

Nickalus Holmes

From: Nickalus Holmes on behalf of Records Clerk
Sent: Friday, July 28, 2017 10:52 AM
To: 'Chuck R. Smith'
Cc: Consumer Contact
Subject: RE: Utilities, Inc. Florida Docket No. 20160101 rate increase request.

Good Morning Mr. Smith,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Nickalus Holmes
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
nholmes@psc.state.fl.us
850-413-6760

From: Chuck R. Smith [<mailto:CRSmith@drmp.com>]
Sent: Friday, July 28, 2017 10:42 AM
To: Records Clerk; Consumer Contact
Subject: Utilities, Inc. Florida Docket No. 20160101 rate increase request.

To Whom It May Concern:

As a resident living in unincorporated Seminole County in Longwood, Florida, it my understand that the Public Service Commission *staff's recommendation* is to accept about 80% of the rate increase (\$5.5 million of the \$6.9 million). This rate increase is the unjust and unwarranted. It seems to only benefit the residents in other areas, while residents in my local area are paying for the largest increase. It appears that this rate change is in violation of the Florida Statues 366.06. "...are unjust, unreasonable, unjustly discriminatory, or in violation of law."

It has been may experience that the utility company representing my area has not maintained their equipment and under charged for their services. Once they change my water meter, the water increased by a 100 percent. If these rates area approved, I will be paying an 180% percent increase for water within one year of changing the water meter. Does that seem fair or reasonable? Please consider the lack of oversight by my utility company, is no reason to increase the water utility in my area or any area for that matter.

Thank you for your time.