



We do Not deserve another increase

! NOTICE TO CUSTOMERS

We already have some of the highest rates

On July 3, 2017, Florida Public Utilities Company filed a Petition with the Florida Public Service Commission seeking approval to increase rates and charges to produce an additional \$1,823,869 in revenues. The proposed increase, if approved, would increase the total bill in January 2018 for an average 1,000 kWh/month customer by \$3.20, or 2.3% over the current average bill.

in Florida

The Florida Public Service Commission Docket Number assigned to this request is Docket No. 20170150-EI.

& we are one of the poorest

Over the last several years, FPUC has made significant investments in its electric transmission and distribution systems in an effort to improve the safety and stability, storm harden and modernize, as well as improve outage response times for our customers. In order to continue improving the electric service being provided to our customers, it has become necessary for us to seek recovery of these costs.

Counties!!

Details regarding the Company's request are contained in the Company's Filing, which also contains detailed financial, accounting and tariff data supporting the request. This is available for review at the following FPUC business offices during regular work hours.

2825 Penn Avenue
Marianna, Florida 32448-4004
800.427.7712 (7:00 a.m. - 7:00 p.m.)
Monday - Friday (9:00 a.m. - 5:00 p.m.)

1750 S. 14th Street, Suite 200
Fernandina Beach, Florida 32034
800.427.7712 (7:00 a.m. - 7:00 p.m.)
Monday - Friday (9:00 a.m. - 5:00 p.m.)

Any customer comments regarding the Company's service or the proposed rate increase should include the Docket Number assigned to this case, Docket No. 20170150-EI, and should be addressed to:

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

*Thank You
Katherine Forte*

You may also contact the Commission at their toll-free number **1.800.342.3552**.

Information is also available by visiting the Company's website at **www.FPUC.com**. You may also obtain information about this request by calling the Florida Public Service Commission at **1.800.342.3552** or visiting the Commission's website at **www.psc.state.fl.us**.

RECEIVED-FPS
2017 AUG 29 AM 9:14
COMMISSION CLERK

CUSTOMER FACILITY CHARGE

	PRESENT RATES	PROPOSED RATES
Residential (RS)	\$14.00	\$15.30
General Service (GS)	\$23.00	\$25.14
General Service Demand (GSD)	\$68.00	\$74.33
General Service Large Demand (GSLD)	\$130.00	\$142.10
General Service Large Demand (GSLD1)	\$805.00	\$879.92
Standby (SB) <500 kw	\$100.00	\$109.31
Standby (SB) ≥500 kw	\$805.00	\$879.92

BASE ENERGY CHARGE

Residential (RS) ≤1,000 -	\$0.01960	\$0.02142
Residential (RS) >1,000 -	\$0.03210	\$0.03509
General Service (GS)	\$0.02397	\$0.02620
General Service Demand (GSD)	\$0.00452	\$0.00494
General Service Large Demand (GSLD)	\$0.00209	\$0.00228
General Service Large Demand (GSLD1)	\$0.00000	\$0.00000
Standby (SB) <500 kw	\$0.00000	\$0.00000
Standby (SB) ≥500 kw	\$0.00000	\$0.00000

DEMAND CHARGE

Residential (RS)	\$0.00	\$0.00
General Service (GS)	\$0.00	\$0.00
General Service Demand (GSD)	\$3.70	\$4.04
General Service Large Demand (GSLD)	\$5.30	\$5.79
General Service Large Demand (GSLD1)	\$1.50	\$1.64
General Service Large Demand (GSLD1) kVAR	\$0.36	\$0.39
Standby (SB) <500 kw	\$2.60	\$2.84
Standby (SB) ≥500 kw	\$0.65	\$0.71
Standby (SB) kVAR	\$0.36	\$0.39

MISCELLANEOUS CHARGES

Initial Entitlement of Service	\$61.00	No Change
Re-establish Service or Account Changes	\$26.00	No Change
Customer Request Temp Disconnect/Reconn	\$65.00	No Change
Reconnect After Disconnect (Normal Hours)	\$52.00	No Change
Reconnect After Disconnect (After Hours)	\$178.00	No Change
Temporary Service	\$85.00	No Change
Collection Charge	\$16.00	No Change
Returned Check Charge	Per Statute	No Change
Credit Card Fees	-----\$3.50 RS and 3.5% other classes-----	
Late Fees	-----Greater of 1.5% or \$5.00-----	