

Brandy Butler

From: Angie Calhoun
Sent: Thursday, August 31, 2017 8:48 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20170183
Attachments: E-Form Service Outage TRACKING NUMBER 123593; Request to disallow Duke Energy's Rate Increase; Duke Energy

Customer correspondence for docket 20170183

From: Diane Hood
Sent: Thursday, August 31, 2017 8:46 AM
To: Angie Calhoun
Cc: Ruth McHargue
Subject: FW: To CLK Docket 20170183

From: Diane Hood
Sent: Thursday, August 31, 2017 7:34 AM
To: Ruth McHargue
Subject: To CLK Docket 20170183

Brandy Butler

From: consumerComplaint@psc.state.fl.us
Sent: Tuesday, August 29, 2017 6:39 PM
To: Consumer Contact
Subject: E-Form Service Outage TRACKING NUMBER: 123593

CUSTOMER INFORMATION

Name: roy vickers
Telephone:
Email:
Address: 212 petunia st. pinetta FL 32350

BUSINESS INFORMATION

Business Account Name: roy vickers
Account Number:
Address: 212 petunia st. pinetta FL 32350

COMPLAINT INFORMATION

Complaint: Service Outage against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

I understand that duke energy has filled for a rate increase in Florida. as a consumer I have noticed that since duke energy took over Florida power area in north Florida customer service has greatly decreased. Rather than trying to take care of there lines and clear problems before they happen they had rather wait until the lines are down and customers are out of service before they do something.

I would like you to look long and hard at this before approving this rate increase Thank you for your time.

Brandy Butler

From: captdonaire@yahoo.com
Sent: Tuesday, August 29, 2017 7:45 PM
To: Consumer Contact
Subject: Request to disallow Duke Energy's Rate Increase

Honorable Commissioners,

I respectfully request you to disallow Duke Energy's recent rate increase request because Duke Energy is currently charging some of the highest rates in the state. This monopoly has a history of charging customers for nuclear plants they have yet to reopening, and they have never reduced fuel surcharges albeit fuel prices haven't been an issue for years. The local and even larger businesses in both our community and throughout the state, will suffer from the increase in their overhead, but more substantially from the patrons of their stores causing a decrease in the much needed commerce vital to the very health of our state and those citizens they employ. The math is simple, 5% or even more money out of my pocket means I have 5% less to spend in the state commerce.

I thank you for your time you took to read my email, and I respectfully renew my request for you to do the right thing for the people whom you serve and resist the special interest groups representing this massive utility and disallow this rate request.

Most respectfully,

Tico Donaire

Brandy Butler

From: Johnson, Casey (NBCUniversal, Orlando) <Casey.Johnson@universalorlando.com>
Sent: Wednesday, August 30, 2017 8:23 AM
To: Consumer Contact
Subject: Duke Energy

Commissioners,

We respectfully request you to disallow Duke Energy's recent rate increase request, based on the following observations:

Currently charging some of the highest rates in the state

Their past track record of charging customers [until 2021] exorbitantly for nuclear plants they have no intention of ever reopening –

or never reducing fuel surcharges even though fuel prices haven't been an issue for years,

in addition to petitioning the legislature to raise the 10% limit on profit margin for monopolies granted by the legislature - to 15%,

We can attest the citizenry of our cities/counties/state cannot afford to pay what amounts to an undue hardship burden on those citizens struggling to survive in an era of stagnant wages & real inflation crushing families currently

The hardship placed on businesses in not only our community, but the state, are a detriment to the lifeblood of much needed commerce vital to the very health of our state and those citizens they employ.

We cannot implore you strongly enough, to resist the lobbyists & associated special interests representing this **North Carolina mega-utility and disallow such an egregious rate request.**

Thank you for your time & your thoughtful consideration

John Lepley
Spokesman

Davenport Concerned Citizens
PO Box 2791
Davenport, Florida 33837

As a Duke customer I agree with Mr. Lepley and hope you give the citizens of Florida a voice. I have been topped out at my current job of 19 years and haven't seen a raise in the last 6 years. It concerns me that a large company like Duke can get away with I think is criminal.

Casey Johnson
Winter Garden FL