

September 1, 2017

Commission Clerk

Florida Public Service Commission

2540 Shumard Oak Blvd.

Tallahassee, FL 32399-0850

Re: Docket #20170150-E1

Dear Commission Clerk,

RECEIVED-PPSC
2017 SEP -5 AM 9:02
COMMISSION
CLERK

I am writing to let you know how unhappy I am with the request from Florida Public Utilities to increase our rates once again.

We already have the highest rates in N.E. Florida and I am appalled that they are requesting yet another rate increase.

I have lived here for 37 years and see the area growing in leaps and bounds and you would think that that many additional customers would more than offset the money hungry CEO's of this company.

The service is not the greatest in the world as I have short instantaneous outages on clear days, with no excuse for an outage. Their answer has been in the past, squirrels running across the line...yeah right! Outages just enough to knock my computer off and disrupt all the clocks. I used to call every time there was one, but finally gave up. They did do some upgrades on my end of town a few years ago which had been desperately needed for all the years that I lived here.

I am on a very small Social Security income (widows benefits) and I cannot continue to pay the increases that FPU keeps requesting.

I am totally against another increase unless they can offer seniors on limited income some kind of assistance. Unfortunately my small income is too large for the state assisted programs. Have worked for many years and tried to smartly invest for my end of life needs which makes these programs unavailable to me.

Please decline this request from Florida Public Utilities.

Joan Bond

Unhappy FPU customer

Joan Bond

533 Tarpon Ave

Fernandina Beach Florida

904-261-9991