

**Brandy Butler**

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**From:** Ruth McHargue  
**Sent:** Wednesday, August 16, 2017 4:14 PM  
**To:** Consumer Correspondence  
**Cc:** Janet Brunson; Diane Hood  
**Subject:** FW: To CLK Docket 20160101  
**Attachments:** Rate Hikes; Utilities Inc.

[Customer correspondence](#)

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**From:** Diane Hood  
**Sent:** Wednesday, August 16, 2017 8:14 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 20160101

Copy on file, see 1250538C. DHood

## Brandy Butler

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**From:** Diane <dohall1@aol.com>  
**Sent:** Tuesday, August 15, 2017 8:05 PM  
**To:** Consumer Contact  
**Subject:** Rate Hikes

How dare you all call yourselves "Public Service" Commission when the paying Public is obviously the LAST thing you all care about? You do not perform the duties you're charged with - looking out for the rights and best interests of the tax paying residents of Florida, but obviously only what benefits the Utilities which are calling all the shots as you obey. Beyond disgusting and disturbing how you all allowed Utilities Inc to impose a Rate Hike of OVER ONE HUNDRED PERCENT all at once on us Seminole Cty residents - who have no choice in who supplies our necessary water - we cannot shop around or take our business elsewhere - that is what YOUR Commission is for - looking out for us, but you all do not. Senior retirees on fixed incomes such as myself have no recourse but to cut back on clothes- and dish washing, bathing - even drinking as much water due to an unaffordable price. And living where there is an HOA, those fees will rise as the HOA pays more than double for water to take care of the community landscaping and that higher cost will be passed on in higher HOA fees to us homeowners.

Sent from my iPhone

## Brandy Butler

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**From:** Diane <dohall1@aol.com>  
**Sent:** Tuesday, August 15, 2017 8:38 PM  
**To:** Consumer Contact  
**Subject:** Utilities Inc.

Why in the world is Utilities Inc allowed to rape us FL Taxpaying consumers with your blessing instead of your commission doing the job charged with and protecting the interests of us "little people" who have no recourse but to use them for our water - a necessity of life???? And instead of a fee increase of maybe 15 or 20 percent - they are allowed to impose a horrific jump in cost all at once to 110%???

In Florida it seems the fat cat Utilities are give free rein to screw us poor taxpaying customers without consequence but instead with the PSC's love and enabling support. Maybe you commissioners are on their payrolls or at least the beneficiaries of a "reward" for being their lapdogs and doing their bidding. As if your obscene salaries for doing nothing remotely connected to what you are appointed to do weren't enough.

Myself and my neighbors who are being unmercifully gouged due to the sickening actions of this joke of a Commission are taking actions - hopefully you Commissioners will all end up replaced with public servants who will actually look out for us FL residents /utility customers.

A Furious Utilities Inc Customer