From: Sent: To: Cc: Subject: Attachments:	Ruth McHargue Wednesday, August 02, 2017 11:31 AM Consumer Correspondence Diane Hood; Janet Brunson FW: To CLK Docket 20160101 Utilities Inc., Florida Docket No. 20160101 rate increase request; Utilities, Inc. Florida Docket No. 20160101 rate increase request."; FW PSC Contact Form; Water rate increase ; From Florida Attorney General Pam Bondi
Follow Up Flag:	Follow up
Flag Status:	Completed

Customer correspondence

From: Diane Hood Sent: Tuesday, August 01, 2017 4:53 PM To: Ruth McHargue Subject: To CLK Docket 20160101

Copies on file. DHood

From:	Sal Recchi <salrecchi@icloud.com></salrecchi@icloud.com>	
Sent:	Monday, July 31, 2017 5:39 PM	
То:	Consumer Contact	
Cc:	MComas@orlandosentinel.com; Sal Recchi	
Subject:	Utilities Inc., Florida Docket No. 20160101 rate increase request	

Dear Public Service Commissioners.

It is beyond belief that you are so blatantly disregarding the needs of Seminole County residents by considering an outrageously high rate increase that will by far disproportionately hit me and my Seminole County neighbors the hardest.

Such a draconian increase by Utilities Inc. can mean only a few things from where we sit: Either you truly don't care how this would impact working class and retired Floridians on fixed incomes, or you are far too close to the interests of the companies you're supposed to be regulating.

Despite intervention from elected officials, you still insist on approving most of this rate hike right away, and saddling Seminole County residents with the lion's share of the bill.

Given the extreme nature of such a decision, it's only fair to ask if there could be any conflicts of interest involved in this process. I will be forwarding this letter to the local media and to my representative on the Seminole County Commission to ask that they look into the question.

Regards, and shame on you for including the word "service" in your title.

Sal Recchi,

Longwood, FL Sent from my iPad

From:	Aerialcameras <aerialcameras@gmail.com></aerialcameras@gmail.com>
Sent:	Tuesday, August 01, 2017 8:25 AM
То:	Consumer Contact
Subject:	Utilities, Inc. Florida Docket No. 20160101 rate increase request."

This is rate increase on the select district appears excessive and a completely un-level idea that doesn't pass the smell test. Too few bear too much of the financial burden. What metric was used to identify and decide who pays more and who does not?

In my 51 years I've never contacted an elected official, signed a petition, attended a legislative meeting, protest, public memorial or vigil. This measure has however provoked me to speak.

Best regards,

Jeffrey Vaughn 407-694-6134

High Live and Handsome Aerial Cinema and Broadcast

Sent from mobile device with unreliable autocorrection

From: Sent: To: Subject: Benjamin Legaspi Tuesday, August 01, 2017 8:50 AM Consumer Contact FW: PSC Contact Form

-----Original Message-----From: <u>contact@psc.state.fl.us</u> [<u>mailto:contact@psc.state.fl.us</u>] Sent: Monday, July 31, 2017 7:54 PM To: Webmaster Subject: PSC Contact Form

Contact from a Web user

Contact Information: Name: Linna VanNette Company: NA Primary Phone: (407) 862-6855 Secondary Phone: Email: <u>vannette01@gmail.com</u>

Response requested? No CC Sent? No

Comments:

Florida Docket No. 20160101 rate increase request. I trust the commission will oppose the outrageous rate increase requested by Utilities Inc.

From: Sent: To: Subject: John Orozco <jcorozco10@hotmail.com> Monday, July 31, 2017 4:26 PM Consumer Contact Water rate increase

Dear Sirs

We have been notified of a potential 80% to 100% rate increase in our water for Seminole County through Utilities Inc.

What kind of inflation index are they using to warrant such an increase? This is outrageous and we will take our opinion to the voting booth against you all if this happens. This is exactly the reason people voted for Trump because of corrupt practices by our government. Be advised that this was also sent to Senator Rubio now that I know he has our back unlike you.

John Orozco

From:	attorney.general@myfloridalegal.com
Sent:	Tuesday, August 01, 2017 3:06 PM
То:	INFO4MJS@YAHOO.COM
Subject:	From Florida Attorney General Pam Bondi

Dear Mr. Stricker,

Florida Attorney General Pam Bondi received your email regarding your concerns with Utilities, Inc. Attorney General Bondi asked that I respond.

We appreciate hearing from you. As you state, because the Florida Public Service Commission (PSC) regulates investor-owned utilities in this state, I am forwarding your correspondence to the PSC for review. You may follow up with the PSC at:

Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 Telephone: (850) 413-6100 Toll-free in FL: 1-800-342-3552 Website: <u>http://www.psc.state.fl.us</u>

You may also wish to contact the Florida Office of Public Counsel, which "advocates on behalf of Florida's utility consumers before both state and federal regulatory authorities and before the Florida and federal courts" (see: <u>http://www.floridaopc.gov/</u>). You may contact this agency at:

Florida Office of Public Counsel 111 West Madison Street Room 812 Tallahassee, Florida 32399-1400 Phone: (850) 488-9330 Fax: (850) 487-6419

Thank you for contacting Attorney General Bondi's office.

Sincerely,

Anna Rissinger Office of Citizen Services Florida Attorney General's Office PL-01, The Capitol Tallahassee, Florida 32399-1050 Telephone: (850) 414-3990 Toll-free within Florida: (866) 966-7226 Website: www.myfloridalegal.com

PLEASE DO NOT REPLY TO THIS E-MAIL. THIS ADDRESS IS FOR PROCESSING ONLY.

To contact this office please visit the Attorney General's website at <u>www.myfloridalegal.com</u> and complete the online contact form. Again, thank you for contacting the Office of the Florida Attorney General.

INTERNET MESSAGE RECEIVED BY THE ATTORNEY GENERAL'S OFFICE ON 07/27/2017

Michael Stricker 133 Ridgewood Drive Longwood, FL 32779 Phone: (407) 788-1434 Email: info4mjs@yahoo.com

RE: Utilities Inc. 200 Weathersfield Ave Altamonte Springs, FL 32714 Phone: (866) 842-8432 Website: <u>www.uiwater.com</u>

Subject: Rate increase

Please be advised the Utilities Inc, is planning on raising our water bill by over 125% and raising other resident's rates by less than 60%. In essence, they are shifting their claimed burden to one area of the community in favor of the other.

This is contrary to what the PSC claims on their website:

The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most essential services — electric, natural gas, telephone, water, and wastewater — in a safe, reasonable, and reliable manner. In doing so, the PSC exercises regulatory authority over utilities in one or more of three key areas: rate base/economic regulation; competitive market oversight; and monitoring of safety, reliability, and service.

In addition, I think that you'll find in UI's proposal that they will be increasing the salaries at a higher percentage than you and me would like to expect.

Thanks in advance for your immediate intervention since this is supposed to happen on August 3 2017...we found out July 26, 2017.

Mike Stricker