

**Brandy Butler**

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**From:** Office of Commissioner Polmann  
**Sent:** Monday, August 07, 2017 9:43 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: Utilities, Inc. Florida Docket No. 20160101 rate increase request

Good Morning,

Please place the attached email in Docket Correspondence, Consumers and their Representatives, in Docket No. 20160101-WS. Thank you.

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**From:** Linda Bess [<mailto:ldbess57@gmail.com>]  
**Sent:** Monday, July 31, 2017 8:09 PM  
**To:** Office of Commissioner Polmann  
**Subject:** Utilities, Inc. Florida Docket No. 20160101 rate increase request

TO: PSC Commissioner Polmann

I am protesting the extreme impending water rate hike. I urge the commission to not go forward with such a discriminatory and burdensome increase. I am a senior citizen. I live on Social Security. A hike like this affects my ability to buy groceries or Rx medication or gasoline to get to the doctor. I want to remind you that senior citizens live in the areas most affected by this massive hike. And it's not just seniors affected. Young and old Seminole residents alike are shouldering the largest percentage of this big increase. Seminole County residents will have the burden of paying \$3,858,438 million of the \$5,512,904 rate increase. That means, out of the 16 systems in Utilities, Inc. portfolio, Seminole County's 3 systems would be paying 70% of the increase. Therefore, we would be subsidizing the other systems in the State. To me, this proves that the staff is not complying with the State statute that requires a rate must be reasonable and not unfairly discriminatory. Surely there is a more equitable, reasonable, and affordable way to distribute the amounts being proposed. Remember people are affected by your decisions. I urge the commission to find a more fair and affordable way to do this.

Linda Bess  
3915 Villas Green Circle  
Longwood, FL 32779  
Sent from my iPad