

Brandy Butler

From: Ruth McHargue
Sent: Thursday, August 03, 2017 12:00 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20160101

Customer correspondence

From: Ruth McHargue
Sent: Thursday, August 03, 2017 11:29 AM
To: Consumer Contact
Cc: Diane Hood; Janet Brunson
Subject: FW: To CLK Docket 20160101

Customer correspondence

From: Consumer Contact
Sent: Thursday, August 03, 2017 10:03 AM
To: Ruth McHargue
Subject: To CLK Docket 20160101

Copy on file, see 1249207C. DHood

From: Kirsten Badenhorst [<mailto:kjdiday@gmail.com>]
Sent: Thursday, August 03, 2017 10:00 AM
To: Consumer Contact
Subject: Re: DO NOT INCREASE WATER RATE

Hello. It would be the Utilities Inc. company in Longwood, Fl. I am a current customer. Thank you.
Kirsten B.

On Thu, Aug 3, 2017 at 9:19 AM Consumer Contact <Contact@psc.state.fl.us> wrote:

8/03/2017

Dear Ms. Badenhorst:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

You may send this information to me via e-mail at contact@psc.state.fl.us

Sincerely,

Ruth McHargue

Regulatory Program Administrator

Office of Consumer Assistance and Outreach

Florida Public Service Commission

1-800-342-3552

contact@psc.state.fl.us

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Kirsten Badenhorst [mailto:kjdiday@gmail.com]
Sent: Wednesday, August 02, 2017 11:43 PM
To: Records Clerk; Consumer Contact
Subject: DO NOT INCREASE WATER RATE

Good evening. Please DO NOT approve the water rate increase. I am going through a divorce, where my husband has taken all of the money and cut off utilities at the house my kids and I still reside. I recently was able to start service in my name, but WILL NOT be able to afford any rate increase, as I'm currently struggling financially. PLEASE, do NOT approve this rate increase. It will affect many people for the worse. I, for one, will not be able to afford water with a rate increase. Thank you.

Kirsten B