

Brandy Butler

From: Randy Roland
Sent: Tuesday, August 29, 2017 10:37 AM
To: Consumer Correspondence
Subject: Docket No. 20170001
Attachments: FW Duke Energy; FW Duke Energy; Consumer Inquiry - Duke Energy Florida

See attached correspondence and add to the correspondence side of Docket 20170001

Brandy Butler

From: Angie Calhoun
Sent: Monday, August 28, 2017 4:49 PM
To: Randy Roland
Cc: Diane Hood
Subject: FW: Duke Energy

Customer correspondence from the Commissioner's office.

-----Original Message-----

From: Consumer Contact
Sent: Monday, August 28, 2017 4:48 PM
To: Angie Calhoun
Subject: FW: Duke Energy

The following has been added to 1251571C. DHood

-----Original Message-----

From: Office of Commissioner Brown
Sent: Monday, August 28, 2017 4:45 PM
To: Commissioner Correspondence
Subject: FW: Duke Energy

Good Afternoon,

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 20170001-El. Thank you.

-----Original Message-----

From: R. Jones [<mailto:rr.jones@yahoo.com>]
Sent: Monday, August 28, 2017 2:38 PM
To: Office of Commissioner Brown
Subject: Duke Energy

Florida Public Utilities Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Dear Chairwoman Brown:

My wife and I have been conservatives who believe in our "Free Enterprise" system all of our adult lives. (We attended college back before "Socialism" came into vogue!) Unfortunately, as you well know, the Free Enterprise system doesn't work when it comes to "Public Utilities". Thus, it falls to the State's Public Utilities Commission to "ride herd" on the Utilities Management.

In a Free Enterprise system, private or public corporations are subject to their customer's decisions. Thus if a company's pricing gets out of line, that company will lose customers to a competitor and the owner or stockholders will change management's direction, or if it is a privately owned, that company will see its demise. Unfortunately, this principle doesn't work in the case of Public Utilities.

In the case of Duke Energy, it's about time stockholders held Management responsible for "stupid" decisions. As long as "Public Utilities Commissions" allow Duke to pass to customers the cost of their bad decisions, stockholders or a board of directors will have no incentive to replace Management.

PLEASE, please force Duke to hold the line on electricity prices, and then make Duke's board or stockholders make proper decisions.

Respectfully,

Mr. & Mrs. Ralph Jones
Duke Energy Customers
Brooksville, Florida 3460

Brandy Butler

From: Randy Roland
Sent: Tuesday, August 29, 2017 10:17 AM
To: 'rr.jones@yahoo.com'
Subject: Consumer Inquiry - Duke Energy Florida

Mr. & Mrs. Ralph Jones
rr.jones@yahoo.com

Dear Mr. & Mrs. Jones:

This is in response to the E-mail you sent to Chairman Julie Brown, Florida Public Service Commission (FPSC), regarding Duke Energy Florida (DEF). Given the nature of your concerns, Chairman Brown feels it would be appropriate for specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you. You expressed a concern about the fuel cost adjustment.

The fuel cost charge allows the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

The next fuel cost hearing for 2018 will be held between October 25, 2017 and October 27, 2016. You may watch the hearings live or afterwards by using the following link:

<http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>

Thank you for sharing your views. We will add your comments to the correspondence side of Docket No. 20170001 regarding the fuel cost adjustment.

I hope this information is helpful. If you have any questions or concerns please contact Ellen Plendl at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission

Brandy Butler

From: Angie Calhoun
Sent: Monday, August 28, 2017 4:23 PM
To: Randy Roland
Cc: Diane Hood
Subject: FW: Duke Energy

Customer correspondence from the Commissioner's office.

-----Original Message-----

From: Consumer Contact
Sent: Monday, August 28, 2017 4:22 PM
To: Angie Calhoun
Subject: FW: Duke Energy

Copy on file, see 1251571C. DHood

-----Original Message-----

From: Office of Commissioner Polmann
Sent: Monday, August 28, 2017 3:54 PM
To: Commissioner Correspondence
Subject: FW: Duke Energy

Good Afternoon,

Please place the email below in Docket Correspondence, Consumers and their Representatives, in Docket No. 20170001-El. Thank you.

Cristina

-----Original Message-----

From: R. Jones [<mailto:rr.jones@yahoo.com>]
Sent: Monday, August 28, 2017 2:33 PM
To: Office of Commissioner Polmann
Subject: Duke Energy

Florida Public Utilities Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Dear Commissioner Polmann:

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Brooksville, Florida 3460