

State of Florida




Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 1, 2017

TO: Carlotta Stauffer, Commission Clerk

FROM: Keith Hetrick,  General Counsel, Office of General Counsel

RE: Docket No. 20160101-WS - Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by Utilities, Inc. of Florida.

Please place the attached correspondence from Jack Mariano in the above-referenced docket file.

Thank you.

KH/as

From: [Keith Hetrick](#)
To: [Ashley Soete](#)
Subject: FW: U.S. Water test of Summertree
Date: Tuesday, August 01, 2017 10:29:10 AM
Attachments: [ATT00001.txt](#)
[ATT00002.txt](#)

Keith Hetrick

General Counsel

Florida Public Service Commission
850-413-6189
khetrick@psc.state.fl.us

From: Jack Mariano [mailto:jmariano@pascocountyfl.net]
Sent: Wednesday, July 26, 2017 10:54 AM
To: Mary Yeargan; Keith Hetrick; Patrick Flynn
Cc: fmellenger@pascocountyfl.net; Brian Armstrong; Ann Marie Ryan; Gary Deremer
Subject: U.S. Water test of Summertree

Mary, The people of Summertree were complaining about recent health problems they were experiencing. I talk with Flip Mellinger and Gary Deremer about the readings. After speaking to both, I am concerned that the people should have been already been put under a "boil water notice". Would you look at this data and compare all other available testing and respond asap. The County will be addressing The ammonia issue I hope you stay vigilant with Utilities Inc on The Chlorine issue too. Thanks, Jack Mariano



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writing.

CUSA18A7

SUMMER TREE TESTING

7	Free Ammonia		pH		Temp		PSI County side		PSI Summertree side	
	4/18/2017	7/20/2017	4/18/2017	7/20/2017	4/18/2017	7/20/2017	4/18/2017	7/20/2017	4/18/2017	7/20/2017
		0.13	0.00	8.16	8.30	27.5	28.9	63	63	48
	0.10	0.00	8.20	8.13		35.0	63	63	48	48
	0.00	0.01	7.83	7.91	27.8	33.4			42	
	0.07	0.02	7.83	7.91	27.6	30.3			44	
	0.00	0.00	7.98	7.96	27.4	36.0			42	
	0.01	0.00	8.08	8.05	30.6	33.5			43	
	0.07	0.00	8.03	8.01	31.0	33.5			46	
	0.11	0.00	8.06	8.03	32.0	35.3			50	

SUMMER TREE TE

	Total Chlorine Residual		Mono Chloramine		Free Ammonia	
	4/18/2017	7/20/2017	4/18/2017	7/20/2017	4/18/2017	7/20/2017
County Interconnect	2.1	2.0	2.02	2.02	0.13	0.00
County Interconnect 2nd	2.2	2.1	2.08	2.17	0.10	0.00
11451 Merganser Way	0.2	0.5	0.00	0.54	0.00	0.01
11640 White Ash Drive	0.4	0.3	0.34	0.24	0.07	0.02
11540 Aspenwood	0.4	0.1	0.44	0.00	0.00	0.00
12123 Loblolly Pine Drive	1.0	0.3	0.16	0.35	0.01	0.00
11213 Clear Oaks Circle	0.4	0.2	0.43	0.00	0.07	0.00
11838 Bayonet Lane	1.6	0.3	1.11	0.07	0.11	0.00

On 4/18/17 they were actively flushing at the following addresses:

11451 Merganser Way

11640 White Ash Drive

11540 Aspenwood

12123 Loblolly Pine Drive

On 7/20/17 they were actively flushing at the following addresses:

11451 Merganser Way

11640 White Ash Drive

On 4/18/17 the County was giving 388 gpm through meter

Additional testing on 4/18/17

PSI

From: [Keith Hetrick](#)
To: [Ashley Soete](#)
Subject: FW: Summertree Water Issues
Date: Tuesday, August 01, 2017 10:29:44 AM

Keith Hetrick

General Counsel

Florida Public Service Commission
850-413-6189
khetrick@psc.state.fl.us

From: Jack Mariano [mailto:jmariano@pascocountyfl.net]
Sent: Friday, July 28, 2017 8:43 PM
To: Ann Marie Ryan
Cc: GR - Donna Holcek; VI - Ron Casey -President; alphaecho2000@hotmail.com; PW - Maria Cristiano Pres; l.e.mack@hotmail.com; terrycopenhafer@gmail.com; Fred Stall; Richard Neilson; GR - Kurt Siegel; Donald Barnes; CC - Ken Jennings; Keith Hetrick; Kevin Reilly
Subject: Re: Summertree Water Issues

It is amazing to me that after all Summertree has been through that Utilities Inc doesn't see the urgency to make sure the water is safe to drink. If the chlorine is low or zero that between bacteria and carcinogens that could be affecting the health of the people's should be a top priority.

Sent from my iPhone

- > On Jul 26, 2017, at 5:34 PM, Ann Marie Ryan <amr328@hotmail.com> wrote:
- >
- > Good evening everyone,
- >
- > I have been on the phone for several hours trying to find out if we needed a boil water notice. The DEP and Utilities, Inc. of Florida state that a boil water notice is not needed at this time based under the rules that they need to follow.
- > There are concerns that we are trying to resolve and we are not taking UIF's answers as gospel.
- > Lorraine, Ken Jennings and I have been on conference calls most of the day with Patrick Flynn and the Jaime Brock, DEP attempting to set up a meeting in the near future with Pasco County Utilities, UIF, the DEP, and Summertree Taskforce on Friday, Monday or Tuesday of next week. The purpose of the meeting is to determine a unified course of action to fix our problem. Enough is enough.
- > The Director of the DEP, Mary Yeargan is aware of this issue and will be speaking with Jack later today or tomorrow. Commissioner Mariano and Flip Mellinger have our back and have been and will continue to do what is necessary to help Summertree.
- > I will keep you posted as new information comes along.
- > Thank you, Ann Marie
- >

>
>
>
>
> Sent from my iPhone
>



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CUSA18A7

From: [Keith Hetrick](#)
To: [Ashley Soete](#)
Subject: FW: Schedule Meeting with UIF, PCU and Summertree
Date: Tuesday, August 01, 2017 10:29:25 AM

Keith Hetrick

General Counsel

Florida Public Service Commission
850-413-6189
khetrick@psc.state.fl.us

From: Jack Mariano [mailto:jmariano@pascocountyfl.net]
Sent: Thursday, July 27, 2017 12:19 PM
To: Ann Marie Ryan
Cc: jayme.brock@dep.state.fl; Patrick Flynn Utilities, Inc.; John Hoy; Flip Mellinger; Lorraine Mack - Pt West; Wilber & Terry Copenhafer; Maria Cristiano - PW President; grcasey75@gmail.com; Fred Stall Arborwood; Richard Neilson - Arborwood HOA Pres.; Joe Mitchell - Pt West; Donafra105@outlook.com; Ken Jennings - CCHOA Pres.; Donald Barnes; Lee Robita - Cross Creek; Keith Hetrick
Subject: Re: Schedule Meeting with UIF, PCU and Summertree

I think you should have someone from OPC and PSC aware or present.

Sent from my iPhone

On Jul 27, 2017, at 10:52 AM, Ann Marie Ryan
<amr328@hotmail.com<<mailto:amr328@hotmail.com>>> wrote:

To Jayme Brock,

Thank you for returning my call. I appreciate the opportunity to speak with you to request a group meeting with the DEP, UIF, PCU, and Summertree and for you to convey my request to Director Mary Yeargan and Gerald Foster.

I hope we can have all parties present to iron out the Summertree water quality concerns issues. The residents of Summertree have tried for over 10 years to work with UIF directly, then we pursued help through the PSC, OPC, Pasco Board of County Commissioners, SWFMD, the State legislature and the Governor. We initiated meetings with UIF to negotiations for alternative water treatments of our wells. The FPSC finally ordered UIF to do an engineering study; the outcome was a recommendation to the interconnect with Pasco Utilities. After reviewing several options, Summertree voted for the Pasco interconnect.

We had concerns about nearly 25 years of water problems and its potential impact on Summertree pipe system. We discussed this issue with UIF, the OPC, made multiple trips to PSC Commission in Tallahassee, sought advice from our legislators, and Pasco officials... finally UIF agreed to perform a chlorine burn prior to the final connection but UIF refused to allow Pasco County to inspect the Summertree system. Apparently, the chlorine burn was not

effective since after less than one month, there were continual issues maintaining the chloramine residuals. Months of excessive flushing ensued, followed by low pressure issues and resident complaints about the water color, smell, etc. In April, we contacted Gary Deremer, U.S. Water Services Corp. to analyze our failing system. Our consultant contacted UIF with his and our concerns. Gary shared his recommendations, resulting in UIF's installation of a chlorine injection system and running an 8 week cycle as well as acquiring kits to start testing for nitrification.

In late June, a resident from Cross Creek HOA contacted an independent firm to test his home's water quality because of health concerns. The testing raised additional concerns in Summertree. We contacted Patrick Flynn and other agencies about our concerns. We setup a phone conference with John Hoy, Patrick Flynn, Summertree Water Alliance Task force, Cross Creek HOA president Ken Jennings, and Don Barnes, our concerned homeowner. UIF stated that the test results were not accurate because they were in the six week of an eight week chlorine bun cycle. They promised to setup a website for Summertree and provide water testing data. The website was established but did not have any pertinent information or testing data to date.

In the Cross Creek subdivision, since May and if current sales close as expected by September 1, there will be 25 Cross Creek homeowners who will have sold their homes because of the ongoing water problems. About 8-10 days ago, several Summertree residents started having stomach and intestinal problems lasting from several days to more than a week. So we contacted Gary Deremer once again to retest our system, the results were alarming. After our Tuesday task force and associate members meeting, we wanted answers and felt a "boil water notice" might need to be sent out to the community. I called Patrick Flynn on Wednesday morning. He stated that it was not necessary and promised to send test results immediately. We did receive the files late afternoon yesterday. Enough is enough. Our entire community is angry and many are frightened. I requested that UIF and PCU meet with Summertree to discuss their issues.

Please help us. Both UIF and PCU have agreed to meet and I was able to find possible dates, locations and times to schedule a group meeting rather than a phone conference.

1st Choice: Friday, July 28 at PCU Office in Land O' Lakes at 2:30 or later . (UIF, PCU and Summertree are available).

2nd Choice: Tuesday, August 1, Pasco Government Bldg, New Port Richey between 8:00 AM - 10:30 AM (UIF and Summertree is available)

3rd Choice: Monday, July 31 at Pasco Government Bldg, New Port Richey between 11 AM - 12 noon (UIF and Summertree is available)

Patrick Flynn is available on Friday. I do not know what time Patrick is available on Monday or Tuesday.

Flip Mellinger is available for these dates and times listed. He will contact his engineers once the schedule is confirmed.

Summertree is available for these dates and times.

Both Patrick and Flip have agreed with our request to have a meeting and both felt your department's presence would be helpful, we agree.

Regards,

Ann Marie Ryan, Leader
Summertree Water Alliance
11436 Windstar Ct
New Port Richey, FL 34654
(727) 267-7162



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