

LAKESIDE WATERWORKS, INC.

September 27, 2017

FILED 9/27/2017
DOCUMENT NO. 07942-2017
FPSC - COMMISSION CLERK

Office of Commission Clerk
Florida Public Service Commission
Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Re: Re: Docket No. 20160195-WS - Application for Staff Assisted Rate Case (SARC) in Lake County by Lakeside Waterworks, Inc. – Response to Staff Recommendation

Dear Commission Clerk,

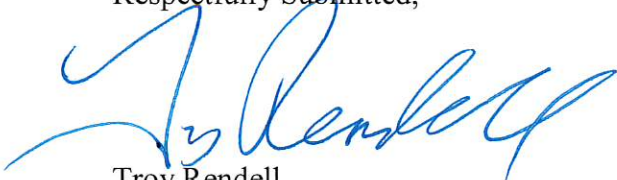
Lakeside Waterworks, Inc. (Lakeside) hereby submits its response to the staff recommendation concerning Quality of Service. Lakeside is attaching additional documentation to support the utility made significant investment to address the customers' concerns brought forth at the customer meeting.

Lakeside has completed the following items after the customer meeting:

- 1) Rebuilt the two high service pumps to address water pressure issues: \$1,967.24
- 2) Repaired a 2" water line at the water treatment plant and hydro tank: \$ 849.45
- 3) Rebuilt the service rack and installed new control panel and floats at lift station #2 on Shangri La Blvd: \$1,201.15
- 4) Rehabbed Water Treatment plant including electrical upgrades, bypass piping, new concrete floor: \$20,297.94
- 5) Rehabbed Lift Station #4 – near clubhouse – including new hatch cover, new electrical upgrades and new piping to address customers' odor concerns: \$10,610.64
- 6) Install two auto flushers in the distribution system to address customers' concerns: \$1,748.37

In addition it was also recently discovered that one of the hydropneumatic tanks will require replacing. These costs will need to be recovered in the near future through a limited proceeding. These issues can be addressed with the customers and OPC. Lakeside believes it has taken extraordinary efforts to address customer concerns related to the quality of service.

Respectfully Submitted,



Troy Rendell
Manager of Regulated Utilities

4939 Cross Bayou Boulevard, New Port Richey, Florida 34652
Tel: 727-848-8292



4939 Cross Bayou Boulevard
New Port Richey, FL 34652


Invoice

Invoice #	852403
Date	7/17/2017
Due Date	8/16/2017
Account #	2535
P.O. or W.A #	

Bill To
Lakeside Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Project
2535-88 WTP Rebuild High Service Pumps

Date	Description	Qty	U/M	Rate	Amount
6/22/2017	Rebuilt High Service Pumps #1 and #2 at the WTP. Replaced bearings, seal, seal sleeve, cleaned and sprayed varnish windings on 20 HP, 3-phase, 230/460v 3525 RPM Baldor Centrifical Pump #1. Materials and Labor to Complete Scope of Service	1		986.78	986.78
6/26/2017	Replaced bearings, seal, seal sleeve, cleaned and sprayed varnish windings on 20 HP, 3-phase, 230/460v 3525 RPM Baldor Centrifical Pump #2. Materials and Labor to Complete Scope of Service	1		980.46	980.46

Entered: 
 COA Code: 311
 Approved: @ 8-1-17
 Paid: ek # 1354
 Date: 8/22/17

Please remit payment to the above address. We appreciate your business!		Total	\$1,967.24
		Payments/Credits	\$0.00
		Balance Due	\$1,967.24

Telephone	Email
727-848-8292 Ext 219	asantiago@uswatercorp.net

U.S. Water[®]

Services Corporation

4939 Cross Bayou Boulevard
New Port Richey, FL 34652

Invoice

Invoice #	850121
Date	5/15/2017
Due Date	7/3/2017
Account #	2535
P.O. or W.A #	

Bill To
Lakeside Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Project
2535-78 2" PVC Repair at Lakeside

Date	Description	Qty	U/M	Rate	Amount
3/14/2017	Repair 2" water line at Water Plant. Replaced broken 2" interconnect for Hydro Tank.				
	Tradesman	8		57.91	463.28
	Materials to Complete Scope of Service	1		386.17	386.17
<p>Entered: _____ COA Code: <u>309</u> Approved: <u>@ @ 6-27-17</u> Paid: _____ Date: _____</p>					

Please remit payment to the above address. We appreciate your business!

Total \$849.45

Payments/Credits \$0.00

Balance Due \$849.45

Telephone	Email
727-848-8292 Ext 219	asantiago@uswatercorp.net

U.S. Water[®]

Services Corporation

4939 Cross Bayou Boulevard
New Port Richey, FL 34652

Invoice

Invoice #	855770
Date	9/22/2017
Due Date	10/22/2017
Account #	2535
P.O. or W.A #	

Bill To
Lakeside Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Project
2535-86 Taipei Island L/S New Ctrl Panel

Date	Description	Qty	U/M	Rate	Amount
7/21/2017	Rebuilt service rack and reinstalled the new control panel with (4) floats on lift station #2 on Shangri La Blvd.				
	Tradesman	9		57.91	521.19
	Materials to Complete Scope of Service	1		679.96	679.96
<p>Entered: _____</p> <p>COA Code: <u>360</u></p> <p>Approved: <u>Ⓟ</u></p> <p>Paid: _____</p> <p>Date: _____</p>					

Please remit payment to the above address. Thank you for allowing us to be of service.

Total	\$1,201.15
Payments/Credits	\$0.00
Balance Due	\$1,201.15

Telephone	Email
727-848-8292 Ext 219	asantiago@uswatercorp.net



4939 Cross Bayou Boulevard
New Port Richey, FL 34652

Invoice

Invoice #	855806
Date	9/18/2017
Due Date	10/18/2017
Account #	2535
P.O. or W.A #	

Bill To
Lakeside Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Project	
2535-89 Elec Upgrades/Misc Plant Upgrades	

Date	Description	Qty	U/M	Rate	Amount
7/21/2017	Building improvements at WTP. Installed bypass piping, electrical upgrades and new concrete floor.				
	Tradesman's Labor	68.75		57.91	3,981.31
	Maintenance Technician's Labor	68.75		52.01	3,575.69
	Materials to Complete Scope of Service	1		10,797.41	10,797.41
	18% Markup	1		1,943.53	1,943.53
<p>Entered: _____</p> <p>COA Code: <u>320</u></p> <p>Approved: <u>C</u></p> <p>Paid: _____</p> <p>Date: _____</p>					

Please remit payment to the above address. We appreciate your business!

Total	\$20,297.94
Payments/Credits	\$0.00
Balance Due	\$20,297.94

Telephone	Email
727-848-8292 Ext 219	asantiago@uswatercorp.net



4939 Cross Bayou Boulevard
New Port Richey, FL 34652

Invoice

Invoice #	855805
Date	9/25/2017
Due Date	10/25/2017
Account #	2535
P.O. or W.A #	

Bill To
Lakeside Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Project	
2535-87 Bldg L/S4 Elec Rep/Hatch/Upgrades	

Date	Description	Qty	U/M	Rate	Amount
8/22/2017	Lift Station #4 Upgrades. Installed new hatch cover, new electrical and new piping to help odor control at lift station.				
	Tradesman's Labor	78		57.91	4,516.98
	Maintenance Technician's Labor	78		52.01	4,056.78
	Materials to Complete Scope of Service	1		1,726.17	1,726.17
	18% Markup	1		310.71	310.71
Entered: _____ COA Code: <u>360</u> Approved: <u>(Signature)</u> Paid: _____ Date: _____					

Please remit payment to the above address. We appreciate your business!

Total	\$10,610.64
Payments/Credits	\$0.00
Balance Due	\$10,610.64

Telephone	Email
727-848-8292 Ext 219	asantiago@uswatercorp.net



4939 Cross Bayou Boulevard
New Port Richey, FL 34652

Invoice

Invoice #	855578
Date	8/31/2017
Due Date	10/5/2017
Account #	2535
P.O. or W.A #	

Bill To
Lakeside Waterworks, Inc. Attn: Joe Gabay 4939 Cross Bayou Boulevard New Port Richey, FL 34652

Project
2535-94 Install Auto Flushers

Date	Description	Qty	U/M	Rate	Amount
8/23/2017	Installed auto flusher at China Lane.				
	Tradesman	6		57.91	347.46
	Maintenance Technician	6		52.01	312.06
8/30/2017	Installed auto auto flusher at sewer plant.				
	Tradesman	4		57.91	231.64
	Maintenance Technician	4		52.01	208.04
	Materials to Complete Scope of Service	1		649.17	649.17
Entered: _____ COA Code: <u>331</u> Approved: <u>@ @ 9-19-17</u> Paid: _____ Date: _____					

Please remit payment to the above address. We appreciate your business!

Total	\$1,748.37
Payments/Credits	\$0.00
Balance Due	\$1,748.37

Telephone	Email
727-848-8292 Ext 219	asantiago@uswatercorp.net