

**Brandy Butler**

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**From:** Ruth McHargue  
**Sent:** Thursday, August 03, 2017 11:58 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket 20160101  
**Attachments:** Utilities Inc. Proposed Rate Increase; Utilities, Inc. Florida Docket No. 20160101 rate increase request; Don't Approve the Utilities Inc. Rate Increase!!!; Re opposition to utility rate increade; Proposed 130% rate increase proposed by Utilities, Inc.

Consumer correspondence

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**From:** Diane Hood  
**Sent:** Thursday, August 03, 2017 8:14 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 20160101

Copies on file. DHood

## Brandy Butler

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**From:** Joseph F. Scarpa, Jr. <JScarpa@insurancedefense.net>  
**Sent:** Wednesday, August 02, 2017 4:10 PM  
**To:** Records Clerk; Consumer Contact  
**Subject:** Utilities Inc. Proposed Rate Increase

**Importance:** High

As a home-owning resident of Longwood, Florida, I am requesting this Commission **OPPOSE** the water rate increase sought by Utilities, Inc. ("Utilities").

There is no justification to support Utilities request for such a large increase, and although small increases are expected as decades go by (if supported by objective evidence), there has been no transparency or evidence presented by Utilities to justify placing **more than double the current rate** upon the Seminole County populous.

Utilities is claiming potential hardship without objective evidence. If this Commission approves the astronomical increase, actual hardships will be felt by Utilities customers while Utilities lines its pockets with unwarranted profits.

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**Joseph F. Scarpa, Jr.**  
3427 Peace Valley Way  
Longwood, FL 32779  
Phone: 407-960-2251

## **Brandy Butler**

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**From:** Beth Wilson <wilsonabeth@gmail.com>  
**Sent:** Wednesday, August 02, 2017 4:13 PM  
**To:** Records Clerk; Consumer Contact  
**Subject:** Utilities, Inc. Florida Docket No. 20160101 rate increase request

If this new consolidated rate increase is approved, my county, Seminole County will have to take this ridiculous burden of paying a tremendous increase. Why is Seminole County subsidizing the other systems in Florida? It is clear that this rate increase is not complying with the State statute. This is discriminatory. Why is this rate increase not equal throughout the rest of Florida?

Not only would my water bill increase by absurd amounts that we can't afford, but there is a trickle down affect like my homeowner's fees would increase as well, because of course water is included in that fee. We are making it day by day with the daily increases of living. By increasing Seminole County, you are putting not only my family at risk, but others as well.

Clearly this proposed rate increase is unbalanced, unfairly discriminatory and not reasonable. I do believe you have not complied with the State statute.

Beth Wilson  
Seminole County resident

**Brandy Butler**

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**From:** Sharon Perry <sharon.kelly.perry@gmail.com>  
**Sent:** Wednesday, August 02, 2017 4:16 PM  
**To:** Records Clerk; Consumer Contact  
**Subject:** Don't Approve the Utilities Inc. Rate Increase!!!

To Whom It May Concern:

I am writing to request that the proposed utilities rate increase not be approved!!!

It's ridiculous that Utilities Inc of Florida is requesting a 130% increase in water rates for our service area. My understanding is that The Public Service Commission (PSC) will be making a final decision on this matter tomorrow and that the PSC staff has suggested that this 130% increase be approved. **This is an outrageous increase!**

We are not by any means 'wealthy' but even if we were, this increase is completely unreasonable! Furthermore, my understanding is that our area will get this significant increase while other areas are actually getting a DECREASE?! Please do not make the mistake of approving this increase. **At a time when folks are still trying to get back on their feet and rebound from the historical and devastating effects of the recession, this is the last thing we need.**

**Please, please, please do not approve this increase!!!!!!!!!!!!!!!!!!!!!!**

A very concerned Seminole County resident and utilities customer,

Sharon Perry

## **Brandy Butler**

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**From:** Paul Nottingham <Trophykw@hotmail.com>  
**Sent:** Wednesday, August 02, 2017 5:40 PM  
**To:** Records Clerk; Consumer Contact  
**Subject:** Proposed 130% rate increase proposed by Utilities, Inc.

The purpose of this email is to voice my opinion against allowing Utilities, Inc. to be allowed to raise their rates by an unrealistic amount of 130%. This would cause a tremendous financial burden on many of the Utilities, Inc. customers who currently live on fixed incomes and a burden on the multitude of Home Owners Associations that will have to pass this terribly high increase to all it's members.

As stated before, I find it unrealistic to allow a company overseen by the PSC be allow to, for lack of a better adjective, gouge their customers in this manner.

Sincerely,

Paul Nottingham, President  
Shadowood Village Homeowners Association, Inc.  
101 Starling Lane  
Longwood, FL 32779

## Brandy Butler

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**From:** Lisa Eaton <craiglisa04@yahoo.com>  
**Sent:** Wednesday, August 02, 2017 4:41 PM  
**To:** Consumer Contact  
**Subject:** Re: opposition to utility rate increade

I am a Seminole County Resident so I believe this would effect me.  
I am talking about the Utilities Inc. Rate Increase. From what I understand, Utilities Inc of Florida is requesting a 130% increase in water rates for our service area. The Public Service Commission (PSC) will be making a final decision on this matter tomorrow. PSC staff has suggested that this 130% increase be approved.

That makes today the final day to write the PSC to voice your opinion on the rate increase. Seminole County Commissioner Lee Constantine has suggested writing an email to the following two addresses at the PSC:

[CLERK@PSC.STATE.FL.US](mailto:CLERK@PSC.STATE.FL.US)  
[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)

Lisa Eaton

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**From:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**To:** 'Lisa Eaton' <[craiglisa04@yahoo.com](mailto:craiglisa04@yahoo.com)>  
**Sent:** Wednesday, August 2, 2017 2:11 PM  
**Subject:** RE: opposition to utility rate increade

08/02/2017

Dear Ms. Eaton:

Thank you for contacting the Florida Public Service Commission.

In order to process your request we need to know the name of the company whose rates you are protesting and if you are a current customer of record.

You may send this information to me via e-mail at [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Sincerely,  
Ruth McHargue  
Regulatory Program Administrator  
Office of Consumer Assistance and Outreach  
Florida Public Service Commission  
1-800-342-3552  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

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**From:** Lisa Eaton [<mailto:craiglisa04@yahoo.com>]

**Sent:** Wednesday, August 02, 2017 11:31 AM

**To:** Records Clerk; Consumer Contact

**Subject:** opposition to utility rate increade

I am writing to voice my opposition to the proposed rate increase if it is over a reasonable amount. Over 10 percent is not reasonable.

Lisa Eaton  
5000 Hawks Hammock Way  
Sanford, FL 32771