (18) - line (19)
22	Multiply by Federal Income Tax (34%)	30,928	
23	Total Revenue Increase Before RAF	<u>198,016</u>	line (9) + line (17) + line (19) + line (21)
24	Multiply by RAF (4.5%)	8,911	
25	Total Revenue Increase Requested	<u><u>206,927</u></u>	line (22) + line (23)

**Pluris Wedgefield, Inc.**

**Schedule No. 3**

**Wastewater Limited Proceeding**

**Schedule of Rate Base Increase Components, Rate of Return, and Revenue Requirement**

**Wastewater**

Line No.	Increase in Rate Base and Rate of Return	(a) Cost	Reference
1	Utility Plant in Service	359,023	Schedule 4
2	Retirements	(269,267)	Schedule 4
3	Accumulated Depreciation	265,278	Schedule 4
4	Contributions in Aid of Construction	-	Schedule 4
5	Accumulated Amortization of CIAC	-	Schedule 4
6	Cash Working Capital	749	Schedule 4
7	Total Increase in Rate Base	<u>355,783</u>	lines (1) through (6)
8	Weighted Cost of Capital	9.24%	Schedule 11
9	Return Required	<u>32,862</u>	Line (7) * line (8)
10	Increase in Depreciation Expenses Due to UPIS Increase	7,978	Schedule 5
11	Decrease in Depreciation Expense Due to Retirements	(5,984)	Schedule 5
12	Increase in CIAC Amortization	-	Schedule 5
13	Increase in Rate Case Expense	5,995	Schedule 5
14	Increase in Rent Expense	-	Schedule 5
15	Increase in Maintenance Expense	-	Schedule 5
16	Increase in Taxes Other Than Income Taxes	6,020	Schedule 10
17	Total Increase in Operating Expenses	<u>14,010</u>	
18	Total Taxable Income	32,862	line (9)
19	Multiply by State Income Tax (5.5%)	1,807	
20	Total Federal Taxable Income	31,055	line (18) - line (19)
21	Multiply by Federal Income Tax (34%)	10,559	
22	Total Revenue Increase Before RAF	<u>59,238</u>	line (9) + line (17) + line (19) + line (21)
23	Multiply by RAF (4.5%)	2,666	
24	Total Revenue Increase Requested	<u><u>61,904</u></u>	line (22) + line (23)



**Pluris Wedgefield, Inc.**

Schedule No. 4

**Water Limited Proceeding**

**Rate Base and Rate of Return After Limited Proceeding Rate Increase**

Water		(a) 12/31/2016 Balance	(b) Adj to 2016 Balance	(c) Limited Proceeding Considerations	(d)	Reference
					Balance After Limited Proceeding Considerations (columns a + b + c)	
1	Utility Plant in Service	10,463,751	(970,117)	1,063,865	10,557,499	Schedule 6
2	Utility Plant in Service (Reclass)	359,023	(359,023)	-	-	See Note below
3	Land	-	-	-	-	
4	Retirements	-	473,339	(473,339)	-	Schedule 7
5	Subtotal: Utility Plant in Service	10,822,774	(855,801)	590,526	10,557,499	
6	Accumulated Depreciation	(3,587,531)	22,851	448,935	(3,115,745)	Schedules 7 and 9
7	Accumulated Depreciation (Reclass)	(4,175)	4,175	-	-	See Note below
8	Contributions in Aid of Construction (CIAC)	(2,846,211)	-	-	(2,846,211)	Schedule 8
9	Advances for Construction	-	-	-	-	
10	Accumulated Amortization of CIAC	864,297	-	-	864,297	Schedule 9
11	Working Capital Allowance	90,287	-	2,704	92,991	Schedule 14
12	Rate Base	5,339,442	(828,775)	1,042,165	5,552,832	lines (4) through (9)
13	Operating Income	178,472			343,212	Schedule 5
14	Rate of Return	3.34%			6.18%	line (8) / line (7)

Note: A section of sewer main was replaced in Dec 2016 but was errantly coded to the Water Plant in Service account. An adjustment is made to reclassify the amount to the appropriate Wastewater Plant in Service account.

**Pluris Wedgefield, Inc.**

Schedule No. 4

**Wastewater Limited Proceeding**

**Rate Base and Rate of Return After Limited Proceeding Rate Increase**

Wastewater		(a) 12/31/2016 Balance	(b) Adj to 2016 Balance	(c) Limited Proceeding Considerations	(d)	Reference
					Balance After Limited Proceeding Considerations (columns a + b + c)	
1	Utility Plant in Service	8,076,649	(359,023)	359,023	8,076,649	Schedule 6
2	Utility Plant in Service (Reclass)	-	359,023	-	359,023	See Note below
3	Land	-	-	-	-	
4	Retirements	-	-	(269,267)	(269,267)	Schedule 7
5	Subtotal: Utility Plant in Service	8,076,649	-	89,756	8,166,405	
6	Accumulated Depreciation	(5,680,695)	3,989	265,278	(5,411,428)	Schedules 7 and 9
7	Accumulated Depreciation (Reclass)	-	(3,989)	-	(3,989)	See Note below
8	Contributions in Aid of Construction (CIAC)	(4,097,664)	-	-	(4,097,664)	Schedule 8
9	Advances for Construction	-	-	-	-	
10	Accumulated Amortization of CIAC	2,426,121	-	-	2,426,121	Schedule 9
11	Working Capital Allowance	92,682	-	749	93,431	Schedule 14
12	Rate Base	817,093	-	355,783	1,172,877	lines (4) through (9)
13	Operating Income	12,878			98,573	Schedule 5
14	Rate of Return	1.58%			8.40%	line (8) / line (7)

Note: A section of sewer main was replaced in Dec 2016 but was errantly coded to the Water Plant in Service account. An adjustment is made to reclassify the amount to the appropriate Wastewater Plant in Service account.

Pluris Wedgefield, Inc.

Schedule No. 5

Water Limited Proceeding

Statement of Operations After Limited Proceeding Rate Increase

Water Line No.		(a)	(b)	(c)	(d)	Reference
		12/31/2016 Balance	Adj to 2016 Balance	Limited Proceeding Considerations	Balance After Limited Proceeding Considerations (columns a + b + c)	
1	Operating Revenue (from Consumption)	1,346,079	-	278,633	1,624,712	(A)
2	Operating Revenue (from Miscellaneous Charges and Accruals)	31,750	-	-	31,750	
3	Operating Expenses					
4	Operation and Maintenance	722,297	-	21,634	743,931	(D), (E), (F), (G)
5	Depreciation	340,411	-	26,273	366,684	(B)
6	Amortization	(72,168)	-	-	(72,168)	(C)
7	Taxes Other Than Income	208,817	-	29,764	238,581	(H)
8	Income Taxes	-	-	36,223	36,223	(I)
9	Operating Income	<u>178,472</u>	-	<u>164,740</u>	<u>343,212</u>	lines (3) through (8)
10	Adjustments					
11	(A) Operating Revenue (from Consumption)					
12	Limited Proceeding Revenue Increase				206,927	Schedule 3
13	Increase in Annualized Revenue				<u>71,707</u>	Schedule 10
14	Total				<u>278,633</u>	
15	(B) Depreciation Expense					
16	Increase in Depreciation Expense for New Plant				48,809	Schedule 9
17	Decrease in Depreciation Expense for Retired Plant				<u>(22,536)</u>	Schedule 7
18	Total				<u>26,273</u>	
19	(C) Amortization Expense					
20	Increase in Amortization Expense of CIAC				-	Schedule 9
21	Total				-	
22	(D) Rate Case Expense					
23	Increase in Amortization Expense of Rate Case Expense				<u>5,995</u>	Schedule 12
24	Total				<u>5,995</u>	
25	(E) Rent Expense					
26	Increase in Rent Expense from Cell Tower				<u>9,000</u>	Schedule 14
27	Total				<u>9,000</u>	
28	(F) Maintenance Expense					
29	Increase in Maintenance Expense from AMI Software				<u>17,739</u>	Schedule 14
30	Total				<u>17,739</u>	
28	(G) Salaries Expense					
29	Decrease in Salaries Expense from Meter Reader				<u>(11,100)</u>	Schedule 14
30	Total				<u>(11,100)</u>	
31	(H) Taxes Other Than Income					
32	Increase in Property Taxes				17,626	Schedule 10
33	Increase in Regulatory Assessment Fees for Annualized Revenue				3,227	Schedule 10
34	Increase in Regulatory Assessment Fees for Limited Proceeding Increase				<u>8,911</u>	Schedule 3
35	Total				<u>29,764</u>	
36	(I) Income Taxes					
37	Increase in State Income Taxes				5,294	Schedule 3
38	Increase in Federal Income Taxes				<u>30,928</u>	Schedule 3
39	Total				<u>36,223</u>	

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Statement of Operations After Limited Proceeding Rate Increase**

Schedule No. 5

Wastewater		(a)	(b)	(c)	(d)	Reference
Line No.		12/31/2016 Balance	Adj to 2016 Balance	Limited Proceeding Considerations	Balance After Limited Proceeding Considerations (columns a + b + c)	
1	Operating Revenue (from Consumption)	923,078	-	117,226	1,040,304	(A)
2	Operating Revenue (from Miscellaneous Charges and Accruals)	-	-	-	-	
3	Operating Expenses					
4	Operation and Maintenance	741,454	-	5,995	747,449	(D)
5	Depreciation	245,526	-	1,995	247,521	(B)
6	Amortization	(129,132)	-	-	(129,132)	(C)
7	Taxes Other Than Income	52,352	-	11,176	63,528	(E)
8	Income Taxes	-	-	12,366	12,366	(F)
9	Operating Income	<u>12,878</u>	-	<u>85,695</u>	<u>98,573</u>	lines (3) through (8)
10	Adjustments					
11	(A) Operating Revenue (from Consumption)					
12	Limited Proceeding Revenue Increase				61,904	Schedule 3
13	Increase in Annualized Revenue				<u>55,322</u>	Schedule 10
14	Total				<u>117,226</u>	
15	(B) Depreciation Expense					
16	Increase in Depreciation Expense for New Plant				7,978	Schedule 9
17	Decrease in Depreciation Expense for Retired Plant				<u>(5,984)</u>	Schedule 7
18	Total				<u>1,995</u>	
19	(C) Amortization Expense					
20	Increase in Amortization Expense of CIAC				-	Schedule 9
21	Total				<u>-</u>	
22	(D) Rate Case Expense					
23	Increase in Amortization Expense of Rate Case Expense				<u>5,995</u>	Schedule 12
24	Total				<u>5,995</u>	
25	(E) Taxes Other Than Income					
26	Increase in Property Taxes				6,020	Schedule 10
27	Increase in Regulatory Assessment Fees for Annualized Revenue				2,490	Schedule 10
28	Increase in Regulatory Assessment Fees for Limited Proceeding Increase				<u>2,666</u>	Schedule 3
29	Total				<u>11,176</u>	
30	(F) Income Taxes					
31	Increase in State Income Taxes				1,807	Schedule 3
32	Increase in Federal Income Taxes				<u>10,559</u>	Schedule 3
33	Total				<u>12,366</u>	



Water Limited Proceeding

Schedule of Plant Increases - Primary Account and Vendor

Water

Line No.	NARUC A/C	Description	(a) Date in Service	(b) Costs	(c) Project
1	304.2	Structures & Improvements - Source of Supply & Pumping	Feb 2016	842	Water Softener
2	304.3	Structures & Improvements - Water Treatment Plant	Feb 2016	11,910	Water Softener
3	304.5	Structures & Improvements - General Plant	Feb 2016	19,576	Water Softener
4	320.3	Water Treatment Equipment - Water Treatment Plant	Feb 2016	331,801	Water Softener
5	304.3	Structures & Improvements - Water Treatment Plant	May 2017	25,662	Office Building
6	304.5	Structures & Improvements - General Plant	May 2017	47,331	Office Building
7	311.3	Pumping Equipment - Water Treatment Plant	May 2017	2,221	Office Building
8	320.3	Water Treatment Equipment - Water Treatment Plant	May 2017	14,214	Office Building
9	331.4	Transmission & Distribution Mains - Water Plant	May 2017	15,662	Office Building
10	334.4	Meters/Meter Installations - Transmission & Distribution Plant	Sep 2016	594,647	AMI
		Total		<u>1,063,865</u>	
				970,117	Pre-2017 additions
				<u>93,749</u>	2017 additions
				<u>1,063,865</u>	Total additions

Line No.	NARUC A/C	Vendor	(b) Costs	(c) Project	(d) Supporting Docs	(e) Notes
11	304.2	Carport Central	842	Water Softener	Invoice #1	carport for shade structure
12	304.3	Carolina Carports, Inc.	5,310	Water Softener	Invoice #2	carport for shade structure
13	304.3	Floyd Masonry LLC	6,600	Water Softener	Invoice #3	support structure for carport
14	304.5	Floyd Masonry LLC	1,950	Water Softener	Invoice #4	support structure for carport
15	304.5	Florida Environmental Const., Inc.	17,626	Water Softener	Invoice #5	softener shade structure work
16	320.3	Adedge Water Technologies, LLC	30,950	Water Softener	Invoice #6	initial deposit for softener
17	320.3	Adedge Water Technologies, LLC	239,758	Water Softener	Invoice #7	second payment for softener
18	320.3	Adedge Water Technologies, LLC	61,092	Water Softener	Invoice #8	final payment for softener
19	304.3	Florida Environmental Const., Inc.	25,662	Office Building	Invoice #9	driveway, parking & final permit clearance
20	304.5	Kimley Horn and Associates, Inc.	1,320	Office Building	Invoice #10	office building electrical
21	304.5	Kimley Horn and Associates, Inc.	4,378	Office Building	Invoice #11	WTP office permitting
22	304.5	Pac-Van	5,552	Office Building	Invoice #12	execution of contract 25% (WTP Office)
23	304.5	Pac-Van	14,436	Office Building	Invoice #13	delivery of office to site 65% (WTP Office)
24	304.5	Florida Environmental Const., Inc.	21,646	Office Building	Invoice #14	new office install
25	311.3	Pac-Van	2,221	Office Building	Invoice #15	WTP Office (10%)
26	320.3	Kimley Horn and Associates, Inc.	14,214	Office Building	Invoice #16	WTP permitting
27	331.4	Kimley Horn and Associates, Inc.	3,282	Office Building	Invoice #10	site permitting for office
28	331.4	Oxford Pipeline Inc.	12,380	Office Building	Invoice #17	waterlines for WTP office
29	334.4	HD Supply Waterworks, LTD	481	AMI	Invoice #18	meter parts and installation
30	334.4	HD Supply Waterworks, LTD	47,186	AMI	Invoice #19	meter parts and installation
31	334.4	HD Supply Waterworks, LTD	56,911	AMI	Invoice #20	meter parts and installation
32	334.4	HD Supply Waterworks, LTD	68,900	AMI	Invoice #21	meter parts and installation
33	334.4	HD Supply Waterworks, LTD	117,016	AMI	Invoice #22	meter parts and installation
34	334.4	HD Supply Waterworks, LTD	64	AMI	Invoice #23	meter parts and installation
35	334.4	HD Supply Waterworks, LTD	64	AMI	Invoice #24	meter parts and installation
36	334.4	HD Supply Waterworks, LTD	99,227	AMI	Invoice #25	meter parts and installation
37	334.4	Utility Solutions of America, Inc.	13,578	AMI	Invoice #26	meter parts and installation
38	334.4	HD Supply Waterworks, LTD	192	AMI	Invoice #27	meter parts and installation
39	334.4	Utility Solutions of America, Inc.	28,441	AMI	Invoice #28	meter parts and installation
40	334.4	HD Supply Waterworks, LTD	96	AMI	Invoice #29	meter parts and installation
41	334.4	HD Supply Waterworks, LTD	2,301	AMI	Invoice #30	meter parts and installation
42	334.4	HD Supply Waterworks, LTD	3,098	AMI	Invoice #31	meter parts and installation
43	334.4	HD Supply Waterworks, LTD	925	AMI	Invoice #32	meter parts and installation
44	334.4	Utility Solutions of America, Inc.	12,791	AMI	Invoice #33	meter parts and installation
45	334.4	HD Supply Waterworks, LTD	21	AMI	Invoice #34	meter parts and installation
46	334.4	HD Supply Waterworks, LTD	102	AMI	Invoice #35	meter parts and installation
47	334.4	Utility Solutions of America, Inc.	21,315	AMI	Invoice #36	meter parts and installation
48	334.4	HD Supply Waterworks, LTD	643	AMI	Invoice #37	meter parts and installation
49	334.4	HD Supply Waterworks, LTD	23	AMI	Invoice #38	meter parts and installation
50	334.4	HD Supply Waterworks, LTD	8,350	AMI	Invoice #39	meter parts and installation
51	334.4	HD Supply Waterworks, LTD	339	AMI	Invoice #40	meter parts and installation
52	334.4	HD Supply Waterworks, LTD	2,939	AMI	Invoice #41	meter parts and installation
53	334.4	Utility Solutions of America, Inc.	27,762	AMI	Invoice #42	meter parts and installation
54	334.4	HD Supply Waterworks, LTD	175	AMI	Invoice #43	meter parts and installation
55	334.4	HD Supply Waterworks, LTD	90	AMI	Invoice #44	meter parts and installation
56	334.4	HD Supply Waterworks, LTD	617	AMI	Invoice #45	meter parts and installation
57	334.4	HD Supply Waterworks, LTD	517	AMI	Invoice #46	meter parts and installation
58	334.4	HD Supply Waterworks, LTD	301	AMI	Invoice #47	meter parts and installation
59	334.4	HD Supply Waterworks, LTD	265	AMI	Invoice #48	spare domcommunication device
60	334.4	HD Supply Waterworks, LTD	1,558	AMI	Invoice #49	meter transmitters & boxes
61	334.4	Capitalized Labor	3,534	AMI	Invoice #50	Q1 2016 capitalized labor
62	334.4	HD Supply Waterworks, LTD	228	AMI	Invoice #51	spare transponders
63	334.4	HD Supply Waterworks, LTD	291	AMI	Invoice #52	meter boxes and piping
64	334.4	Professional Service Industries, Inc.	2,850	AMI	Invoice #53	geo-tech engineering
65	334.4	Electric Construction & Erection, Inc.	2,500	AMI	Invoice #54	Tower Installation - Up Front Requirement
66	334.4	Electric Construction & Erection, Inc.	2,500	AMI	Invoice #55	Tower Installation - Completion
67	334.4	Capitalized Labor	634	AMI	Invoice #56	Q2 2016 capitalized labor
68	334.4	HD Supply Waterworks, LTD	3,267	AMI	Invoice #57	meter parts and installation
69	334.4	HD Supply Waterworks, LTD	4,187	AMI	Invoice #58	meter parts and installation
70	334.4	HD Supply Waterworks, LTD	37,100	AMI	Invoice #59	meter parts and installation
71	334.4	EMS of Central Florida	13,598	AMI	Invoice #60	Tower components
72	334.4	HD Supply Waterworks, LTD	684	AMI	Invoice #61	check valves for installation before meter
73	334.4	HD Supply Waterworks, LTD	2,268	AMI	Invoice #62	single port touch coupler
74	334.4	Capitalized Labor	920	AMI	Invoice #63	Q3 2016 capitalized labor
75	334.4	HD Supply Waterworks, LTD	1,223	AMI	Invoice #64	meters for stock inventory
76	334.4	HD Supply Waterworks, LTD	1,950	AMI	Invoice #65	meter parts and installation
77	334.4	Trimble Inc.	626	AMI	Invoice #66	AMI - read device
			<u>1,063,865</u>			



**Pluris Wedgefield, Inc.**  
 Wastewater Limited Proceeding  
 Schedule of Plant Increases - Primary Account and Vendor

Schedule No. 6

**Wastewater**

Line No.	NARUC A/C	Description	(a) Date In Service	(b) Costs	(c) Project		
1	361.2	Collection Sewers-Gravity	Dec 2016	<u>359,023</u>	Sewer Main		
2		Total		<u><u>359,023</u></u>			
3				359,023	Pre-2017 additions		
4				-	2017 additions		
5				<u><u>359,023</u></u>	Total additions		

Line No.	NARUC A/C	Vendor	(b) Costs	(c) Project	(d) Supporting Docs	(e) Notes
6	361.2	Tri-Sure Corporation	<u>359,023</u>	Sewer Main	Invoice #1	replacement of sewer main in Maxim Pkwy
7			<u><u>359,023</u></u>			

**Pluris Wedgefield, Inc.**  
**Water Limited Proceeding**  
**Schedule of Retirements by Primary Plant Account**

Schedule No. 7

Water			(a)	(b)	(c)
Line No.	NARUC A/C	Description	Retirement*	Depreciation Rate	Depreciation Expense
1	320.3	Water Treatment Equipment - Water Treatment Plant	(248,850)	4.55%	(11,311)
2	334.4	Meters/Meter Installations - Transmission & Distribution Plant	(224,489)	5.00%	(11,224)
3					
4					
5					
6		Total	<u>(473,339)</u>		<u>(22,536)</u>

Line No.	Detail	Description	(a) Retirement
7	108.320	A/D - Water Treatment Equipment - Water Treatment Plant	(248,850)
8	108.334	A/D - Meters/Meter Installations - Transmission & Distribution Plant	<u>(224,489)</u>
9		Total Retirement	<u>(473,339)</u>

\* Original cost for water softeners in 320.3 is unknown; assumed 75 percent of the cost of the replacement as the retirement value.

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Retirements by Primary Plant Account**

Schedule No. 7

**Wastewater**

Line No.	NARUC A/C	Description	(a) Retirement*	(b) Depreciation Rate	(c) Depreciation Expense
1	361.2	Collection Sewers-Gravity	(269,267)	2.22%	(5,984)
2					
3					
4					
5					
6		Total	<u>(269,267)</u>		<u>(5,984)</u>

Line No.	Detail	Description	(a) Retirement
7	108.361	A/D - Collection Sewers-Gravity	(269,267)
8			
9		Total Retirement	<u>(269,267)</u>

10 \* Original cost unknown; assumed 75 percent of the cost of the replacement as the retirement value.

**Pluris Wedgefield, Inc.**  
**Water Limited Proceeding**  
**Schedule of Contributed Property/Cash**

**Schedule No. 8**

**Water**

Line No.	NARUC A/C	Description	(a) Contributed Property/Cash
1			
2			
3			
4			
5			
6	Total		-

Line No.	Detail	Description	(a) Contribution
7			
8			
9	Total Water Contribution		-

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Contributed Property/Cash**

Schedule No. 8

**Wastewater**

Line No.	NARUC A/C	Description	(a) Contributed Property/Cash
1			
2			
3			
4			
5			
6		Total	-

Line No.	Detail	Description	(a) Contribution
7			
8			
9		Total Wastewater Contribution	-



Pluris Wedgefield, Inc.  
 Water Limited Proceeding  
 Schedule of Depreciation Expense & Accumulated Depreciation

Schedule No. 9

Water			(a)	Depreciation	Annual			Accumulated		
Line No.	NARUC A/C	Description	Completed/Estimated Completion Date	UPIS	Rate	Expense	Water	Wastewater	Depreciation	Water
1	304.2	Structures & Improvements - Source of Supply & Pumping	Feb 2016	842	3.13%	26	26	-	(13)	(13)
2	304.3	Structures & Improvements - Water Treatment Plant	Feb 2016	11,910	3.13%	372	372	-	(186)	(186)
3	304.5	Structures & Improvements - General Plant	Feb 2016	19,576	2.50%	489	489	-	(245)	(245)
4	320.3	Water Treatment Equipment - Water Treatment Plant	Feb 2016	331,801	4.55%	15,082	15,082	-	(7,541)	(7,541)
5	304.3	Structures & Improvements - Water Treatment Plant	May 2017	25,662	3.13%	802	802	-	(401)	(401)
6	304.5	Structures & Improvements - General Plant	May 2017	47,331	2.50%	1,183	1,183	-	(592)	(592)
7	311.3	Pumping Equipment - Water Treatment Plant	May 2017	2,221	5.00%	111	111	-	(56)	(56)
8	320.3	Water Treatment Equipment - Water Treatment Plant	May 2017	14,214	4.55%	646	646	-	(323)	(323)
8	331.4	Transmission & Distribution Mains - Water Plant	May 2017	15,662	2.33%	364	364	-	(182)	(182)
9	334.4	Meters/Meter Installations - Transmission & Distribution Plant	Sep 2016	594,647	5.00%	29,732	29,732	-	(14,866)	(14,866)
10										
11		Total		<u>1,063,865</u>		<u>48,809</u>	<u>48,809</u>	<u>-</u>	<u>(24,404)</u>	<u>(24,404)</u>
									Half year of depr on 2016 assets	(22,851)
									Half year of depr on 2017 assets	(1,553)
										<u>(24,404)</u>

**Pluris Wedgefield, Inc.**  
Wastewater Limited Proceeding  
Schedule of Depreciation Expense & Accumulated Depreciation

Wastewater		(a)							Accumulated	
Line No.	NARUC A/C	Description	Completed/Estimated Completion Date	UPIS	Depreciation Rate	Annual Expense	Water	Wastewater	Depreciation	Wastewater
1	361.2	Collection Sewers-Gravity	Dec 2016	359,023	2.22%	7,978	-	7,978	(3,989)	(3,989)
2										
3		Total		<u>359,023</u>		<u>7,978</u>	-	<u>7,978</u>	<u>(3,989)</u>	<u>(3,989)</u>
4										
5							Half year of depr on 2016 assets		(3,989)	
6							Half year of depr on 2017 assets		-	
									<u>(3,989)</u>	

**Pluris Wedgefield, Inc.**  
**Water Limited Proceeding**  
**Schedule of Increases in Taxes Other Than Income**

**Schedule No. 10**

Water			(a)	
Line No.	NARUC A/C	Description	Net Increase	Reference
1	408.10	Regulatory Assessment Fee (RAF)		
2		Annualized Revenue for the 12 Months Ended 12/31/2016	1,417,786	Schedule 13
3		Historic Revenue at 12/31/2016	1,346,079	Schedule 5
4		Net Increase in Annualized Revenue	71,707	line 2 - line 3
5		RAF	4.5% Per PSC	
6		Increase in RAF (Fee is 4.5%)	<u>3,227</u>	line 4 * line 5
7	402.11	Property Taxes		
8		Increased Utility Plant in Service (UPIS)	1,063,865	Schedule 6
9		Retirements	(473,339)	Schedule 7
10		Accumulated Depreciation	448,935	Schedule 7 & 9
11		Net Taxable Increase	1,039,461	line 8 through line 10
12		Orange County Millage Rate	0.016957	Per County
13		Net Increase in Property Taxes	<u>17,626</u>	line 11 * line 12

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Increases in Taxes Other Than Income**

Schedule No. 10

Wastewater			(a)	
Line No.	NARUC A/C	Description	Net Increase	Reference
1	408.10	Regulatory Assessment Fee (RAF)		
2		Annualized Revenue for the 12 Months Ended 12/31/2016	978,400	Schedule 13
3		Historic Revenue at 12/31/2016	923,078	Schedule 5
4		Net Increase in Annualized Revenue	55,322	line 2 - line 3
5		RAF	4.5% Per PSC	
6		Increase in RAF (Fee is 4.5%)	<u>2,490</u>	line 4 * line 5
7	402.11	Property Taxes		
8		Increased Utility Plant in Service (UPIS)	359,023	Schedule 6
9		Retirements	(269,267)	Schedule 7
10		Accumulated Depreciation	265,278	Schedule 7 & 9
11		Net Taxable Increase	355,034	line 8 through line 10
12		Orange County Millage Rate	0.016957	Per County
13		Net Increase in Property Taxes	<u>6,020</u>	line 11 * line 12

**Pluris Wedgefield, Inc.**  
**Water Limited Proceeding**  
**Schedule of Capital Structure and Weighted Cost of Capital**

**Schedule No. 11**

Water		(a)	(b)	(c)
Line No.	Description	12/31/2016	Interest Rate	Capital Structure
1	Common Shareholders Equity			
	Advances from Associated Companies *	250,000		
2	Common Stock Issued	2,000		
3	Paid-in-Capital	4,153,190		
4	Retained Earnings	3,390,317		
5	Total Common Shareholders Equity	<u>7,795,507</u>		68.11%
6	Long-Term Debt			
8	CoBank Loan #1	2,577,268	6.38%	
	CoBank Loan #2	1,073,477	4.16%	
9	Total Long-Term Debt	<u>3,650,745</u>	5.73%	31.89%
10	Capitalization	<u><u>11,446,252</u></u>		
		<u>Ratio</u>	<u>Cost</u>	<u>Weighted Cost</u>
11	Long-Term Debt	31.89%	5.73%	1.83%
12	Common Equity	68.11%	10.88%	7.41%
13		100.00%		9.24%

\* Per PSC Order No. PSC-13-0187-PAA-WS, the Commission has previously held that debt from "associated companies" with no interest payments made shall be treated as common equity.



**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Capital Structure and Weighted Cost of Capital**

**Schedule No. 11**

Wastewater		(a)	(b)	(c)
Line No.	Description	12/31/2016	Interest Rate	Capital Structure
1	Common Shareholders Equity			
	Advances from Associated Companies *	250,000		
2	Common Stock Issued	2,000		
3	Paid-in-Capital	4,153,190		
4	Retained Earnings	<u>3,390,317</u>		
5	Total Common Shareholders Equity	<u>7,795,507</u>		68.11%
6	Long-Term Debt			
8	CoBank Loan #1	2,577,268	6.38%	
	CoBank Loan #2	<u>1,073,477</u>	<u>4.16%</u>	
9	Total Long-Term Debt	<u>3,650,745</u>	5.73%	31.89%
10	Capitalization	<u><u>11,446,252</u></u>		
				Weighted
		Ratio	Cost	Cost
11	Long-Term Debt	<u>31.89%</u>	5.73%	1.83%
12	Common Equity	<u>68.11%</u>	10.88%	<u>7.41%</u>
13		100.00%		9.24%

\* Per PSC Order No. PSC-13-0187-PAA-WS, the Commission has previously held that debt from "associated companies" with no interest payments made shall be treated as common equity.

**Pluris Wedgefield, Inc.**  
**Water Limited Proceeding**  
**Schedule of Rate Case Expense**

Schedule No. 12

Water			(a)	(b)	(c)	
Line No.	Firm	Person	Hourly Rate/ Person	Hours	Total	Description
1	Public Service Commission		N/A	N/A	2,000	Filing Fee
2	Friedman & Friedman P.A.	Martin Friedman	\$ 370.00	108	39,960	Legal Fees
3	Friedman & Friedman P.A.	Martin Friedman			1,500	Costs associated with Legal services
4	Pluris Holdings, LLC				1,500	Customer Notices, Postage
5	Pluris Holdings, LLC				1,000	Customer Notices, Stock
6	Pluris Holdings, LLC				1,000	Travel, Airfare
7	Pluris Holdings, LLC				400	Travel, Hotel
8	Pluris Holdings, LLC				300	Travel, Auto
9	Pluris Holdings, LLC				300	Travel, Meals
10					<u>47,960</u>	
11				4-Year Amortization	<u>11,990</u>	line 10 ÷ 4
12				Water	5,995	
13				Wastewater	5,995	

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Rate Case Expense**

Schedule No. 12

Wastewater			(a)	(b)	(c)	
Line No.	Firm	Person	Hourly Rate/ Person	Hours	Total	Description
1	Public Service Commission		N/A	N/A	2,000	Filing Fee
2	Friedman & Friedman P.A.	Martin Friedman	\$ 370.00	108	39,960	Legal Fees
3	Friedman & Friedman P.A.	Martin Friedman			1,500	Costs associated with Legal services
4	Pluris Holdings, LLC				1,500	Customer Notices, Postage
5	Pluris Holdings, LLC				1,000	Customer Notices, Stock
6	Pluris Holdings, LLC				1,000	Travel, Airfare
7	Pluris Holdings, LLC				400	Travel, Hotel
8	Pluris Holdings, LLC				300	Travel, Auto
9	Pluris Holdings, LLC				300	Travel, Meals
10					<u>47,960</u>	
11				4-Year Amortization	<u>11,990</u>	line 10 ÷ 4
12				Water	5,995	
13				Wastewater	5,995	

**Pluris Wedgefield, Inc.**  
**Water Limited Proceeding**  
**Schedule of Annualized Revenue**

**Schedule No. 13**

Water		(a)	(b)	(c)
Line No.	Water Account Description & Service Type	No. of Bills/ Gallons	Current Rates	Annualized Revenues
1	General, Residential, and Irrigation Service Base Facility Charge			
2	5/8" x 3/4"	20,589	\$24.95	\$513,696
3	3/4"		37.43	
4	1"	50	62.38	3,119
5	1 1/2"		124.76	
6	2"	25	199.62	4,991
7	3"	9	399.25	3,593
8	4"	6	623.81	3,743
9	6"	4	1,247.64	4,991
10				
11	Residential & Irrigation Gallonage Charge (per 1,000 gallons)			
12	0 - 5,000 gallons	70,221,138	\$7.86	\$551,938
13	5,001 - 10,000 gallons	16,630,053	9.77	162,476
14	Over 10,000 gallons	9,853,266	14.66	144,449
15				
16	General Service Gallonage Charge (per 1,000 gallons)	2,794,965	\$8.87	\$24,791
17				
18				
19				
20				
21				
22				
23				
24				
25				
26	Total Annualized Revenue			<u><u>\$1,417,786</u></u>

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Annualized Revenue**

**Schedule No. 13**

<b>Wastewater</b>		(a)	(b)	(c)
Line No.	Wastewater Account Description & Service Type	No. of Bills/ Gallons	Current Rates	Annualized Revenues
1	Residential Service Base Facility Charge			
2	All Meter Sizes	19,410	\$29.41	\$570,848
3	Residential Gallonage Charge (per 1,000 gallons, max 8,000 gallons)	89,730,730	\$4.30	\$385,842
4	General Service Base Facility Charge			
5	5/8" x 3/4"	75	\$29.41	\$2,206
6	3/4"		44.12	
7	1"	13	73.54	956
8	1 1/2"		147.05	
9	2"	13	235.29	3,059
10	3"		470.57	
11	4"	6	735.27	4,412
12	6"		1,470.55	
13	General Gallonage Charge (per 1,000 gallons)	2,151,071	\$5.15	\$11,078
14	Total Annualized Revenue			<u>\$978,400</u>



**Pluris Wedgefield, Inc.**  
**Water Limited Proceeding**  
**Schedule of Increase in Cash Working Capital**

Schedule No. 14

Water		(a)	
Line No.	Description	Amount	Reference
1	Increase in O&M Due to Rate Case Expense	5,995	Schedule 12
2	Increase in O&M Due to Rental of Cell Tower	9,000	750/month
3	Increase in O&M Due to AMI Software Maintenance Costs	15,127	AMI Quote
4	Increase in O&M Due to One-time AMI Software Setup Costs (amortized over 5 years)	2,612	AMI Quote
5	Decrease in O&M Due to Meter Reader Savings	(11,100)	Calculation Below
6	Total	<u>21,634</u>	lines 1 through 5
7	1/8 of Total Increase	<u>2,704</u>	line 6 ÷ 8
8	<u>Meter Reader Allocation</u>		
9	Annual salary (\$13.33*2080)	27,726	
10	Estimate of benefits (20%)	<u>5,545</u>	
11	Salary & Benefits	33,272	
12	Truck - fuel cost (2016 actual)	<u>3,852</u>	
13	Total Meter Reader Costs	37,124	
14	Pluris Wedgefield Allocation Factor	<u>29.90%</u>	
15	Meter Reader Allocation	11,100	

**Pluris Wedgefield, Inc.**  
**Wastewater Limited Proceeding**  
**Schedule of Increase in Cash Working Capital**

Schedule No. 14

Wastewater		(a)	
Line No.	Description	Amount	Reference
1	Increase in O&M Due to Rate Case Expense	5,995	Schedule 12
2	Total	<u>5,995</u>	lines 1 through 5
3	1/8 of Total Increase	<u><u>749</u></u>	line 6 ÷ 8

ALL CUSTOMER COMPLAINTS THAT THE UTILITY HAS RECEIVED REGARDING  
DEP SECONDARY WATER QUALITY STANDARDS DURING THE PAST FIVE YEARS

ServiceType	CompletionDate	WorkOrderID	LocationDetails	TaskDescription	CompletionNotes
Service Investigation	1/7/2013	2952784	2125 ARCHER BLVD/ 01-100-00-8/ CAROLYN VELAQUEZ/ METER ID- 29761087	2125 ARCHER BLVD/ METER ID- 29761087/ READ- 871020 ON 12.5.13/ 321-804-4758  CUSTOMER CALLED AND SAID THAT HER WATER PRESSURE IS REALLY BAD AND SHE CANT EVEN FLUSH A TOILET AND WASH HER HANDS AT THE SAME TIME. SHE WOULD LIKE FOR US TO DO A SERVICE INVESTIGATION.	no one home customer has a softener tag door to call softener company meter# 29761087 read 0883690 loc- left rear john c
Service Investigation	1/15/2013	2974038	19413 Charrice Ct / Leslie ORourke / 901-486-9704	19413 Charrice Ct - Has very low water pressure / Delivered to oncall	roger talked to the customer on saturday explained several things that cause low pressure advised to call back if no change customer did not call back meter# 19383979 read 1093710 no leaks loc front right richard
Meter Test	1/17/2013	2975588	2666 Babbit Ave / Edward Suchora / 01-00005230-00-9 / Meter ID 29226222 / Read 1/8 968430	2666 Babbit Ave / Edward Suchora / 01-00005230-00-9 / Meter ID 29226222 / Read 1/8 968430- Customer called into request a field test on his meter. He can be reached at 407-568-7723.	please see attached meter passed the test high 100% medium 100% low 100% no leaks meter# 29226222 read 981970 loc front left richard
Meter Test	1/24/2013	2991695	2750 VILLAGE PINE TER / VICTORIA CABRERA / 01-00008170-00-1 / METER ID 29917605	2750 VILLAGE PINE TER / VICTORIA CABRERA / 01-00008170-00-1 / METER ID 29917605 / READ 01-08 1162710 CUSTOMER REQUESTED METER TEST / ALSO CUSTOMER SAID METER IS FULL OF WATER - CALLED ROGER	preformed a field test passed high 100% medium 100% low 100% please find attached paperwork no leaks meter# 29917605 read 1171480 loc- front right richard/johnny
Meter Test	1/25/2013	2965333	2430 Abalone Blvd / Michael David / 01-00013840-00-9 / Meter ID 29320081 / Read 1/8 561470	2430 Abalone Blvd / Michael David / 01-00013840-00-9 / Meter ID 29320081 / Read 1/8 561470- Cust requests that the meter be tested. He is adamant that the usage on the acct is not his. He can be contacted at: 321.804.4144	field test passed please see attached high flow 100% medium flow 100% low flow 100% meter# 29320081 read 565600 loc-front left richard/johnny
Meter Test	1/25/2013	2980312	20625 Nettleton St	Please pull the meter for a bench test send meter to Mars Meter for testing	The bench test passed please see attached high flow 98.78% medium flow 99.69% low flow 99.10% re-installed meter no leaks temp meter # 36041252 temp meter start read 0051290 temp meter stop read 0054930 cust meter # 36041246 cust read before test 0374810 cust read after test 0375090 richard
Meter Test	1/28/2013	3006672	2623 ALABASTER AVE / GEORGE SMITH / 01-000103040-00-7 / READ 01-08 1060880	2623 ALABASTER AVE / GEORGE SMITH / 01-000103040-00-7 / READ 01-08 1060880 / METER ID 96764935 CUSTOMER REQUEST METER TEST / BEST # 407-568-9835 TO SCHEDULE FOR TODAY	performed a field test passed high 100% medium 100% low 100% meter# 96784934 read 1066570 johnny-richard

Meter Test	1/30/2013	3010442	2223 ARHCER BLVD / WILLIAM GATES / 01-00019410-00-6 / READ 01-08 675730 / METER ID 32668213	2223 ARHCER BLVD / WILLIAM GATES / 01-00019410-00-6 / READ 01-08 675730 / METER ID 32668213 CUSTOMER REQUEST METER TEST / BEST CONTACT #407.568.8180	please see attached meter passed the test high 100% medium 100% low 100% meter# 32668213 read 682460 no leaks johnny
Service Investigation	1/31/2013	3016887	2266 BALLARD AVE/ 01-370-00-3/ BEN ALLEN/ METER ID- 32668212	2266 BALLARD AVE/ METER ID- 32668212/ READ- 409970 ON 1.8.13/ 407-568-2574  CUSTOMER CALLED AND STATED THAT FOR THE LAST 5 MONTHS WHEN THEY WASH DARK CLOTHES THEY HAVE WHITE SPOTS IN THEM AND THEY HAVE TO WASH THEN SEVERAL TIME TO GET THE SPOTS OUT. I LET HIM KNOW THAT OUR RESPONSIBILITY STOPS AT THE METER BUT WE CAN SEND A TECH OUT AND ALSO SPEAK WITH THE CUSTOMER. CUSTOMER STATED THAT IN THE KITCHEN THE WATER DOES THE SAME THING TO HER BLACK WASH BOARD IT TURNS IS WHITE. SHE IS TIRED OF THIS AND WANTS IT FIXED.	talked to the customer flushed hydrant in front of house meter# 32668212 read 0413360 johnny
Meter Test	2/1/2013	3017314	2762 Village Pine Terrace / Rosa Cintron / 01-00008060-00-1 / Meter ID 29761088 / Read 1/8 1402170	2762 Village Pine Terrace / Rosa Cintron / 01-00008060-00-1 / Meter ID 29761088 / Read 1/8 1402170- Customer is adamant that the meter is not reading the usage correctly. Mr. Cintron states that the property is vacant and that the irrigation is set on a timer for once a week for 10 minutes. Please call him at 321.458.0075 to schedule a field test. Thanks!	preformed field test passed high 100% medium 100% low 100% no leaks meter# 29761088 read 1412480 richard / johnny
Meter Test	3/18/2013	3151752	Reference WO# 03114646 3073 Leflore Ln / meter id 19440833	The meter passed the bench test Please replace the customers meter	meter passed the test re-installed no leaks temporary meter# 36041252 temporary read 0058050 customers meter# 19440833 customers read 1153990 no leaks johnny
Meter Test	3/19/2013	3152167	2698 Pine Glen Ct / Amy Phillips / Acct# 01-1400 / Meter id# 99843111	2698 Pine Glen Ct - Read 3.5.13- 1887550 - 407-925-5578 - Please call customer to schedule a field test	please find the attached test results meter passed the field test high 99.9% medium 100% low 99.8% no leaks meter#99843111 read 1894190 roger/johnny
Meter Test	3/22/2013	3162109	19420 Briercrest Trail / Raymond Urciuoli / 01-00010570-00-0 / 3/5/13 529470	19420 Briercrest Trail / Raymond Urciuoli / 01-00010570-00-0 / 3/5/13 529470 / ID 32920084 / Customer request field test to be performed on meter; customer contacted at 732.406.5215 or 732.406.6233. Customer also request an irrigation meter install quote. Thanks :)	field test passed please find the attached results high 100% medium 99.9% low 100% no leaks meter# 32920084 read 530700 johnny/roger
Service Investigation	3/28/2013	3178940	2758 REGENCY OAK LANE/ 01-12000-00-4/ AARON KRISTOFF/ METER ID- 17619018	2758 REGENCY OAK LANE/ METER ID- 17619018/ READ- 799770 ON 3.5.13/ 407-568-2484  CUSTOMER CALLED DUE TO THE SMELL THAT IS COMING UP FROM THE DRAINS SMELLS LIKE SEWER. I CALLED ROGER ALREADY.	the customer called a plumber smell coming from a vent read 0804800 john c
Meter Test	5/2/2013	3290360	2504 Abalone Blvd. ID# 94731245	Please call for meter field test	please see attached preformed a field test PASSED customer did not want a copy of the results no leaks meter# 94731245 read 13210530 johnny and roger

Meter Test	5/16/2013	3319359	19633 KNIGHT TALE LN	FIELD TEST - PER CUSTOMER ALTAGRACIA NAZARIO 01.00001480.00.2 19633 KNIGHT TALE LN 407-497-6525 METER # 29122327 READ 05.07.13 - 1168730	please see attached pre-formed a field test PASSED low 100% med 100.1% high 99.9% no leaks meter# 29122327 read 1171000 johnny/roger
Meter Test	5/22/2013	3325858	2657 LYNDSCAPE ST/ 01-15210-00-6/ ILEANA SABAT/ METER ID- 29214077	2657 LYNDSCAPE ST/ METER ID- 29214077/ READ- 806130 ON 5.7.13/407-535-1020 customer would like a field test. please call to sch time. customer would prefer to call after 3:30 if possible.	please see attached results PASSED high 100% med 100% low 99.99% meter# 29214077 read 0811360 no leaks roger / johnny
Service Investigation	6/1/2013	3372792	2843 Bancroft Blvd / Adrian Martin / 321-287-3078	2843 Bancroft Blvd - The water comes on and off no pressure at all - Delivered to oncall	called operator on site (Alex) Alex talked to the customer had customer put purifier in bypass meter#36041240 read 0306160 Alex and johnny
Service Investigation	6/2/2013	3372776	19155 Timber Pine Ln / Karen Swain / 407-568-5574	19155 Timber Pine Ln - No water pressure - Delivered to oncall	talked to the customer about a softener told him to put it in backpass problem solved meter# 29612741 read 1799950 johnny
Meter Test	6/11/2013	3391938	2323 Ballard Ave / Kelly Phend / 01.00000280.00.9 / 6/7 1729870	2323 Ballard Ave / Kelly Phend / 01.00000280.00.9 / 6/7 1729870 / ID 9012353 / Call customer to set up field test 407.568.7865	performed a meter field test please see attached PASSED full 100% med 100% low 100% meter# 09012353 read 1732360 johnny / roger
Service Investigation	6/17/2013	3409623	2240 Bagdad Ave / Lisandra Linares . 407-485-9767	2240 Bagdad Ave - Doesn't have any water pressure please call - Delivered to oncall	customer has a softener clogged told to call softener company meter read 0765690 john c
Service Investigation	6/17/2013	3410592	2273 BAKER AVE/ 01-15590-00-1/ ANTONIO ROLLE/ METER ID- 33945893	2273 BAKER AVE/ METER ID- 33945893/ READ- 299340 ON 6.11.13/ 772-293-9835 customer called and stated that he has low water pressure sometimes. Please check water at the meter.	check pressure at the fire hydrant 53 psi customer has a filter on the side of the house tag door to check filter meter# 33945893 read 0299880 johnny
Service Investigation	6/21/2013	3423148	20216 Marlin St / David Diven / 772-332-7910	20216 Marlin St - When the water was turned on the water smells - Delivered to oncall	called the customer and told them to flush the water lines in the house for about 5 minutes meter# 19145208 read 0414570 johnny
Meter Test	6/25/2013	3424335	2411 ALBION AVE	FIELD TEST 06.25.13 - CONTACT # 330-651-0111 JOHN LEE 01.00015040.00.1 2411 ALBION AVE METER # 15890295 READ 06.07.13 - 1916460	please see attached performed a meter test Passed high 101% medium 99% low 100% meter# 15890295 read 1921160 no leaks johnny / roger
Service Investigation	6/27/2013	3440071	2234 Baker Ave / Rick Schmidt / 407-568-2564	2234 Baker Ave - No water pressure - Called Roger about this one this morning	checked outside spigot 50 psi tag door with results meter# no lid read 1525520 johnny



Service Investigation	6/28/2013	3442154	2410 ALBION AVE/ 01-00019090-00-2/ MS. GARLAND/ METER ID- 19897144	2410 ALBION AVE/ METER ID- 19897144/ READ- 983510 ON 6.7.13/ 631-484-3090 CUSTOMER CALLED DUE TO No water psi for cold water and very little water psi for hot in the whole house. The smell of water is extrem. PLEASE INVESTIGATE THIS.	customer has softener customer was told several times in the past to have his softener checked meter# 19897144 read 0991490 john c
Service Investigation	7/1/2013	3450197	20754 MAXIM PKWY / Everett Cook / 01-00008030-00-2 / read 6-7 655870 / Meter 16350963	20754 MAXIM PKWY / Everett Cook / 01-00008030-00-2 / read 6-7 655870 / Meter 16350963 Customer said there was low water pressure over the weekend. Pressure is better now, but not back to normal. Customer did some repair work on his sink last week. Please check pressure at meter - customer request to be informed (at the home all day today).	customer has a softener customer has 50 psi at his spigot meter# 16350963 read 065900 johnny
Service Investigation	7/2/2013	3452194	3262 SOMMERSET PINES IRRIG / RESERVES @ WF / 01-00014340-00-3 / read 6-7 1996190 / Meter# 29768278 (Lot 75 behind) 2663 SOMMERSET PINES IRRIG / RESERVES @ WF / 01-00012980-00-9 / read 6-7 1806170 / Meter #29768279 (Near Lot 194)	3262 SOMMERSET PINES IRRIG / RESERVES @ WF / 01-00014340-00-3 / read 6-7 1996190 / Meter# 29768278 (Lot 75 behind) 2663 SOMMERSET PINES IRRIG / RESERVES @ WF / 01-00012980-00-9 / read 6-7 1806170 / Meter #29768279 (Near Lot 194) Please check both meters for pressure. Customer is stating that sprinkler behind pool does not have full flow.	checked both meters both meters have 51 psi lot 75 meter# 29768278 read 2052200 1" Badger meter 10gal Lot 194 meter# 29768279 read 1825110 1" Badger meter 10gal no leaks johnny
Service Investigation	7/10/2013	3475110	2696 BABBIT AVE	WATER HAS BAD ODOR - CUSTOMER IS REQUESTING TO SPEAK WITH TECH AND WILL BE HOME UNTIL 3PM EARL FLEMING 01.00006040.00.7 2696 BABBIT AVE METER # 17837805 READ 07.05.13 - 1418680	talked to the customer customer has a softener told customer to have softener checked no leaks meter# 17837805 read 1421850 john c
Meter Test	7/17/2013	3490437	2605 Ardon Ave / Tami Yingling / 01-00020180-00-8 / Meter ID 19823846 / Read 7/5 769630	2605 Ardon Ave / Tami Yingling / 01-00020180-00-8 / Meter ID 19823846 / Read 7/5 769630 Customer has requested a meter test. She states that the usage on the meter this past month was not accurate. They have no leaks at the property according to a plumber and they were just billed for over 30,000 gallons. Please call 321.200.9536 to schedule a field test. Thanks!	performed meter field test please see attached paperwork PASSED low 99.7% medium 100% high 100.1% meter# 19823846 read 0772430 john c/roger
Service Investigation	7/23/2013	3514148	2831 Village Pine Terr / Christian Loaiza / 407-257-0598	2831 Village Pine Terr - Has low water pressure - Delivered to oncall	tag door with reason for low pressure yesterday small leak also tag door with findings meter# 29984236 read 0812470 roger
Service Investigation	7/29/2013	3529773	2385 Alabaster Ave / 01.00019710.00.7 / Devon Bogle	2385 Alabaster Ave / 01.00019710.00.7 / Devon Bogle / customer request someone comes out because water smells and taste bad. customer is home	talked to the customer customer said water is tasting bad told customer I would flush hydrant to freshin water found service leak in middle of Alabaster calling contractor for repair meter# 17768377 read 0542720 roger
Service Investigation	8/13/2013	3571577	20116 Macon Pkwy / Joanne Cobbs / 407-325-9463	20116 Macon Pkwy - No water pressure at all - Delivered to oncall	customer has softener told to bypass and get serviced meter# 92087103 read 2993850 johnny
Service Investigation	8/19/2013	3591724	20940 Nettleton Street / 01.00001720.00.5 / Barry Voodre / 8/7 1641510	20940 Nettleton Street / 01.00001720.00.5 / Barry Voodre / 8/7 1641510 / ID 99295215 / Customer says he still has low water pressure in house.	customer has a softener no one home tag door to have softener checked no leaks meter# 99295215 read 1647350 johnny



Meter Test	9/11/2013	3656049	20413 Melville St / Ronald Conley / Acct# 01-13240 / Meter id# 19246804	20413 MELVILLE ST/ METER ID- 19246804/ READ- 910040 ON 8.7.13/ 352-989-3332 CUSTOMER REQUEST FIELD TEST /20413 Melville St - Meter test	performed field meter test see attached PASSED high 100 % medium 99 % low 100 % no leaks meter# 19246804 read 0911640 johnny john c
Service Investigation	9/19/2013	3685886	2282 ARDON AVE	WATER HAS A BAD ODOR. PAUL COLLINS 01.00001470.00.9 2282 ARDON AVE METER # 18574066 READ 09.06.13 - 550970	THIS WAS DONE ON 9/18/2013 AT 11:00 A.M. FLUSHED IN THE AREA ON BOTH SIDES OF THE CUSTOMERS HOUSE TESTED THE CL2 AT THIS ADDRESS AND THE CL2 WAS A .23 AFTER FLUSHING AT TWO LOCTION FOR 30 MINUTES EACH THE CL2 WAS 1.21 SPOKE TO THE CUSTOMER AT THIS TIME AND HE STATED THAT THE SMELL WOULD COME A GO METER#18574066 READ=0552810 LOCAT-RS JBC
Meter Test	9/20/2013	3682602	20423 NETTLETON ST/ 01-00002280-00-7/ SHAWN MCNEIL/ METER ID- 18299448	20423 NETTLETON ST/ METER ID- 18299448/ READ- 641710 ON 9.6.13/586-932-8202 CUSTOMER REQUEST A FIELD TEST. PLEASE CALL AND SCH THIS.	performed field test passed high 101% medium 100% low100% meter# 18299448 read 0643460 johnny/john c
Odor Complaint Water	9/23/2013	3696412	2273 Ardon Ave-Chris Bentley	Customer emailed Joe complaining of sulfer smell. Please investigate	during our investigation we discovered a closed valve in the customers area. opened the valve and flushed hydrants tag the door with a letter explaining the findings/results(attached) meter# 29481568 read 0262840 roger/johnny
Service Investigation	9/24/2013	3699475	2282 Ardon Ave / Sabrina Collins / 407-402-5314	2282 Ardon Ave - AFTERHOURS CALL - Water has terrible odor - Delivered to oncall	called and talked to the customer. She did not know we fixed the problem when we found a valve closed and flushed she was not even home when she called in meter# 18574066 read 0553750 roger
Meter Test	10/2/2013	3722791	20204 MELVILLE ST / Jeremiah Potts / 01-00020690-00-6 / read 9-6 770440 / Meter #19897147	20204 MELVILLE ST / Jeremiah Potts / 01-00020690-00-6 / read 9-6 770440 / Meter #19897147 Re-read on 9-18 774110, Customer concerned about 2 previous months of high usage (35,000+gal). This month seems to be much lower? Please do a meter test to verify accuracy. Customer contact # 787-469-8183.	performed a field test on meter passed see attached high 101% med 100% low 101% meter# 19897147 read 0776560 johnny-john c
Meter Test	10/4/2013	3686873	2698 Pine Glen Ct / Amy Phillips / Acct# 01-1400 / Meter id# 99843111	2698 Pine Glen Ct - Read 9.6.13- 1971330 - Customer is requesting her meter be bench tested. Please contact her at 407-925-5578 once meter has been sent off	please find the attached results from the bench test PASSED high 99.58% med 100.52% low 100.30% test meter# 36041252 test meter start read 0058050 test meter stop read 006230 customer reinstalled meter# 99843111 customer reinstalled meter read 1977500 no leaks johnny
Service Investigation	10/8/2013	3744584	20613 Mallard Pkwy / James Butterworth / 321-804-5331	20613 Mallard Pkwy - AFTERHOURS CALL - Has had very little water pressure for the last 3 days - Delivered to oncall	spoke with customer on the phone pressure leaving the water plant is 51.9 psi told customer to check house valve no lid read 1195450 john c

Meter Test	10/18/2013	3771984	2813 VILLAGE PINE TER / Rabeha Beatneh / 01-0006320-00-5 / read 10-4 1144350 / Meter 29761096. Customer requesting meter test. Contact is Ahmad Atshan cell# 321-695-1160. Please do a meter test, pressure test, and leak check. Customer has had high usage for the past 2 months: Billing read 9/3 1102030, re-read 9/60114096 / Billing read (between 10/27-10/4) 1144350, re-read 10/7 1154080. Customer says he is no longer irrigating and there is low pressure in the home. Please help us narrow down the possible causes! Call customer to set up a Meter Test tomorrow 10.18	2813 VILLAGE PINE TER / Rabeha Beatneh / 01-0006320-00-5 / read 10-4 1144350 / Meter 29761096. Customer requesting meter test. Contact is Ahmad Atshan cell# 321-695-1160. Please do a meter test, pressure test, and leak check. Customer has had high usage for the past 2 months: Billing read 9/3 1102030, re-read 9/60114096 / Billing read (between 10/27-10/4) 1144350, re-read 10/7 1154080. Customer says he is no longer irrigating and there is low pressure in the home. Please help us narrow down the possible causes! Call customer to set up a Meter Test tomorrow 10.18	performed a field test with the customer please see attached PASSED high 100% medium 99% low 100% no leaks johnny john c
Service Investigation	10/19/2013	3780464	2794 Babbitt Ave / Carmen Brown / 407-568-9495	2794 Babbitt Ave - AFTERHOURS CALL - No water pressure - Delivered to oncall	Alex was the after hours person on site saturday morning customer has a softener psi at the outside spigot is 48 lbs called roger told to have customer call a plumber read 0998610 Alex
Meter Test	10/22/2013	3780574	2649 BABBIT AVE/ 01-00005740-00-7/ ROBERT CIRUCCI/ METER ID- 17837818	2649 BABBIT AVE/ METER ID- 17837818/ READ- 1277910 ON 10.4.13/ 407-568-0666 CUSTOMER REQUEST A FIELD TEST. PLEASE CALL AND SCH THIS.	performed a field test result are attached Passed Full 100% Medium 100% low 100.1% no leaks meter# 17837818 read 1278780 johnny roger
Meter Test	10/23/2013	3788394	19634 Glen Elm Way	meter passed the bench test please re install meter	meter passed the bench test please see attached high 99.45% medium 99.49% low 99.20% test meter# 36041238 test meter start read 0045460 test meter stop read 0048390 customers read before test 1088300 customers read after test 1088550 no leaks johnny
Meter Test	11/8/2013	3801324	2813 VILLAGE PINE TER - METER ID 29761096 - REMOVE METER FOR BENCH TEST - RABEHA BEATNEH - 01.000063	2813 VILLAGE PINE TER - METER ID 29761096 - REMOVE METER FOR BENCH TEST - RABEHA BEATNEH - 01.00006320.00	meter failed the bench test results are attached high 97.66% medium 96.47% low 94.28% installed new meter failed meter# 29761096 failed test meter read 1149470 test meter #36041238 test meter start read 0048390 test meter stop read 0056040 new meter is a Badger X 10 gal. new meter# 13351338 new meter read 0000010 johnny said that when he installed the meter he went to let the air out of the lines and the water was barely coming out of the spigot checked the meter all okay johnny
Service Investigation	11/14/2013	3855124	20313 MAXIM PKWY / Jason Bost / 01-00003080-00-2 / read 11-6 223420	20313 MAXIM PKWY / Jason Bost / 01-00003080-00-2 / read 11-6 223420 / Meter 33945891 Customer requested to have pressure tested - please tag door with results.	check pressure 20 psi house valve is broke talked to the customer customer will call a plumber meter# 33945891 read 0224860 john c

Meter Test	11/18/2013	3866363	2343 Ardon Ave / Porfirio Gutierrez / Acct# 01-18600 / Meter id# 17619010	2343 Ardon Ave - Read 11.6.13- 572540 - Customer requesting field test. Please call 239-287-6611 to set up	please see attached could not field test meter this customer was told on Wednesday the 13th that she had a leak and needed to call a plumber She was told again today to call a plumber meter# 17619010 read 0579150 johnny
Meter Test	11/20/2013	3868317	20733 MACON PKWY / 01-00006260-00-7/ INFINITY OF ORLANDO LLC/ METER ID- 32920081	20733 MACON PKWY READ- 950220 ON 11.6.13/ METER ID- 32920081/ 407-568-9672 PLEASE CALL CUSTOMER TO SCH A FIELD TEST.	performed a field test passed will fax a copy high 100.01% medium 99.99% low 100% meter# 32920081 read 0959790 johnny-roger
Meter Test	11/20/2013	3871126	2319 ARDON AVE / Joseph Hayes / 01-00018770-00-6 / read 11-6 324070 / Meter 34143779	2319 ARDON AVE / Joseph Hayes / 01-00018770-00-6 / read 11-6 324070 / Meter 34143779 Customer complaining of high usage. Please test meter. Customer contact #407-350-0921, Mr or Mrs. Hayes	performed field test copy will be faxed passed high 99.99% medium 100% low 100% meter# 34143779 read 0328680 johnny-roger
Service Investigation	12/10/2013	3934365	20407 MELVILLE ST/ 01-00003260-00-0/ JEFF LAND/ METER ID- 92258893	20407 MELVILLE ST/ METER ID- 92258893/ READ- 1829800 ON 12.6.13/ 859-619-6770 CUSTOMER IS CONCERNED WITH LOW WATER PRESSURE. PLEASE CHECK OUR SIDE OF THE METER.	talked to the customer  fifty two psi at the hydrant next to his house found the customers house valve 95% OFF no leaks meter# 92258893 read 1830470 johnny
Meter Test	12/12/2013	3940803	2218 BALLARD AVE / Racheal Beaudin / 01-00015770-00-9 / read 12-6 547390	2218 BALLARD AVE / Racheal Beaudin / 01-00015770-00-9 / read 12-6 547390 / Meter 19440828 re-read 12-10 550010. Customer requesting meter field test. Received high call usage - read verified. Customer even said he turned off house valve and meter is still showing usage. Tried to explain that there is a leak, but customer said he would see water pooling somewhere. Please contact Nathan Beaudin #407-927-0535 to schedule test. Informed him we may not be able to test if leak is still showing - this would throw off the accuracy.	could not do test due to customer has a leak customer will locate and repair leak meter # 19440828 read 0552120 johnny
Service Investigation	12/17/2013	3957623	19737 Glen Elm	customer at 19737 Glen Elm would like the pressure tested customer says she has no pressure please check the pressure	52 psi @ the hydrant no leaks customer has a softener told to put in bypass customer will have the softener removed meter# 13114360 read 0014670 johnny
Service Investigation	12/20/2013	3967827	field test at 2346 Albion	Please perform a meter test at 2346 Albion Ave The customer called in to scheduled today for 10 am	performed a field passed high 100.01% med 100.01% low 100.01% performed a pressure test 52 psi no leaks meter# 09012361 read 1682750 johnny-roger
Meter Test	2/3/2014	4089324	2714 Babbit Ave / Jasodra Castaldi / 01-00004430-00-4 / Meter ID 32858098 / Read 1/6 1138420	2714 Babbit Ave / Jasodra Castaldi / 01-00004430-00-4 / Meter ID 32858098 / Read 1/6 1138420- customer has requested a field test on the meter. Please contact the customer at 407.227.5426. Thanks!	performed field test PASSED please see attached high 100% medium 99% low 101% meter# 32858098 read 1141290 john-johnny

Meter Test	2/4/2014	4090488	2738 VILLAGE PINE/ ANN WILLIAMS/ METER ID- 29761099 / 01-00020940-00-2/ READ- 1349730 ON 1.6.14/ 407	2738 VILLAGE PINE/ ANN WILLIAMS/ METER ID- 29761099 / 01-00020940-00-2/ READ- 1349730 ON 1.6.14/ 407-936-4012 / Please call to reschedule a meter test. Customer had to cancel the last one due to an emergency. Thanks!	performed a field test passed see attached high 100% medium 100% low 99.97% meter# 1349730 read 1359250 john c / johnny
Meter Test	2/24/2014	4154461	2856 Briar Park Dr / Juan Dionisi / 01-00009010-00-5 / meter ID 29917582 / read 1929050 on 2/6/14	2856 Briar Park Dr / Juan Dionisi / 01-00009010-00-5 / meter ID 29917582 / read 1929050 on 2/6/14 Please contact customer at 321.285.3114 to schedule meter test. Thanks!!	performed a field test passed high 100% medium 99.97% low 99.99% no leaks meter#29917582 read 1930910 johnny
After Hours Service Call	2/28/2014	4176794	2719 Lyndscape St / Dawn Mason / 321-946-2011	2719 Lyndscape St / Dawn Mason / 321-946-2011 - AFTERHOURS CALL - No water - Delivered to oncall	no water was due to a power problem at the water plant roger
After Hours Service Call	2/28/2014	4176801	2821 Lyndscape St / Amy Wisnosky / 407-568-2987	2821 Lyndscape St / Amy Wisnosky / 407-568-2987 - AFTERHOURS CALL - No water - Delivered to oncall	no water was due to a power problem at the water plant roger
After Hours Service Call	2/28/2014	4176809	2519 Abalone Blvd / Sarah George / 407-568-2190	2519 Abalone Blvd / Sarah George / 407-568-2190 - AFTERHOURS CALL - No water - Delivered to oncall	no water was due to a power problem at the water plant roger
After Hours Service Call	2/28/2014	4176817	19131 Timber Pine Ln / Catherine Smith / 352-348-9416	19131 Timber Pine Ln / Catherine Smith / 352-348-9416 - AFTERHOURS CALL - No water - Delivered to oncall	no water was due to a problem at the water plant with power backup system roger
After Hours Service Call	2/28/2014	4176830	20614 Majestic St / Kimberly Knox / 407-235-4769	20614 Majestic St / Kimberly Knox / 407-235-4769 - AFTERHOURS CALL - No water states not turned off for nonpayment - Delivered to oncall	no water was due to a power problem at the water plant roger
Low Pressure	3/11/2014	4220527	20345 Majestic St / Yousseff Awad / 01-00018020-00-2 / meter ID 91810596 / read 2055410 on 3/6	20345 Majestic St / Yousseff Awad / 01-00018020-00-2 / meter ID 91810596 / read 2055410 on 3/6 Customer says he's had low water pressure for several weeks now. This is the first call in to the office. Thanks for checking!	check pressure 50 psi read 2055990 john c
Meter Test	4/1/2014	4291252	2623 Alabaster Ave	Please re-install the meter at 2623 Alabaster Ave The meter passed the bench test	please find the attached results meter passed the test high 99.025% medium 99.09% low 99.10% customers meter# 96764935 customers pulled read 1149200 temp meter# 36041252 temp stop read 0062630 temp stop read 0063740 customers reinstall read 1149430 no leaks johnny
Low Pressure	5/13/2014	4434833	20826 Marlin St / Luann Sweet / 01-00001490-00-5 / meter ID 19440818 / read 473230 on 5/6	20826 Marlin St / Luann Sweet / 01-00001490-00-5 / meter ID 19440818 / read 473230 on 5/6 Customer called stating she's experiencing horrible water pressure. She said it's been going on for several months. Thanks for checking!	checked the pressure at the hydrant three houses to the west of the property 52psi no leaks tag the door with results meter# 19440818 read 0474060 roger
Meter Test	5/13/2014	4429511	20406 Netherland St / Vincent Hierholzer / 20406 Netherland St / 01-00004970-00-1 / Meter ID 9387905	20406 Netherland St / Vincent Hierholzer / 20406 Netherland St / 01-00004970-00-1 / Meter ID 93879052 / read 5/6 2591320- Customer requests that the meter be tested for accuracy. He can be reached at 407.376.6295 to schedule this. Thanks!	please see attached meter passed the field test high 100% medium 100% low 100% meter# 93879052 read 2594010 johnny / roger
Meter Test	5/20/2014	4453174	2613 ARDON AVE/ 01-00014420-00-4/ JAMES PETERSON/ METER ID- 19074378	2613 ARDON AVE/ 01-00014420-00-4/ JAMES PETERSON/ METER ID- 19074378 / READ- 883870 ON 5.6.14/ 407-484-1323 PLEASE CALL CUSTOMER TO SCH A FIELD TEST METER CUSTOMER REQUEST DUE TO USAGE. 407-484-1323... THANKS!	please see attached performed field test. Passed high 100% medium 101% low 100% johnny/roger



Meter Test	5/20/2014	4453781	2735 Regency Oak Ln. / Matthew Madden / 01-00012460-00-8 / meter ID 35074705	2735 Regency Oak Ln. / Matthew Madden / 01-00012460-00-8 / meter ID 35074705 / read 131260 on 5/6/ 407-538-6496 customer request field test. Please call to sch.	please see attached we started the field test after the high flow test passed,he told us to stop the test due to wasting his water. He signed the paper and then went into the house and shut the door Johnny reinstlled his meter no leaks meter# 35074705 read 0132340 johnny
Meter Test	7/8/2014	4608696	20820 MAXIM PKWY/ 01-00020560-00-0/ CHARLES MEISSNER/ METER ID- 92087107	20820 MAXIM PKWY/ 01-00020560-00-0/ CHARLES MEISSNER/ METER ID- 92087107/ READ- 1262910 ON 6.5.14/ 270-987-9957/ CUSTOMER WOULD LIKE TO BE CONTACTED TO SCH A FIELD TEST.	performed a field test passed high 100% medium 100% low 100% installed a inline back flow (mainenance) meter# 92087107 read 1298100 johnny / john c
Service Investigation	7/22/2014	4677177	20210 Maxim Pkwy / Romeo Mendoza / 01-00013870-00-8 / ID 92749376 / read 1272170 on 7/3	20210 Maxim Pkwy / Romeo Mendoza / 01-00013870-00-8 / ID 92749376 / read 1272170 on 7/3 Customer is reporting very cloudy water at the property. Thanks!	talked to the customer said it has cleared up cloudy this morning ok now meter# 92749376 read 1275080 john c
Meter Test	7/31/2014	4704565	2328 Bagdad Ave - Mtr ID 13114354 - Alice Marrero	2328 Bagdad Ave - Mtr ID 13114354 - Alice Marrero - 01.0000431.00 - Please contact customer to schedule a field test - Phone # 201.988.1473	performed a field test Passed high 101% medium 99% low 99% no leaks meter# 13114354 read 0140670 johnny john c
Service Investigation	8/7/2014	4737195	2838 LYNDSCAPE ST/ 01-00011490-00-8/ DEAN KLISMAN/ METER ID- 19650958	2838 LYNDSCAPE ST/ 01-00011490-00-8/ DEAN KLISMAN/ METER ID- 19650958/ READ- 1467270 ON 8.5.14/ 407-222-6678 CUSTOMER SAID FOR THE LAST THREE MONTHS SINCE A STATION WAS TAKEN OUT THEY HAVE NO PRESSURE AND SOMETIMES THE WATER JUST DRIPS. PLEASE CHECK TO OUR SIDE OF THE METER.	check pressure 52 psi has a softener told customer to put softener in bypass customer has a small leak read 1470190
Odor Complaint Water	8/13/2014	4757319	20338 Melville St / Roy Burgess / 01-00003470-00-7 / ID 94128481 / Read 1133690 on 8/5	20338 Melville St / Roy Burgess / 01-00003470-00-7 / ID 94128481 / Read 1133690 on 8/5 Mr. Burgess called to advise us of a very strong sulfur/rotten egg smell that's gotten progressively worse over the past week.	talked to the customer has a softener told him to put softener in bypass read 1134690 john c
Service Investigation	8/28/2014	4809122	2903 ABALONE BLVD/ 01-00011990-00-3/ KATHERINE CAPATOSTO/ METER ID- 19383986	2903 ABALONE BLVD/ 01-00011990-00-3/ KATHERINE CAPATOSTO/ METER ID- 19383986/ READ- 1142640 ON 8.5.14/ 321-228-0615 PLEASE CHECK OUR SIDE ON THE METER. Customer stated that in the morning when they turn the water on its bubbly like there is air in lines and it smells really bad. This also happens when the water has not been used in a while. He said his neighbors have the same problem.	check meter no one home tag door with findings leave vice mail flushed hydrant 45 minutes clear clean water coming from hydrant meter# 19383986 read 0114610 john c
Meter Test	9/11/2014	4860573	2520 Abalone Blvd - Mtr 16549384 - Karen Matulevich	2520 Abalone Blvd - Mtr 16549384 - Karen Matulevich - contact # 407-575-4411- customer has requested a field test on the meter. Read on 9/9 was 1067370	performed a field test passed please see attached high 100% medium 100% low 100% no leaks meter# 16549384 read 1067840 johnny / john c

Meter Test	9/16/2014	4877132	2328 Bagdad Ave	The meter passed the PSC testing Please reinstall the meter and fill out the proper paperwork	please see attached PSC meter test passed high flow 99.66% medium flow 99.49% low flow 100% re-installed the meter customers meter# 13114354 customers read 0143130 temporary meter # 36041250 temporary meter stop read 0027680 no leaks johnny
Service Investigation	9/24/2014	4909886	20804 MAXIM PKWY / Sandra Tiwari / 01-16790-00-4 / read 9-5 505480 / Meter #32920070	20804 MAXIM PKWY / Sandra Tiwari / 01-16790-00-4 / read 9-5 505480 / Meter #32920070 Please reinstall meter, Passed bench testing	please see attached meter passed the bench test with the PSC high flow 99.4% medium flow 100.41% low flow 101.00% remove temporary meter# 14691815 temporary meter stop read 0000290 customers meter# 23920076 customers read 0506660 no leaks johnny
Meter Test	10/1/2014	4939497	2462 Abalone Blvd	The bench test passed. Please reinstall the customers meter at 2462 Abalone Blvd	meter passed the bench test high flow 98.73% medium flow 99.79% low flow 97.00% temporary meter# 36041250 temporary stop read 0028310 customer meter# 95780663 customer read 0501900 no leaks johnny
Meter Test	10/20/2014	4992259	20212 Melville St / Gary Ellis / 01-00008770-00-3 / ID 32920079 / Read 1393000 on 10/6	20212 Melville St / Gary Ellis / 01-00008770-00-3 / ID 32920079 / Read 1393000 on 10/6 Received written request from customer to conduct a field test on his meter. Please call Mr. Ellis at 407.247.9074 to schedule the test. Thanks!	field test FAILED high flow 103% medium flow 98% low flow 101% change out meter old meter was a 5/8 Badger meter X 10 gal old meter# 32920079 old read 1420140 new meter is a 5/8 Badger meter X 10 gal new meter# 14673759 new read 0000010 no leaks johnny & john c
Service Investigation	10/24/2014	5019469	2271 BAGDAD AVE/ 01-00002990-00-9/ SIMON KAFATI/ METER ID- 19440836/ READ- 702840 ON 10.6.14/ 240-439-1924	2271 BAGDAD AVE/ 01-00002990-00-9/ SIMON KAFATI/ METER ID- 19440836/ READ- 702840 ON 10.6.14/ 240-439-1924 Customer just purchased the home and the water smells really bad. He would like for someone to check the water at the meter also would like to speak with the field 240-439-1924 if possible when they come out.	John called and spoke to the customer John explained that the house had set empty the customer needs to flush the line in the house meter# 19440836 read 0703040 john c
Service Investigation	11/7/2014	5079745	2204 Albion Ave / 01-3920 / Blanco / meter ID 93879056	2204 Albion Ave / 01-3920 / Blanco / meter ID 93879056- read on 11/6 1589220 Please chk water pressure by meter-they checked their house valve and its fine and all the way on, they have barely any pressure inside.	talked to the customer customer said there was no softeners check hose bib 50 PSI customer said she would call maintenance meter# 93879056 read 1589810 johnny
Meter Test	12/4/2014	5141088	2837 Village Pine Ter / 01-4930 / Perez / meter ID 30226402	2837 Village Pine Ter / 01-4930 / Perez / meter ID 30226402- read on 11/6 859590 Please contact customer to schedule field test -he would like 12/4 in the morning so he will be home from work -his number is 321-285-3181 or 407-276-7725	please see attached meter passed the field test high flow 99.99% medium flow 99.99% low flow 100.01% meter#30226402 read 0863420 no leaks johnny john c





LocationNo	StreetNo	StreetName	StreetSuffix	AccountNo	PersonFName	PersonLName	WorkOrderNo	DateComplete	Description	WorkOrderOpenComment	WorkOrderCloseComment
106811	2345	BAGDAD	AVE	24992	CHRISTOPHER	OLIDEN	710	7/6/2015	Meter Test	Please contact customer to arrange time for field test to be done	please see attached preformed a field meter test PASSED high 99.8% medium 99.8% low 99.7% meter# 16351053 read 1370810 Stan / Johnny
107879	20815	NETTLETON	ST	25968	HERBERT	WENT	1038	7/29/2015	Meter Test	20815 Nettleton St / Went / #25968 / read 7-2 1236730 / Meter# 17768395 Customer requesting a field test. Please contact at #407-575-5657. 2 previous months of high usage - new sod was placed but she cannot believe that her bill would be so high.	Stan met with customer explained how meter works told customer to check meter read each day so they could estimate usage customer declined meter test for now meter# 17768395 read 1237220 stan
107160	2786	BABBITT	AVE	25316	ABDUL	AYUB	1042	7/29/2015	Meter Test	2786 Babbitt Ave / Abdul Latiff Ayub / Acct# 25316 / Meter id# 32596626 - Please pull meter for PCS Bench test. Joe will pick up the meter for the PSC witnessed test	please see attached pulled meter for PSC testing meter is in the office ready for pick up customers meter# 32596626 customers read 1175630 temporary meter# 15515964 temporary read 0000010 no leaks Johnny
107825	2758	BABBITT	AVE	25919	CANDACE	CORTEZ	1334	8/20/2015	Meter Test	Customer has submitted a written request for a field test to be performed. They are concerned the meter is not recording accurately and that their usage is incredibly high. Candace Cortez - 407-312-6258	Called both numbers several times. Left message to make appointment. No response. Read 1718770
106686	2281	ARDON	AVE	24875	JULISSA	SANTIAGO	1370	8/24/2015	Meter Test	Customer request that the meter test due to elevated usage. Customer contact number is 201-245-8862 to sch.	Preformed a field test. High 99% Medium 98% Low 100% Read 1635490.
106403	2608	REGENCY OAK	LN	24616	JAMIE	MCKILLIPS	1399	8/25/2015	Low Pressure	Customer reported low water pressure as of this morning. Called Roger to see if there were any known issues in the area.	Customer has an issue with her water softener. Showed her how to bypass. Customer will contact softener company. Read 625170 No leaks. LG
106559	2536	ABALONE	BLVD	24758	RUSSELL	MARTIN	1664	9/8/2015	Meter Test	During Joe Kuhns visit with Mr. Martin this morning Mr. Martin requested a field meter test to be performed. His contact number is 407.579.7667.	Roger and Joe preformed a field test for Mr. Martin PASSED full flow 100% medium flow 98% low flow 100% replaced old curbstop due to leaking (maintenance) the curbstop was changed because it started leaking after the meter test the curbstop is before the meter and can not raise the customers usage in any way read- 1851600
106320	20409	MACON	PKWY	24503	GARY	FORGEY	1741	9/15/2015	Low Pressure	Customer said he has had low water pressure throughout the house since the last Boil water advisory. He does not have a water softener. Please check pressure at meter and outside spigot.	R 1473160 opened house valve about 1 to 1 turns. PSI @ hose bib was SOPSI. System pressure is 50-52. Tagged door with the above info. Lew G.
107239	2322	ALABASTER	AVE	25389	FRED	HILE	1802	9/21/2015	Meter Test	Please contact customer to set up appointment for a field test of his meter. #407-376-3665	The meter test passed (copy attached to email WOC 9/28) Stan Gaskins/Garth Armstrong Read - 878790
107883	20249	MAXIM	PKWY	25972	DESHON	SAUNDERS	2126	10/2/2015	Low Pressure	Customer called to report little to no water pressure in the home - this has been going on for almost 3 weeks. Please also check the leak indicator and get a read. Thanks!	Found curb stop almost closed. Open fully. Good flow. No leaks. Jason S. Read 1637820
106346	2354	ABALONE	BLVD	26342	THERESA	KEMP	2325	10/26/2015	Meter Test	Customer is requesting a field test on the meter. Please contact John at 585-703-9773 to set up a time for the test	Went to the home to do the meter test and the meter was already changed out. Went to water plant to locate customer's old meter- id# 17768384. Found meter and tested in the presence of John PASSED Please see attached report no leaks
107954	2733	BANCROFT	BLVD	26038	TIMOTHY	JONES	2530	10/29/2015	Low Pressure	Customer called to report very low water pressure throughout the home. He's already checked the main house valve and that is on all the way. Problem has been consistend for over a month now.	Checked curb stop. Full open. No softener. No obvious reason for low pressure. Jason S. Read 312
106931	2619	PINE GLEN	CT	25104	CHARITO	NOBLE	2619	11/13/2015	Meter Test	Customer is requesting a field test. Please contact Ms. Charito at 407-683-0028 to schedule.	Meter passed field test (11/09). Roger- end Read 079671.90
107650	2813	VILLAGE PINE TER		26615	MICHAEL	SIMON	2892	11/30/2015	Low Pressure	Customer called to report low water pressure. They already checked outside faucet and main shut off. They do not have a water softener. Thanks!	Checked the meter valve. Checked the neighbors. Cannot find a reason why there is low pressure at this home. No leaks. Jason. Read 1382.47
107650	2813	VILLAGE PINE TER		26615	MICHAEL	SIMON	3006	12/3/2015	Low Pressure	Customer reports continued low pressure - contractors & plumber have both checked the home. He would like the meter and our line checked again and would like to be present. He is available Thursday AM (12/3) 702.787.5228	Jason pulled the meter to show the homeowner that we were supplying the correct volume of water to the meter. The customer was happy that we came out but was not happy with there is still a problem on his side of the meter. Reinstall meter. No leaks. Jason. Read 1777.14
107913	2333	ARCHER	BLVD	25999	RICHARD	STEINKE	3204	12/18/2015	Meter Test	Call customer to set up appointment for field test. His previous meter must have been dead (recorded 70 gallons for last month - never over 200 gallons and customer has been living there). Call 407-223-6416.	called customer to set up a field test. Before an appointment was made the customer decided to wait for now on the test. he said he needs to look at his usage more before he decides to do the test. No leaks. Roger / read - 0006426.13
107943	20225	MAXIM	PKWY	26027	SHARON	HOYDICH	3145	12/21/2015	Meter Test	Customer is requesting a field test. Please contact customer for schedule. Sharon Hoydich (239-297-2528).	Got to the property this morning. Talked to customer explained how to read the meter. Shows no leaks on the meter. The customer decided not to do the field test at this time. No leaks. Read is 0013865.27 Greg
107253	2247	ARCHER	BLVD	25402	HELEN	BARGER	3184	12/22/2015	Meter Test	Please contact customer to set up for field test on new meter. #407-568-9593	Called and left 2 messages NO reply to either call read- 0006033.93
107398	2326	ARCHER	BLVD	25534	DEBBIE	JOHNSON	3685	1/21/2016	Meter Test	Please contact customer at 407-385-7810 to schedule a field test on the new meter. (May want to have customer run dishwasher during test to verify there is nothing wrong with connection - customer says this was the only change recently)	Performed field test PASSED High 100% medium 100% low 100% no leaks trans id# 83705762 read- 0017936.06
106319	2506	ABBEY	AVE	24502	PETER	WANDA	3760	1/21/2016	Meter Test	Please contact Peter Wanda in order to set up an appointment to perform a field test. Mr Wanda needs to be the one present as he is the account holder. Thanks	Performed a field test PASSED High 99% medium 99% low 99% no leaks read- 0017038.30
107398	2326	ARCHER	BLVD	25534	DEBBIE	JOHNSON	3792	1/22/2016	Service Investigation	Please provide data usage history log from meter	Preformed field test. Passed high 100% / medium 100% / low 100% / no leaks. Trans #83705762 GP/JS read - 0017936.06
106794	20305	NETTLETON	ST	26135	GLADYS	RIOS	3965	2/2/2016	Meter Test	Customer request a field test. Please contact customer to schedule. 407-497-4627 (Cell) or 321-234-7437(home)	Did not do a field test. Showed the customer how to read the meter. Showed the customer how to check for leaks. Told customer to contact the softner company and have them check her softner. Excessive back washing is causing the water usage. Took hardness test and explained the results that she does not need a softner. Soft results are 35 MG/L equals 2.047 grains. Customer seems happy with what Greg explained to her. Read is 0021195.78. Trans# 83754754. GP /JS
106427	20439	NETTLETON	ST	24637	RENE	MEJIAS	4189	2/26/2016	Meter Test	Please call customer to schedule field test of meter. #407-568-9229.	This meter test did not take place. We pulled a data log on the meter usage. gave Joe Kuhns all the information - no leaks. GP/JS Read - 0026960.03
106747	2224	ARCHER	BLVD	26813	EVELYN	CAICEDO	4553	3/9/2016	Meter Test	Contact the customer to perform a field test. 407-568-5224 OR 321-278-1212.	talked to the customer. customer said she thought the high usage was due to the pool. customer will monitor her meter for the next few days. for now she does not want to do a meter test. read 0055942.29. mxu 83760334.
106721	20453	NETHERLAND	ST	26997	WEN	CHENG	4656	3/22/2016	Meter Test	Customer request a field test due to elevated usage. Please contact customer to schedule for this to be done. Judy ching 646-221-1888 a	Talked to customer and went over all the water uses and explained the meter and how it works. No meter test at this time. No leaks at time with customer. Read is 0026331.35. MXU 83718518. GP
106602	20523	MAXIM	PKWY	24797	MARGARET	TAYLOR	4847	3/23/2016	Service Investigation	Customer reported a very bitter taste in the water on 3.21.16 and we sent the tech out on that day and there was no one home. Tech tagged door for customer to contact the office when someone would be there. Customer is home.	Talked to the customer . Explained to her that we soften the waster at the plant. She shut off her softener and would like some to come out next Wednesday and samples for hardness. Greg said he would go over on Wednesday next week and take a sample for her. No leaks at time of investigation. Read is 0034090.48.
106747	2224	ARCHER	BLVD	26813	EVELYN	CAICEDO	4652	3/25/2016	Meter Test	Customer requested a field test be done. Contact Evelyn Caicedo @ 321-278-1212	Performed a field test on the meter PASSED High flow 99% Medium flow 99% Low flow 100% no leaks read- 0062947.87 MXU 83760334
106602	20523	MAXIM	PKWY	24797	MARGARET	TAYLOR	4938	3/31/2016	Service Investigation	Customer called to ask if Greg would be out today like he said to test her water again. (due to bitter taste)	Done a hardness test inside. Hardness is 45 mg/l=2.6 grains. they bypassed the softener and will have ice maker looked at next week no leaks GP - read 0035146.00 mxu 8367222

107757	20547	MAXIM	PKWY	25861	EVELYN	PEREZ		5120	4/14/2016	Low Pressure	Customer reported low pressure inside her home. Called Roger.	talked to the customers daughter. Pressure is okay now. No leaks. read- 0056096.36 - mxu 83747040
106644	20434	MACON	PKWY	24839	FRANK	CAPRIO		5747	5/18/2016	Low Pressure	Customer says he has low pressure - it has been for about a week. He also noticed some odor and foam. Please knock on the door to notify him you will be testing pressure.	spoke with the customer pressure at the spigot was 52 PSI can not find where the low pressure was coming from customer says it comes and goes no leaks JS read - 0018570.60 mxu 83735164
106747	2224	ARCHER	BLVD	26813	EVELYN	CAICEDO		5222	5/19/2016	Meter Test	Please pull meter for bench test - Ms Caicedo is also requesting that it is witnessed by a PSC member at the time of testing. Customer's contact number is 321-278-1212	Pulled meter and replaced for testing new meter id# 79871175 read- 10 old read- 87739.39 MXU 83760334
106747	2224	ARCHER	BLVD	26813	EVELYN	CAICEDO		5798	5/20/2016	Meter Test	Please reinstall meter after Bench Test	Pulled customer meter on 5.18.16 for Bench Test on 5.19.16 at Mars Meter in Ocala FL. Installed temp meter# 79871175 read- 10 Meter test PASSED High flow: 99.53% Med flow: 99.27% Low flow: 99.80% Pulled temp meter # 79871175 read- 538.61 on 5.19.16 Reinstalled meter# 80118856 read- 87925.82 Gave copy of the test results to the customer for their records no leaks
107659	2335	ARDON	AVE	25773	DAWN	LAWRENCE		5787	5/20/2016	Service Investigation	Customer called and reported the water pressure dropping about 75% within the past hour for no reason. Told customer we would check the meter for anything going on with it. Please check the meter and see if there is anything going on with it that would cause the pressure to drop.	Talked to the customer pressure drops at 1300. pressure at house 51 psi no leaks at time of inspection read:0021624.74 - mxu:83734694
107924	2628	ALBION	AVE	27007	YVONNE	RODRIGUEZ		6082	6/1/2016	Low Pressure	Please knock on door to notify customer you will be checking water pressure. Explained this will be at the meter and possibly outside faucet. She is not experiencing this in every faucet. No water softener.	No leaks 51 psi @ outside spigot spoke to customer possibility of mineral build up. JS Read - 0021382.00
106803	20705	NETTLETON	ST	24986	HUEY	BOWERS		6013	6/6/2016	Meter Test	Please contact customer for field test	Greg said customer knew there was a leak before the test was performed. The customer needed the test to prove the meter was good for the insurance. The meter test results are attached High 100% Med- 100% Low- 100% Customer still has a small leak read- 0039648.16 MXU# 83736208
106872	2615	ABNEY	AVE	25050	FANNY	ORTIZ		6177	6/6/2016	Low Pressure	Customer's son is at home and said there is low pressure. Called Roger.	PSI at the hose bib is 51 psi. no leaks no one home left door tag. Read - 0032009.49 mxu 83748892
106644	20434	MACON	PKWY	24839	FRANK	CAPRIO		6006	6/10/2016	Service Investigation	Per prev work order customer requested for the tech to come back out today 5.26.16 to retest the hardness.	This was only a courtesy check for the customer. Hardness is 35 mg/l equals 2.04 grains. No leaks at time of check. Read is 0021607.41 MXU is 83735164. DW.
107928	20435	MELVILLE	ST	25469	JOHN	NEMETH		6308	6/14/2016	Low Pressure	Customer said the IRR company told him he had low pressure. He wants the pressure increased at his house. Told him we can test this - please knock on the door to notify customer.	talked to the customer. explained the system pressure is 52 psi leaving the water plant. pressure at the customer spigot is 52 psi. No leaks. GP - 0075769.85 mxu 82708276.
107913	2333	ARCHER	BLVD	25999	RICHARD	STEINKE		6335	6/20/2016	Meter Test	Please contact customer to schedule field test	Customer declined the field test during visit indicating he did not think it would show anything. While at the property did a leak indicator check and no leaks were indicated at the time of visit. Also pulled the usage history data log from customer's meter and reviewed with customer. See additional field notes attachment.
107913	2333	ARCHER	BLVD	25999	RICHARD	STEINKE		6639	6/28/2016	Meter Test	Please perform a meter field test at 11 AM today. Customer has been provided test time.	Mr Steinke witnessed the test. He also made a copy of the results and we gave him the original test paper. We mainly talked about his magnolia trees and dogs/veterinarians. The meter test passed High Flow- 99.5% Medium Flow- 100% Low Flow- 100% RH read- 29488.92 Test attached
107569	2218	ARDON	AVE	25689	HECTOR	LOPEZ		6781	7/6/2016	Low Pressure	Customer said that she is experiencing low pressure intermittently especially after she flushes. Suggested to bypass water softener but she was adamant that we check the pressure on our side. Please hang door tag with results.	they have been experiencing low pressure in the home for about a month. When they are running water in one area there is hardly any pressure in another. Told her we could have technician check the pressure at the meter to make sure there was not issue with the water coming in. MXU 83749448
107000	20116	MACON	PKWY	25167	ROBERT	COBBS		6853	7/12/2016	Low Pressure	Service Investigation- Customer states that the water is dirty and she is not sure why. I called roger. Please investigate. Customer is in wheel chair so if possible knock on the door and speak with her.	Pressure at house is 52lbs no one home tagged the door read- 0038381.64
106452	20243	MAJESTIC	ST	24661	VINCENT	GARDENER		7376	8/9/2016	Service Investigation	Customer is reporting foamy water coming from all faucets. Called Roger. MXU ID 83754614 Thanks!	the pressure at the hydrant is 53 psi. the pressure at the hose bib is 52 psi. tag the door with the results. no leaks GP - read 0024803.72 mxu 83746546
113870	2851	BANCROFT	BLVD	27452	JOSE	LOPEZ		7557	8/23/2016	Low Pressure	Customer says there is low pressure throughout the house. Please check and tag door with results.	Talked to customer. Customer has an issue with his softner. No leaks at the meter. MXU 8375811. Read 0024728.34. GP.
106393	2504	ALABASTER	AVE	24607	OTTO	PHILLS		7715	8/31/2016	Service Investigation	Customer is requesting the hardness of her water to be tested. She is asking that you contact her via cell 1-407-617-5516 OR email Allison.margaret.may@gmail.com to schedule the test.	the curb stop was 3/4 turned off turned on pressure is good now no leaks GE read - 0049703.17 mxu 83745066
107815	2228	ABALONE	BLVD	27446	DALE	JOHNSON		7701	9/2/2016	Meter Test	Please contact customer to perform field test on meter	customer has a softener and said they would call company to service the unit - no leaks GP READ 0044700.09
107827	20522	MARLIN	ST	26978	ALLISON	MAY		7735	9/14/2016	Service Investigation	Customer is requesting the hardness of her water to be tested. She is asking that you contact her via cell 1-407-617-5516 OR email Allison.margaret.may@gmail.com to schedule the test.	Ran meter test. Explained how to read meter no leaks read- 0053000.81
113870	2851	BANCROFT	BLVD	27452	JOSE	LOPEZ		8048	9/26/2016	Service Investigation	Called and spoke to him. He stated that he had a guy installing a new filter system and showed him the green water. Mr Lopez wants someone to come out and fix the situation.	Talked to the customer Hardness is 40mg/l = 2.34 Grains Customer is happy with the findings no leaks read- 0014738.66
106927	2652	ABBEY	AVE	27029	FRED	HIGGINS		8108	9/30/2016	Meter Test	Customer is disputing his usage has performed his own flow rate testing and feels like there is a 22% error in our billing. Mr. Higgins is requesting a field test on the meter. He admitted to irrigating for the past three months I offered him the data log that we pulled he declined. Please contact Mr. Higgins at 850-503-0604 to schedule test.	Joe Kuhns met with customer. Customer's informaton about water came from water softening company providing incorrect data to make a sale. Provided customer copy of CCR and Best Tasting Water award. Conducted hardness test inside home (<1 grain) and outside of home (1.5 grain) Water softening company provided 12 grains. Customer was satisfied with the results and requested Pluris contact news station to expose water softening company
107569	2218	ARDON	AVE	25689	HECTOR	LOPEZ		8230	10/3/2016	Low Pressure	Customer is experiencing low pressure inside the home please check the water pressure at the meter and find out if the valve at the meter is completely open. This is the second complaint since July of low pressure. Customer would like to speak with a tech or for the office to contact him with the findings. Phone number is 407-694-7861	Meter Test PassedHigh Flow 99.6%Medium Flow 99.7%Low Flow 99.7%My % did not turn out so good in the field/ reason for all the corrections and initials see attached Read is 66869.29 RH/ JK
106890	2672	BABBITT	AVE	25065	ROBERT	FULCHER		8547	10/26/2016	Service Investigation	SERVICE INVESTIGATION- Customer states that there is no water at the property since Sunday. I called Roger. WD submitted for service investigation.	Talked to the customer customer has a softener had customer bypass softener pressure is good now explained to the customer why he should not buy a new softener customer is happy now no leaks read is 0050360.27 mxu 83749448. RH



107260	2749	LYNDSCAPE	ST	25408	JOHN	RIVERA	8670	11/2/2016	Service Investigation	Mr Rivera called. He stated that there is a strong smell coming out of his water. He stated that he noticed this a couple months ago and spoke with a technician when he saw them around his neighborhood. He said the tech took a sample of his water and let him know to monitor it and gave him some pointers to do to see if that helped. He also stated that the tech told him to ask his neighbors as well to see if it was an isolated incident or if they were experiencing the same thing. He stated that last night he asked some of his neighbors and they were also having issues with bad smelling water. I asked if he had a softener and he said that he has flushed it and also bypassed it and that didn't help. He says that when the faucets are turned on there is a horrible smell and then it goes away. It only happens when the water is initially turned on but the issue has been going on for over 2 months. I let him know that I would send someone back and let them know what he has done to try to	Talked to the customer about the odors. The hose bib outside is fine explained that the odors could be coming from the drains. Also check all faucet aerators and shower heads. clean each one and monitor odors. no leak at meter read- 0012227.80 TALKED TO CUSTOMER HAS A SOFTENER TOLD TO CALL A PLUMBER AND TO BYPASS SOFTENER. READ: 0042151.00
107954	2733	BANCROFT	BLVD	26038	TIMOTHY	JONES	8746	11/14/2016	Low Pressure	CUSTOMER CALLING DUE TO LOW WATER PRESSURE.	TALKED TO CUSTOMER. Customer states he has drank the water before. Told the customer the water was safe to drink. NO leaks at this time. Read is 55994.97
107374	2657	ABALONE	BLVD	25510	CHARLENE	YARBROU	8895	11/28/2016	Wtr Quality Investigation	Please check water at meter-customer says the water tastes odd. She is concerned since her granddaughter is moving in this week.	
107260	2749	LYNDSCAPE	ST	25408	JOHN	RIVERA	9270	12/13/2016	Service Investigation	Service investigation- Mr. Rivera called to speak with tech about the smell. He stated that he has done everything that the tech requested and the smell is still there. He stated that he would like to speak with tech while onsite. His contact number is 407-758-2693. He should be at the property if you knock on the door.	This time the smell is coming from his drain in the kitchen sink. Talked to the customer about different things he can do to eliminate the problem. No leaks at meter. Read is 0025050.12. GP @1300 read was 0152442.70 @ 1430 read was 0152422.70 No leak customer did not want a field test. Customer wants a data log instead. No data log pulled at this time
107295	2903	ABALONE	BLVD	25442	KATHERINE	CAPATOSTO	9736	1/19/2017	Meter Test	Please contact customer to set up an appt for a field test. Customer is home today - 321-228-0615	Ran outside spigot with the customer standing there. No strong odors or smells. No leaks. Read is 0042134.65. VD.
106831	2712	LYNDSCAPE	ST	25011	JOSE	GARCIA	10520	3/8/2017	Service Investigation	Service investigation- Customer stated that the water has a abnormal smell today (like bleach). Please investigate	
106525	2318	ARCHER	BLVD	24725	DENISE	GRAGE	10588	3/14/2017	Service Investigation	Please contact customer in order to test the hardness of their water	Talked to the customer about her softener and the softener at the plant. Explained to her that she did not need her softener and did not need to waste money on bottled water. Took a hardness test from the kitchen sink with a result of 2.22 grains read- 0052779.64
107140	2344	BAGDAD	AVE	25296	FELIX	JIMENEZ-LOPEZ	11133	4/17/2017	Service Investigation	Customer would like someone to come out and meet with her at 4:15pm today to discuss the bleach issue at the property. She is stating that she is not using bleach when she washes clothes.	Talked to the customer. Explained to her that the chlorine level is not strong enough to bleach clothes took another chlorine sample and results were 0.32 mg/l read- 0093966.98 Talked to customer about the incident last week. Customer said this was the only time it happened. Greg told her he was there to investigate the complaint Chlorine 0.05 Dioxide 0.07 No leaks
107643	2446	ABALONE	BLVD	25757	LORI	CHEATHAM	11175	4/18/2017	Service Investigation	Customer called to say her clothes are being bleached when she does laundry and when she runs her water there is an chemical like odor.	
107450	2357	ARCHER	BLVD	25583	JOSE	GAINZA	11181	4/19/2017	Service Investigation	customer called and said his families clothes are being ruined by the washer and his daughter has developed rashes on her skin after wearing clothes they've washed. He stated it looks like they're being bleached when they do not use bleach also complained of a bleach smell when they run their water and stated many other wedgfield customers are complaining of the same thing.	No one home. Tag door with results chlorine 0.11 Dioxide 0.23 no leaks Read 0128630.73
107841	20509	MAJESTIC	ST	25934	MICHELLE	SENIOR	11172	4/19/2017	Service Investigation	Customer called to say the water is bleaching her clothes and when she runs water it smells like bleach and amonia. She also stated a lot of her neighbors are posting to their neighborhood website complaining of the same things.	No one home Tagged door with results Chlorine .21 Dioxide .25 No bleach smell No leaks. Read 117493.15
107643	2446	ABALONE	BLVD	25757	LORI	CHEATHAM	11309	4/25/2017	Service Investigation	Customer called to say she just did a load of colored sheets and when she removed them they appear bleached she stated she talked to Greg on 4/18 and he told her to call us right away if it happens again so they can test the water again and to ask for Greg directly.	tested the water Chlorine 0.13 Chlorine Dioxide 0.23 she uses Tide powder Sheets 100% cotton \$75 clothes look the same as sheets (picture will be attached)explained that someone from the office will be contacting her no leaks
107336	20362	MARLIN	ST	25114	MICHEAL	BERTSCH	11327	4/27/2017	Service Investigation	damaged clothes do to bleach Costumer would like tech to come out at 8am	saw her bleached clothes she said it smells like bleachno smell at this time test results chlorine 0.13 dioxide 0.40 lefts results with her no leaks meter read 44891.55
106652	20335	MACON	PKWY	24845	CHUCK	JOHNSON	11461	5/9/2017	Service Investigation	bleached clothes	site visit no one home took water sample left door tag GA meter read 70552.91
106652	20335	MACON	PKWY	24845	CHUCK	JOHNSON	11510	5/15/2017	Service Investigation	Mr. Johnson called because hes having issue with the water. His toliets have a black ring around the bowl and so does the back bowl. He also said hes dishes have a film on them as well. he also stated hes clothes are losing their color. I asked Mr.Johnsom if he could please take pictures and email them to use . In the mean time I submitted a WO and let Mr. Johnson know someone will be in contact with in regards to his concerns please include testing results . Please rehang door tag	Spoke with the wife. No aware of laundry issues She referenced mold in the toilets gave tag to wife she will let husand know we stopped by read- 0070789.20
107259	2701	ALABASTER	AVE	25407	R	SAMUEL	11514	5/15/2017	Meter Test	Rec'd written request from customer to perform a field test. Mr. Samuel will be available from 5/15-5/17 from 9-5. Please call 407.505.2299 to schedule. Thanks!	performed a field testhigh flow 99.9%medium flow 99.9% customer refused the third test at low flow first two tests passed no leaks. GP-RC. READ 0059122.91
107847	2319	ARDON	AVE	25940	KATEENA	WELCH	11603	5/24/2017	Meter Test	Please contact customer in order to set up an appointment for a field test	Talked to the customer on the phone. Did not exactly want a meter test (no test was done) She wanted to someone to come show them the meter and how it works. Met with the customers son and showed him how to read the meter and check for leaks no leaks at time of investigation read- 0136924.64
107462	2851	LYNDSCAPE	ST	25595	MARTA	CENTENO	11718	5/25/2017	Odor Complaint Water	Customer complained about smelly water	Talked to the customer customer has a softener no smell today told her to check her cleanout and drains read- 0032295.36
106658	2542	LYNDSCAPE	ST	24849	CHASE	COCHRAN	11234	6/9/2017	Service Investigation	Customer complained about hes clothes being bleached	Garth spoke with the customer - first bleaching on 4.21.17 small bleaching next day and a third bleaching on 5.26.17 none since gave customer a business card ClO2 residual is 0.33 at time of visit no leaks at this time read- 0102092.93
107620	20854	YAM	ST	25735	DAWN	CORRIS	12008	6/16/2017	Service Investigation	Customer called saying she did a load of blue towels as laundry and they came out bleached. I let her know I would send a tech to test the water.	no one home tag door with findings c102 is 0.07 c12 is 0.20 hardness is 4.01 grains no smell water clear no leaks Read 91653.92
107716	2804	ABNEY	AVE	25825	BRADY	STALTER	12003	6/16/2017	Service Investigation	Customer called and stated that when they were doing laundry yesterday one of the items came out bleached.	Talked with the customer - Customer said only happened one time she will call back if it happens again c12 is 0.07 c102 is 0.4 hardness is 4.0 grains no leaks read- 0070673.05
107058	2744	VILLAGE PINE	TER	27561	MORGAN	FRINK	12142	7/3/2017	Meter Test	Please contact customer to set up field test	Ran meter test- passed Told customer to get outside locks for taps- no leaks called 6/27-14.46 again on the 27 @ 15:00 called on the 28th @15:52 1 year \$50-\$70.00 10:00 am on 7-3-17 meter reading 0049049.49 meter number 81941476 transmitter 83571275
107824	2445	ABALONE	BLVD	25918	DEAN	VERMILLION	12366	7/7/2017	Low Pressure	Customer states they have very low water pressure.	Customer called in AFTERHOURS Wednesday night. Called back no answer. Customer called my cell back at 6:15am with no water. Arrived on site found softener. Explained to the customer to call the softener company and have them look at it. Also I explained to her that Pluris already softens the water down to 3.5 grains no leaks at meter read- 0160890.55

107140	2344	BAGDAD	AVE	25296	FELIX	JIMENEZ-LOPEZ	12665	7/26/2017	Service Investigation	Customer called again to say they just did a load of laundry and all of the dark colored clothes looked bleached. She would like someone to come back out to the property to check the water again stating "something is clearly still wrong"	no one hometested the water CLO2 - 0.28CL2 - 0.00 left door tag with results no leaks
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THE UTILITY'S MOST RECENT SECONDARY WATER QUALITY STANDARDS TEST RESULTS

# Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

## PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: Pluris Wedegfield PWS I.D. # 3480149  
System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity  
Address: 20449 Mansfield St  
City: Orlando FL ZIP Code: 32833  
Phone # 407-568-2112 Fax #: 407-568-7869 E-Mail Address: \_\_\_\_\_

## SAMPLE INFORMATION (to be completed by sampler)

Sample Number: 14-02-109 Sample Date: 02/05/14 Sample Time: 0920 AM PM (Circle One)  
Sample Location (be specific): POE 20449 Mansfield St Location Code: POE  
Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): 1.3 mg/L Field pH: 8.0  
Sample Type (Check Only One) Reason(s) for Sample (Check all that apply)  
 Distribution  Routine Compliance with 62-550  Replacement (of Invalidated Sample)  
 Entry Point (to Distribution)  Confirmation of MCL Exceedance\*  Special (not for compliance with 62-550)  
 Plant Tap (not for compliance with 62-550)  Composite of Multiple Sites\*\*  Clearance (permitting)  
 Raw (at well or intake)  Other: \_\_\_\_\_  
 Max Residence Time  
 Ave Residence Time  
 Near First Customer  
Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
And 62-550.512(3) for nitrate or nitrite exceedances.

\*\*See 62-550.550(4) for requirements and  
attach a results page for each site.

## SAMPLER CERTIFICATION

I, John B Coffee, Jr, Operator, do HEREBY CERTIFY  
(Print Name) (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: [Signature] Date: 3/11/14

Certified Operator #: 6614 Phone #: 407-568-2112 Sampler's Fax #: 407-568-7869

Sampler's E-mail: \_\_\_\_\_



# Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**LABORATORY CERTIFICATION INFORMATION** (to be completed by lab – please type or print legibly)

Lab Name: Tri-Tech Laboratories, Inc. Florida DOH Certification #: E83294  
 Certification Expiration Date: June 30, 2012

ATTACH CURRENT DOH ANALYTE SHEET\*

Address: 4403 Vineland Road Suite B-12 Orlando, FL 32814 Phone #: 407-422-4667

Were any analyses subcontracted? Yes  No  If yes, please provide DOH certification number(s): E83182, E83033 & E87610

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB\*

**ANALYSIS INFORMATION** (to be completed by lab)

Date Sample(s) Received: 02/05/14

PWS ID (From Page 1): 3480149

Sample Number (From Page 1): 1

Lab Assigned Report # or Job ID: 14-02-109

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

- |   |  |   |  |   |  |
|---|--|---|--|---|--|
| <p><b>Inorganics</b></p> <input checked="" type="checkbox"/> All Except Asbestos<br><input type="checkbox"/> Partial<br><input type="checkbox"/> Nitrate<br><input type="checkbox"/> Nitrite<br><input type="checkbox"/> Asbestos | <p><b>Synthetic Organics</b></p> <input type="checkbox"/> All 30<br><input type="checkbox"/> All Except Dioxin<br><input type="checkbox"/> Partial<br><input type="checkbox"/> Dioxin Only | <p><b>Volatile Organics</b></p> <input type="checkbox"/> All 21<br><input type="checkbox"/> Partial | <p><b>Disinfection Byproducts</b></p> <input type="checkbox"/> Trihalomethanes<br><input type="checkbox"/> Haloacetic Acids<br><input type="checkbox"/> Chlorite<br><input type="checkbox"/> Bromate | <p><b>Radionuclides</b></p> <input checked="" type="checkbox"/> Single Sample<br><input type="checkbox"/> Qtrly Composite** | <p><b>Secondaries</b></p> <input checked="" type="checkbox"/> All 14<br><input type="checkbox"/> Partial |
|---|--|---|--|---|--|

## LAB CERTIFICATION

I, Vanessa Lal, do HEREBY CERTIFY  
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: [Signature] Date: 3-3-14

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.  
 \*\* Please provide radiological sample dates & locations for each quarter.

**CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES**  
 NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

**COMPLIANCE DETERMINATION** (to be completed by DEP or DOH -- attach notes as necessary)

Sample Collection & Analysis Satisfactory:  Yes  No \_\_\_\_\_ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



## Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANT  
62-550.310(1)

Report Number / Job ID: 14-02-109

PWS ID (From Page 1): 348-0149

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1040	Nitrate (as N)	10	mg/L	0.27		300.0	0.02	02/06/14	0315	E83182
1041	Nitrite (as N)	1	mg/L	0.006	U	300.0	0.006	02/06/14	0315	E83182
1005	Arsenic	0.010	mg/L	0.00047	U	200.8	0.00047	02/17/14	1245	E87610
1010	Barium	2	mg/L	0.00485		200.8	0.0001	02/17/14	1245	E87610
1015	Cadmium	0.005	mg/L	0.0001	U	200.8	0.0001	02/17/14	1245	E87610
1020	Chromium	0.1	mg/L	0.00045	U	200.8	0.00045	02/17/14	1245	E87610
1024	Cyanide	0.2	mg/L	0.0049	U	335.4	0.0049	02/17/14	1620	E87610
1025	Fluoride	4.0	mg/L	0.30		300.0	0.07	02/06/14	0333	E83182
1030	Lead	0.015	mg/L	0.00010	U	200.8	0.00010	02/17/14	1245	E87610
1035	Mercury	0.002	mg/L	0.00017	U	245.4	0.00020	02/17/14	1245	E87610
1036	Nickel	0.1	mg/L	0.00074		200.8	0.0001	02/17/14	1245	E87610
1045	Selenium	0.05	mg/L	0.00167		200.8	0.00091	02/17/14	1245	E87610
1052	Sodium	160	mg/L	2.73		200.7	0.40	02/17/14	1245	E87610
1074	Antimony	0.006	mg/L	0.00022	U	200.8	0.00022	02/17/14	1245	E87610
1075	Beryllium	0.004	mg/L	0.00010	U	200.8	0.00010	02/17/14	1245	E87610
1085	Thallium	0.002	mg/L	0.000110	U	200.8	0.000110	02/17/14	1245	E87610
1094	Asbestos	7 MFL	MFL	NA						

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

SECONDARY CONTAMINANTS  
62-550.320

Report Number / Job ID: 14-02-109

PWS ID (From Page 1): 348-0149

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier *	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.010	U	200.8	0.0010	02/17/14	1245	E87610
1017	Chloride	250	mg/L	33.0		300.0	0.047	02/06/14	0351	E83182
1022	Copper	1	mg/L	0.00948		200.8	0.00010	02/17/14	1245	E87610
1025	Fluoride	2.0	mg/L	0.30		300.0	0.07	02/06/14	0333	E83182
1028	Iron	0.3	mg/L	0.02	U	200.7	0.02	02/17/14	1245	E87610
1032	Manganese	0.05	mg/L	0.00095		200.8	0.00010	02/17/14	1245	E87610
1050	Silver	0.1	mg/L	0.00010	U	200.8	0.00010	02/17/14	1245	E87610
1055	Sulfate	250	mg/L	36.0		300.0	0.08	02/06/14	0333	E83182
1095	Zinc	5	mg/L	0.00258		200.8	0.00032	02/17/14	1245	E87610
1905	Color	15	CU	5.0		2120B	5.0	02/06/14	1822	E87610
1920	Odor	3	TON	1.0	U	2150B	1.0	02/06/14	0900	E83182
1925	pH field pH from page 1	6.5 - 8.5		8.0				02/05/14	0920	
1930	TDS	500	mg/L	230.0		2540C	10.0	02/17/14	1243	E87610
2905	Foaming Agents	0.5	mg/L	0.020		5540C	0.010	02/07/14	0920	E83182



## Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**NOTE:** Do not round values. Report results to the accuracy, precision, and sensitivity of the analytical method used.

RADIONUCLIDES  
62-550.310(6)

Report Number / Job ID: 14-02-109

PWS ID (From Page 1): 3480149

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Error	Analysis Date	Analysis Time	DOH Lab Certification #
4000	Gross Alpha (Excl Uranium)	15	pCi/L	3.4	U	900.0	3.4	3	+/- 2.0	02/11/14	0956	E83033
4002	Gross Alpha (Incl Uranium)	***	pCi/L									
4006	Combined Uranium**** (U-234, U-235, & U-238)	20	pCi/L									
		30	µg/L									
4020	Radium-226	5	pCi/L									
4030	Radium-228											

\*\* If the result exceeds 5 pCi/L, a measurement for radium-226 is required. Uranium is reported separately under Contam ID 4006.

\*\*\* If the results exceed 5 pCi/L, a measurement for radium-226 is required. If the results exceed 15 pCi/L, a measurement for Combined Uranium must be reported separately. The DEP/DOH will subtract the U value from the Gross Alpha (ID 4002) to determine compliance with MCL for Gross Alpha (Excl. U) of 15pCi/L. If the result for ID 4002 Gross Alpha (Including Uranium) does not exceed 15pCi/L, Combined Uranium need not be measured nor reported.

\*\*\*\* If using Uranium testing methods ASTM D5174 or EPA 200.8 only, then Analysis Error need not be reported.

**Tri-Tech Laboratories, Inc.**

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P.O. Box P.O. Box 140966  
 Orlando, Florida 32814-0966  
 (407)422-4667 Fax (407)422-4668

CALL TTA TODAY! Page \_\_\_\_\_ Of \_\_\_\_\_

WORK ORDER # 14 02 109

**CHAIN OF CUSTODY RECORD**

Client Name: <b>Pluris Wedgefield</b>	Mailing Address: <b>6608 Walton Way Tampa, FL 33610</b>	Invoicing Address:	Attention:
--	---	--------------------	------------

Contact Person: <b>Joe Kuhns</b>	Project or address of sample site: <b>20449 Mansfield St Orlando FL 32833</b>	Phone Number: <b>352-617-2231</b>	Fax Number: <b>813-262-1030</b>
-------------------------------------	--	--------------------------------------	------------------------------------

Sampler's Signature: [Signature] (REQUEST ANALYSIS WRITE DOWN BELOW)

SAMPLE ID	DATE/TIME	C O M P	G R A B	W A T E R	S O I L	O T H E R	SAMPLE DESCRIPTION		B O T T L E	P-Isotopics	Secondarys	Gross	Alpha	REMARKS
							CL	PH						
1. 20449 Mansfield St A400487-01A	2/5/14 0920		X				1.3	8.0	1					
2. 20449 Mansfield St A400487-01B	2/5/14 0920		X				1.3	8.0	1					
3. 20449 Mansfield St A400487-01c	2/5/14 0920		X				1.3	8.0	1					
4. 20449 Mansfield St A400487-01D	2/5/14 0920		X				1.3	8.0	1					
5. 20449 Mansfield St A400487-01E	2/5/14 0920		X				1.3	8.0	1					
6. 20449 Mansfield St A400487-01F	2/5/14 0920		X				1.3	8.0	1					
7.														
8.														
9.														
10.														
11.														
12.														
13.														

14 02  
109

Relinquished Sample Kit Date/Time:	Delivered Sample Kit to Lab Date/Time: <u>2-5-14</u>	Bottle #: <u>4</u> <u>KIT</u>
------------------------------------	--	-------------------------------

2-5-14

Accepted in lab: <u>[Signature]</u>	Date/Time: <u>2-5-14 1530</u>
-------------------------------------	-------------------------------



# Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler – please type or print legibly)

System Name: Wedgfield Utilities PWS I.D. # 3480149  
 System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity  
 Address: 20449 Mansfield St  
 City: Orlando FL ZIP Code: 32833  
 Phone # 407-568-2112 Fax #: 407-568-7869 E-Mail Address: \_\_\_\_\_

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: 14-04-118 Sample Date: 04/07/14 Sample Time: 0910 AM PM (Circle One)  
 Sample Location (be specific): 20449 Mansfield St Location Code: POE  
 Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): \_\_\_\_\_ mg/L Field pH: \_\_\_\_\_  
**Sample Type (Check Only One)** Reason(s) for Sample (Check all that apply)  
 Distribution  Routine Compliance with 62-550  Replacement (of Invalidated Sample)  
 Entry Point (to Distribution)  Confirmation of MCL Exceedance\*  Special (not for compliance with 62-550)  
 Plant Tap (not for compliance with 62-550)  Composite of Multiple Sites\*\*  Clearance (permitting)  
 Raw (at well or intake)  Other: \_\_\_\_\_  
 Max Residence Time  
 Ave Residence Time  
 Near First Customer  
 Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
 And 62-550.512(3) for nitrate or nitrite exceedances.

\*\*See 62-550.550(4) for requirements and  
 attach a results page for each site.

## SAMPLER CERTIFICATION

I, John B. Coffey, Jr, Operator, do HEREBY CERTIFY  
 (Print Name) (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: [Signature] Date: May 9, 2014  
 Certified Operator #: C66674 Phone #: 407-568-2112 Sampler's Fax #: 407-568-7869

Sampler's E-mail: \_\_\_\_\_

*NO3/NO4*

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**LABORATORY CERTIFICATION INFORMATION** (to be completed by lab – please type or print legibly)

Lab Name: Tri-Tech Laboratories, Inc. Florida DOH Certification #: E83294

Certification Expiration Date: June 30, 2012

ATTACH CURRENT DOH ANALYTE SHEET\*

Address: 4403 Vineland Road Suite B-12 Orlando, FL 32814 Phone #: 407-422-4667

Were any analyses subcontracted? Yes  No  If yes, please provide DOH certification number(s): E83182

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB\*

**ANALYSIS INFORMATION** (to be completed by lab)

Date Sample(s) Received: 04/07/14

PWS ID (From Page 1): 3480149

Sample Number (From Page 1): 1

Lab Assigned Report # or Job ID: 14-04-118

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

Inorganics

- All Except Asbestos  
 Partial  
 Nitrate  
 Nitrite  
 Asbestos

Synthetic Organics

- All 30  
 All Except Dioxin  
 Partial  
 Dioxin Only

Volatile Organics

- All 21  
 Partial

Disinfection Byproducts

- Trihalomethanes  
 Haloacetic Acids  
 Chlorite  
 Bromate

Radionuclides

- Single Sample  
 Qtrly Composite\*\*

Secondaries

- All 14  
 Partial

**LAB CERTIFICATION**

I, Tamara Lal, QC, do HEREBY CERTIFY  
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: [Signature] Date: 4-30-14

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates & locations for each quarter.

**CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES**

**NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER.** (Non-detects reported as "BDL" or with a "<" are not acceptable.)

**COMPLIANCE DETERMINATION** (to be completed by DEP or DOH – attach notes as necessary)

Sample Collection & Analysis Satisfactory:  Yes  No \_\_\_\_\_ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

INORGANIC CONTAMINANT  
62-550.310(1)

Report Number / Job ID: 14-04-118

PWS ID (From Page 1): 3480149

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1040	Nitrate (as N)	10	mg/L	0.25		300.0	0.02	04/08/14	2006	E83182
1041	Nitrite (as N)	1	mg/L	0.018		300.0	0.012	04/08/14	2006	E83182
1005	Arsenic	0.010	mg/L	NA						
1010	Barium	2	mg/L	NA						
1015	Cadmium	0.005	mg/L	NA						
1020	Chromium	0.1	mg/L	NA						
1024	Cyanide	0.2	mg/L	NA						
1025	Fluoride	4.0	mg/L	NA						
1030	Lead	0.015	mg/L	NA						
1035	Mercury	0.002	mg/L	NA						
1036	Nickel	0.1	mg/L	NA						
1045	Selenium	0.05	mg/L	NA						
1052	Sodium	160	mg/L	NA						
1074	Antimony	0.006	mg/L	NA						
1075	Beryllium	0.004	mg/L	NA						
1085	Thallium	0.002	mg/L	NA						
1094	Asbestos	7 MFL	MFL	NA						

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, \*, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.



**Tri-Tech Laboratories, Inc.**

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 Orlando, Florida 32814-0966  
 (407)422-4667 Fax (407)422-4668

CALL TTA TODAY! Page      Of     

WORK ORDER # 1404 118

**CHAIN OF CUSTODY RECORD**

Client Name: <b>Pluris Wedgefield</b>		Mailing Address: <b>6608 Walton Way Tampa, FL 33610</b>				Invoicing Address: <i>6608 Walton way Tampa FL 33610</i>		Attention:		
Contact Person: <b>Joe Kuhns</b>		Project or address of sample site: <b>Wedgefield</b>				Phone Number: <i>813-526-0608</i>		Fax Number:		
Sampler's Signature: <i>[Signature]</i>						(REQUEST ANALYSIS WRITE DOWN BELOW) <i>348-0149</i>				
SAMPLE ID	DATE/TIME	C O M P	G R A B	W A T E R	S O I L	O T H E R	SAMPLE DESCRIPTION		B O T T L E	REMARKS
							CL	PH		
1. <i>20419 Mansfield St</i>	<i>4/7/14 0910</i>		<input checked="" type="checkbox"/>				<i>1.62</i>	<i>7.9</i>	<i>no3 no2</i>	
2.										
3.										
4.										
5.										
6.										<i>14 04</i>
7.										<i>118</i>
8.										
9.										
10.										
11.										
12.										
13.										

Relinquished Sample Kit Date/Time:

Delivered Sample Kit to Lab Date/Time:

*04-07-14 1525*

Bottle #:

*1530 4-7-14 1130*

Accepted in lab:

Date/Time:

*4-7-14 1530*

**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler – please type or print legibly)

System Name: Wedgfield Utilities PWS I.D. # 3480149  
System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity  
Address: 20449 Mansfield SE  
City: Orlando Fla ZIP Code: 32833  
Phone # 407-568-2112 Fax #: 407-568-7869 E-Mail Address: \_\_\_\_\_

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: 14-03-369 Sample Date: 03/19/14 Sample Time: 0800 AM PM (Circle One)  
Sample Location (be specific): 20449 Mansfield SE Location Code: POE  
Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): \_\_\_\_\_ mg/L Field pH: \_\_\_\_\_  
Sample Type (Check Only One) Reason(s) for Sample (Check all that apply)  
 Distribution  Routine Compliance with 62-550  Replacement (of Invalidated Sample)  
 Entry Point (to Distribution)  Confirmation of MCL Exceedance\*  Special (not for compliance with 62-550)  
 Plant Tap (not for compliance with 62-550)  Composite of Multiple Sites\*\*  Clearance (permitting)  
 Raw (at well or intake)  Other: \_\_\_\_\_  
 Max Residence Time  
 Ave Residence Time  
 Near First Customer  
Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions. And 62-550.512(3) for nitrate or nitrite exceedances. \*\*See 62-550.550(4) for requirements and attach a results page for each site.

**SAMPLER CERTIFICATION**

I, John B. Coffee Jr, Operator, do HEREBY CERTIFY  
(Print Name) (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: [Signature] Date: May 9, 2014

Certified Operator #: C6674 Phone #: 407-568-2110 Sampler's Fax #: 407-568-7869

Sampler's E-mail: \_\_\_\_\_

SOE



# Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**LABORATORY CERTIFICATION INFORMATION** (to be completed by lab -- please type or print legibly)

Lab Name: Tri-Tech Laboratories, Inc. Florida DOH Certification #: E83294

Certification Expiration Date: June 30, 2012

ATTACH CURRENT DOH ANALYTE SHEET\*

Address: 4403 Vineland Road Suite B-12 Orlando, FL 32814 Phone #: 407-422-4667

Were any analyses subcontracted? Yes  No  If yes, please provide DOH certification number(s): E87610 & E87052

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB\*

**ANALYSIS INFORMATION** (to be completed by lab)

Date Sample(s) Received: 03/19/14

PWS ID (From Page 1): 3480149

Sample Number (From Page 1): 1

Lab Assigned Report # or Job ID: 14-03-369


Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

- |  |   |                                  |   |  |                                  |
|--|---|----------------------------------|---|--|----------------------------------|
| <u>Inorganics</u>                            | <u>Synthetic Organics</u>                             | <u>Volatile Organics</u>         | <u>Disinfection Byproducts</u>            | <u>Radionuclides</u>                       | <u>Secondaries</u>               |
| <input type="checkbox"/> All Except Asbestos | <input type="checkbox"/> All 30                       | <input type="checkbox"/> All 21  | <input type="checkbox"/> Trihalomethanes  | <input type="checkbox"/> Single Sample     | <input type="checkbox"/> All 14  |
| <input type="checkbox"/> Partial             | <input checked="" type="checkbox"/> All Except Dioxin | <input type="checkbox"/> Partial | <input type="checkbox"/> Haloacetic Acids | <input type="checkbox"/> Qtrly Composite** | <input type="checkbox"/> Partial |
| <input type="checkbox"/> Nitrate             | <input type="checkbox"/> Partial                      |                                  | <input type="checkbox"/> Chlorite         |  |                                  |
| <input type="checkbox"/> Nitrite             | <input type="checkbox"/> Dioxin Only                  |                                  | <input type="checkbox"/> Bromate          |  |                                  |
| <input type="checkbox"/> Asbestos            |   |                                  |   |  |                                  |

## LAB CERTIFICATION

I, Tamara Lal, CC, do HEREBY CERTIFY  
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature:  Date: 4-23-14

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates & locations for each quarter.

**CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES**

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

**COMPLIANCE DETERMINATION** (to be completed by DEP or DOH -- attach notes as necessary)

Sample Collection & Analysis Satisfactory:  Yes  No \_\_\_\_\_ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



**Florida Department of Environmental Protection  
Safe Drinking Water Program Laboratory Reporting Format**

SYNTHETIC ORGANICS      Report Number / Job ID: 14-03-369      PWS ID (from Page 1) 3480149 62-550.310(4)(b)

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Extraction Date	Analysis Date	Analysis Time	DOH Lab Certification #
2005	Endrin	2.0	µg/L	0.003	U	505	0.003	0.001	03/22/14	03/24/14	1903	E87610
2010	Lindane	0.2	µg/L	0.0031	U	505	0.0031	0.02	03/22/14	03/24/14	1903	E87610
2015	Methoxychlor	40	µg/L	0.024	U	505	0.024	0.1	03/22/14	03/24/14	1903	E87610
2020	Toxaphene	3	µg/L	0.220	U	505	0.220	1	03/22/14	03/24/14	1903	E87610
2031	Dalapon	200	µg/L	0.22	U	515.4	0.22	1	03/21/14	03/22/14	1138	E87610
2032	Diquat	20	µg/L	0.40	U	549.2	0.40	0.4	03/24/14	03/28/14	1337	E87052
2033	Endothall	100	µg/L	6.3	U	548.1	6.3	9	03/25/14	04/01/14	2052	E87052
2034	Glyphosate	700	µg/L	2.5	U	547	2.5	6	NA	03/27/14	2200	E87052
2035	Di(2-ethylhexyl)adipate	400	µg/L	0.19	U	525.2	0.19	0.6	03/22/14	03/24/14	1951	E87610
2036	Oxamyl (Vydate)	200	µg/L	0.15	U	531.1	0.15	2	04/01/14	04/02/14	0252	E87610
2037	Simazine	4	µg/L	0.0590	U	505	0.0590	0.07	03/22/14	03/24/14	1903	E87610
2039	Di(2-ethylhexyl)phthalate	6	µg/L	0.31	U	525.2	0.31	0.6	03/22/14	03/24/14	1951	E87610
2040	Picloram	500	µg/L	0.10	U	515.4	0.10	0.1	03/21/14	03/22/14	1138	E87610
2041	Dinoseb	7	µg/L	0.028	U	515.4	0.028	0.2	03/21/14	03/22/14	1138	E87610
2042	Hexachlorocyclopentadinene	50	µg/L	0.0043	U	505	0.0043	0.1	03/22/14	03/24/14	1903	E87610
2046	Carbofuran	40	µg/L	0.082	U	531.1	0.082	0.9	04/01/14	04/02/14	0252	E87610
2050	Atrazine	3	µg/L	0.0440	U	505	0.0440	0.1	03/22/14	03/24/14	1903	E87610
2051	Alachlor	2	µg/L	0.025	U	505	0.025	0.2	03/22/14	03/24/14	1903	E87610
2063	2,3,7,8-TCDD (Dioxin)	0.03	ng/L	NA				0.005				
2065	Heptachlor	0.4	µg/L	0.0056	U	505	0.0056	0.04	03/22/14	03/24/14	1903	E87610
2067	Heptachlor Epoxide	0.2	µg/L	0.012	U	505	0.012	0.02	03/22/14	03/24/14	1903	E87610
2105	2,4-D	70	µg/L	0.099	U	515.4	0.099	0.1	03/21/14	03/22/14	1138	E87610
2110	2,4,5-TP (Silvex)	50	µg/L	0.05	U	515.4	0.05	0.2	03/21/14	03/22/14	1138	E87610
2274	Hexachlorobenzene	1	µg/L	0.0015	U	505	0.0015	0.1	03/22/14	03/24/14	1903	E87610
2306	Benzo(a)pyrene	0.2	µg/L	0.020	U	525.2	0.020	0.02	03/22/14	03/24/14	1951	E87610
2326	Pentachlorophenol	1	µg/L	0.039	U	515.4	0.039	0.04	03/21/14	03/22/14	1138	E87610
2383	Polychlorinated biphenyls	0.5	µg/L	0.029	U	505	0.029	0.1	03/22/14	03/24/14	1903	E87610
2931	Dibromochloropropane	0.2	µg/L	0.0019	U	504.1	0.0019	0.02	03/23/14	03/24/14	2038	E87610
2946	Ethylene Dibromide (EDB)	0.02	µg/L	0.002	U	504.1	0.002	0.01	03/23/14	03/24/14	2038	E87610
2959	Chlordane	2	µg/L	0.20	U	505	0.20	0.2	03/22/14	03/24/14	1903	E87610

**NOTE: Results indicating non-detection with a reported lab MDL >50% of the MCL will not be accepted for compliance.**

\*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, \*, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

**Tri-Tech Laboratories, Inc.**

"HELP SAFEGUARD YOUR FUTURE AND YOUR HEALTH"

P.O. Box P.O. Box 140966

Orlando, Florida 32814-0966

(407)422-4667 Fax (407)422-4668

CALL TTA TODAY!

Page      Of     

WORK ORDER #

14 03 369

**CHAIN OF CUSTODY RECORD**

<b>Client Name:</b> Pluris Wedgefield	<b>Mailing Address:</b> 6608 Walton Way Tampa, FL 33610	<b>Invoicing Address:</b>	<b>Attention:</b>
--	--	---------------------------	-------------------

*6608 Walton Way Tampa FL 33610*

<b>Contact Person:</b> Joe Kuhns	<b>Project or address of sample site:</b> Wedgefield	<b>Phone Number:</b>	<b>Fax Number:</b>
-------------------------------------	---	----------------------	--------------------

<b>Sampler's Signature:</b> <i>[Signature]</i>	<b>(REQUEST ANALYSIS WRITE DOWN BELOW)</b>
---	--

SAMPLE ID	DATE/TIME	C O M P	G R A B	W A T E R	S O I L	O T H E R	SAMPLE DESCRIPTION		B O T T L E	v o c i s	S o c i s	REMARKS
							CL	PH				
1. <i>PCE</i> <i>70449 Mansfield St</i>	<i>3/19/14 0830</i>		<i>X</i>				<i>1.6</i>	<i>8.0</i>		<i>X</i>	<i>X</i>	
2.												
3.												
4.												
5.												
6.												
7.												
8.												
9.												
10.												
11.												
12.												
13.												

14 03  
369

<b>Relinquished Sample Kit Date/Time:</b>	<b>Delivered Sample Kit to Lab Date/Time:</b> <i>WA 3-19-14</i>	<b>Bottle #:</b> <i>3</i>
---	---	---------------------------

*WA 3-19-14*

<b>Accepted in lab:</b> <i>[Signature]</i>	<b>Date/Time:</b> <i>3-19-14 1515</i>
--	---------------------------------------



# Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**PUBLIC WATER SYSTEM INFORMATION** (to be completed by sampler – please type or print legibly)

System Name: Wedgfield Utilities PWS I.D. # 3480149  
 System Type (check one):  Community  Nontransient Noncommunity  Transient Noncommunity  
 Address:  
 City: Orlando FL ZIP Code: 32803  
 Phone # 407-568-2112 Fax #: 407-568-7869 E-Mail Address: \_\_\_\_\_

**SAMPLE INFORMATION** (to be completed by sampler)

Sample Number: 14-03-472 Sample Date: 03/25/14 Sample Time: 0845 AM PM (Circle One)  
 Sample Location (be specific): 2049 Mansfield St Location Code: POE  
 Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): \_\_\_\_\_ mg/L Field pH: \_\_\_\_\_  
 Sample Type (Check Only One) Reason(s) for Sample (Check all that apply)  
 Distribution  Routine Compliance with 62-550  Replacement (of Invalidated Sample)  
 Entry Point (to Distribution)  Confirmation of MCL Exceedance\*  Special (not for compliance with 62-550)  
 Plant Tap (not for compliance with 62-550)  Composite of Multiple Sites\*\*  Clearance (permitting)  
 Raw (at well or intake)  Other: \_\_\_\_\_  
 Max Residence Time  
 Ave Residence Time  
 Near First Customer  
 Sampling Procedure Used or Other Comments: \_\_\_\_\_

\*See 62-550.500(6) for requirements and restrictions.  
 And 62-550.512(3) for nitrate or nitrite exceedances.

\*\*See 62-550.550(4) for requirements and  
 attach a results page for each site.

## SAMPLER CERTIFICATION

I, John B Coffee, Jr, Operator, do HEREBY CERTIFY  
 (Print Name) (Print Title)

that the above public water system and sample collection information is complete and correct.

Signature: [Signature] Date: May 9, 2014  
 Certified Operator #: 0664 Phone #: 407-568-2112 Sampler's Fax #: 407-568-7869

Sampler's E-mail: \_\_\_\_\_

VOC

# Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

**LABORATORY CERTIFICATION INFORMATION** (to be completed by lab – please type or print legibly)

Lab Name: Tri-Tech Laboratories, Inc. Florida DOH Certification #: E83294

Certification Expiration Date: June 30, 2012

ATTACH CURRENT DOH ANALYTE SHEET\*

Address: 4403 Vineland Road Suite B-12 Orlando, FL 32814 Phone #: 407-422-4667

Were any analyses subcontracted? Yes  No  If yes, please provide DOH certification number(s): E87610

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED LAB\*

**ANALYSIS INFORMATION** (to be completed by lab)

Date Sample(s) Received: 03/25/14

PWS ID (From Page 1): 3480149

Sample Number (From Page 1): 1

Lab Assigned Report # or Job ID: 14-03-472

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

Inorganics

- All Except Asbestos
- Partial
- Nitrate
- Nitrite
- Asbestos

Synthetic Organics

- All 30
- All Except Dioxin
- Partial
- Dioxin Only

Volatile Organics

- All 21
- Partial

Disinfection Byproducts

- Trihalomethanes
- Haloacetic Acids
- Chlorite
- Bromate

Radionuclides

- Single Sample
- Qtrly Composite\*\*

Secondaries

- All 14
- Partial

## LAB CERTIFICATION

I, Tamara Lal, \_\_\_\_\_, do HEREBY CERTIFY  
(Print Name) (Print Title)

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference (NELAC).

Signature: \_\_\_\_\_ Date: 4-18-14

\* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

\*\* Please provide radiological sample dates & locations for each quarter.

**CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES**

**NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER.** (Non-detects reported as "BDL" or with a "<" are not acceptable.)

**COMPLIANCE DETERMINATION** (to be completed by DEP or DOH – attach notes as necessary)

Sample Collection & Analysis Satisfactory:  Yes  No \_\_\_\_\_ Replacement Sample or Report Requested (circle or highlight group(s) above)

Person Notified: \_\_\_\_\_ Date Notified: \_\_\_\_\_ DEP/DOH Reviewing Official: \_\_\_\_\_



## Florida Department of Environmental Protection Safe Drinking Water Program Laboratory Reporting Format

VOLATILE ORGANICS  
62-550.310(4)(a)

Report Number / Job ID: 14-03-472

PWS ID (From Page 1):3480149

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	µg/L	0.089	U	524.2	0.089	0.5	04/02/14	1601	E87610
2380	cis-1,2-Dichloroethylene	70	µg/L	0.079	U	524.2	0.079	0.5	04/02/14	1601	E87610
2955	Xylenes (total)	10,000	µg/L	0.16	U	524.2	0.16	0.5	04/02/14	1601	E87610
2964	Dichloromethane	5	µg/L	0.15	U	524.2	0.15	0.5	04/02/14	1601	E87610
2968	o-Dichlorobenzene	600	µg/L	0.065	U	524.2	0.065	0.5	04/02/14	1601	E87610
2969	para-Dichlorobenzene	75	µg/L	0.071	U	524.2	0.071	0.5	04/02/14	1601	E87610
2976	Vinyl Chloride	1	µg/L	0.12	U	524.2	0.12	0.5	04/02/14	1601	E87610
2977	1,1-Dichloroethylene	7	µg/L	0.13	U	524.2	0.13	0.5	04/02/14	1601	E87610
2979	trans-1,2-Dichloroethylene	100	µg/L	0.26	U	524.2	0.26	0.5	04/02/14	1601	E87610
2980	1,2-Dichloroethane	3	µg/L	0.12	U	524.2	0.12	0.5	04/02/14	1601	E87610
2981	1,1,1-Trichloroethane	200	µg/L	0.091	U	524.2	0.091	0.5	04/02/14	1601	E87610
2982	Carbon tetrachloride	3	µg/L	0.16	U	524.2	0.16	0.5	04/02/14	1601	E87610
2983	1,2-Dichloropropane	5	µg/L	0.21	U	524.2	0.21	0.5	04/02/14	1601	E87610
2984	Trichloroethylene	3	µg/L	0.10	U	524.2	0.10	0.5	04/02/14	1601	E87610
2985	1,1,2-Trichloroethane	5	µg/L	0.23	U	524.2	0.23	0.5	04/02/14	1601	E87610
2987	Tetrachloroethylene	3	µg/L	0.14	U	524.2	0.14	0.5	04/02/14	1601	E87610
2989	Monochlorobenzene	100	µg/L	0.12	U	524.2	0.12	0.5	04/02/14	1601	E87610
2990	Benzene	1	µg/L	0.066	U	524.2	0.066	0.5	04/02/14	1601	E87610
2991	Toluene	1,000	µg/L	0.11	U	524.2	0.11	0.5	04/02/14	1601	E87610
2992	Ethylbenzene	700	µg/L	0.067	U	524.2	0.067	0.5	04/02/14	1601	E87610
2996	Styrene	100	µg/L	0.049	U	524.2	0.049	0.5	04/02/14	1601	E87610

**NOTE:** Results indicating non-detection with a reported lab MDL > .5 µg/L will not be accepted for compliance.

**Tri-Tech Laboratories, Inc.**  
P.O. Box 140966  
Orlando, Florida 32814-0966  
(407)275-8463 Fax (407)281-9187  
(877)275-8463

"HELP SAFEGUARD YOUR FUTURE AND YOUR HEALTH"

CALL TTA TODAY! Page \_\_\_\_ Of

P.O. Box

**WORK ORDER #:** 1403472

**CHAIN OF CUSTODY RECORD**

Client Name: <b>Pluris Wedgefield</b>	Mailing Address: <b>6608 Walton Way Tampa Fl. 33610</b>	Invoicing Address: <b>Joe Kuhns</b>	Attention: <b>Same</b>
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Contact Person: <b>Joe Kuhns</b>	Project or address of sample site: <b>Wedgefield</b>	Phone Number: <b>352-617-2231</b>	Fax Number: <b>813-621-8840</b>
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Sampler's Signature: 	(REQUEST ANALYSIS WRITE DOWN BELOW) <b>348-0149</b>
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SAMPLE ID	DATE/TIME	C O M P	G R A B	W A T E R	S O I L	OTHER	SAMPLE DESCRIPTION			B O T T L E	REMARKS
							CL	NTU	PH		
1. <i>PDE</i>	<i>3/25/2014 0845</i>		<i>X</i>				<i>1.5</i>	<i>7.9</i>	<i>524.2</i>		
2.											
3.											
4.	<i>Date and Time</i>										
5.	<i>Per Phil</i>										<i>14 03</i>
6.											<i>477</i>
7.											
8.											
9.											
10.											
11.											

Prepared Sample Kit Date/Time:	Relinquished Sample Kit Date/Time:	Accepted Kit Date/Time:
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Relinquished Sample Kit Date/Time:	Delivered Sample Kit to Lab Date/Time:	Bottle #: <i>524 vial</i>
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Accepted in lab: 	Date/Time: <i>3-25-14 1540</i>
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