

## Brandy Butler

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**From:** Ruth McHargue  
**Sent:** Thursday, August 03, 2017 12:05 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood; Janet Brunson  
**Subject:** FW: To CLK Docket No. 20160101 rate increase request

### Customer correspondence

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**From:** Consumer Contact  
**Sent:** Thursday, August 03, 2017 8:50 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket No. 20160101 rate increase request

Copy on file, see 1249199C. Also filed for water quality, see 1249198C. DHood

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**From:** Beth Nielsen [<mailto:bnielsen@cfl.rr.com>]  
**Sent:** Wednesday, August 02, 2017 9:57 PM  
**To:** Records Clerk; Consumer Contact  
**Subject:** Utilities, Inc. Florida Docket No. 20160101 rate increase request

The Public Service Commission staff's recommendation to accept any rate increase to me is astounding! Below is my TAP water tested on a pool kit. Why should I pay extra for water that my family cannot even drink? None of the money we have paid over 20+ years has gone into making this better.



There are 4 cancer causing agents found in this water as well as 5 other contaminants. In my home alone, we have had cancer as well as 3 spontaneous genetic mutations of diseases that are only hereditary. On my block, there is a high rate of cancer and way to many stomach issues in my home and those of my neighbors. Children and adults. Coincidence? Likely not from a company that would rather pay a fine for being in non-compliance than fix a problem.

I was originally from Niagara Falls, NY and grew up hearing the horrors of Love Canal, if you haven't heard of it, which I highly doubt, you need to look into it. What Utilities Inc is doing, is not far from that.

As a PUBLIC Services Commission, start looking out for the PUBLIC and deny this increase! My pool water looks better on the scales than what comes out of my tap. Make them fix the problem before any increase is allowed and stop letting them pay a fine instead of fixing a problem. They should be paying for each of us to get a reverse osmosis filtration system until this is complete.

Beth Nielsen  
523 Sugar Ridge Ct  
Longwood, FL 32779