

**Brandy Butler**

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**From:** Brandy Butler on behalf of Records Clerk  
**Sent:** Tuesday, August 01, 2017 2:51 PM  
**To:** 'Kris Lee'  
**Cc:** Consumer Contact  
**Subject:** RE: Utilities, Inc. Florida Docket No. 20160101 rate increase request

Good afternoon Ms. Lee,

We will be placing your comments below in consumer correspondence in Docket No. 20160101 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brandy Butler*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-7123

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**From:** Kris Lee [<mailto:sprintpanda@yahoo.com>]  
**Sent:** Tuesday, August 01, 2017 2:09 PM  
**To:** Records Clerk  
**Subject:** Utilities, Inc. Florida Docket No. 20160101 rate increase request

Dear Public Service Commissioners. It is beyond belief that you are so blatantly disregarding the needs of Seminole County residents by considering an outrageously high rate increase that will by far disproportionately hit me and my Seminole County neighbors the hardest. Such a drastic increase by Utilities Inc. can mean only a few things from where we sit: Either you truly don't care how this would impact working class and retired Floridians on fixed incomes, or you are far too close to the interests of the companies you're supposed to be regulating. Despite intervention from elected officials, you still insist on approving most of this rate hike right away, and saddling Seminole County residents with the lion's share of the bill. Given the extreme nature of such a decision, it's only fair to ask if there could be any conflicts of interest involved in this process. I will be forwarding this letter to the local media and to my representative on the Seminole County Commission to ask that they look into the question. Regards, and shame on you for including the word "service" in your title. Kris Lee Longwood, FL