

**Brandy Butler**

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**From:** Office of Commissioner Brown  
**Sent:** Friday, August 18, 2017 11:27 AM  
**To:** Commissioner Correspondence  
**Subject:** FW: Pluris water rate increase request !!

Good Morning,

Please place the attached email in Docket Correspondence, Consumers and their Representatives, in Docket No. 20170166-WS. Thank you.

-----Original Message-----

From: ANSEL VELEZ [<mailto:boricobain@hotmail.com>]  
Sent: Friday, August 18, 2017 4:47 AM  
To: Office of Commissioner Brown  
Subject: Pluris water rate increase request !!

PLEASE PLEASE PLEASE do not approve Pluris Water to get yet another rate increase, we are STRUGGLING as it is paying this ridiculous amount of money for HORRIBLE WATER. Ever since we moved to wedgefied 3 yrs ago my family has suffered from stomach problems because of the water that we only use to bathe and cook (stupid us).

Please think about us FOR ONCE, we can not deal with this horrible company anymore. I can not believe that this days we have to still deal with bad water on a community and our County sits here with there arms crossed doing absolutely NOTHING.

So again PLEASE think about your residents, we need help ASAP getting rid of Pluris, the water is extremely bad (i invite you guys to my house to try it) and let's not even talk about the price (we are a family of 4 including a 2yr old and we HARDLY use the water because of how bad it is and our average mthly bill is \$125)

A VERY concerned Orange County Citizen

Ansel Velez  
407-666-9093