

Brandy Butler

From: Ruth McHargue
Sent: Thursday, August 03, 2017 11:28 AM
To: Consumer Correspondence
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Thursday, August 03, 2017 11:12 AM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copy on file, see 1249225C. DHood

-----Original Message-----

From: Kacey Quinn [<mailto:kaceyq2@gmail.com>]
Sent: Thursday, August 03, 2017 11:01 AM
To: Consumer Contact
Subject: Re: Water bill increase

Yes I Have utilities Inc and yes I live in here the neighborhood that will feel a very high rate increase.

Kacey Leigh Quinn
Sent from my iPhone

> On Aug 3, 2017, at 10:48 AM, Consumer Contact <Contact@PSC.STATE.FL.US> wrote:
>
> 8/03/2017
>
> Dear Ms. Quinn:
>
> Thank you for contacting the Florida Public Service Commission.
>
> In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.
>
> You may send this information to me via e-mail at
> contact@psc.state.fl.us
>
> Sincerely,
> Ruth McHargue
> Regulatory Program Administrator
> Office of Consumer Assistance and Outreach Florida Public Service
> Commission
> 1-800-342-3552
> contact@psc.state.fl.us

>
> Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

>
> -----Original Message-----

> From: Kacey Quinn [<mailto:kaceyq2@gmail.com>]

> Sent: Thursday, August 03, 2017 10:39 AM

> To: Consumer Contact

> Subject: Water bill increase

>
> I am writing to voice my opinion about the water bill increase. Our bills are tight. We own our home. We live here. We budget based on what we know our bills to be. An increase in the absorbent and insane amount proposed will cause us to not be able to afford other things we did. Not only does this Increase affect us personally it will trickle down from the HOA fees because now their water bill is too much for them to simply absorb. So two different bills will be raised in a way we can't afford. We live by a park that you have a lift station in. The smell in our neighborhood is insane. You want us to pay more but through all the complaints from multiple residents nothing has been done about the terrible smell that your facility casts over our neighborhood? I am very against this rate increase and I hope that this does not get passed. Please reconsider.

>
> Kacey Leighe Quinn
> Sent from my iPhone

>
> Kacey Leighe Quinn
> Sent from my iPhone