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OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

September 13, 2017

Ms. Katherine Pforte
2958 Heritage Road
Marianna, Florida 32448

Dear Ms. Pforte:

Thank you for contacting the Florida Public Service Commission (PSC). We appreciate your comments about Florida Public Utilities Company's (FPUC) limited proceeding request for a rate change.

To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No. 20170150-EI. All customer correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPUC's request.

The PSC is expected to consider FPUC's request before the end of this year. Commissioners will examine FPUC's need for its request, and its ability to provide safe and reliable service. FPUC has requested its proposed rate adjustment begin in January 2018.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPUC to deliver quality electric service to your home or business.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com, and click on the Clerk's Office tab, then hit Dockets and type in case number 20170150.

Sincerely,

Handwritten signature of Bev DeMello in black ink.

Bev DeMello
Assistant Director

cc: Office of Commission Clerk

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2017 SEP 13 PM 3:05
COMMISSION
CLERK