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STATE OF FLORIDA



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(850)413-6199

Public Service Commission

September 28, 2017

Mr. Berdell Knowles, Sr., Owner
Kincaid Hills Water Company
P.O. Box 15016
Gainesville, FL 32602
Kincaidhillswaterco@yahoo.com

VIA CERTIFIED & ELECTRONIC MAIL

Re: Docket No. 20170200-WU - Initiation of show cause proceedings against Kincaid Hills Water Company, in Alachua County, for Noncompliance with Sections 350.113, 350.117, 367.121, and 367.145, Florida Statutes, and Rules 25-30.110, 25-30.120, 25-30.355, and 25-22.032, Florida Administrative Code.

Dear Mr. Knowles:

Please be advised that the staff of the Florida Public Service Commission (Commission) has opened a docket initiating a show cause proceeding against Kincaid Hills Water Company (Kincaid) for failing to comply with Commission rules and regulations. The proceeding is based upon Kincaid's failure to submit, or timely submit, its Annual Reports and Regulatory Assessment Fees for the years 2008 through 2016, pursuant to Sections 350.113, 350.117, 367.121, and 367.145, Florida Statutes (F.S.), and Rules 25-30.110 and 25-30.120, Florida Administrative Code (F.A.C.), and failure to respond to customers and customer complaints, pursuant to Rules 25-30.330, 25-30.355, and 25-22.032, F.A.C.

Violations of the provisions of any lawful rule or any statute administered by the Commission may result in penalties as provided by Section 350.127, F.S. Specifically, violations of the provisions of Chapter 367, F.S., or any rule adopted pursuant to the Chapter may result in penalties as provided by Section 367.161, F.S.

Commission staff intends to present a recommendation to the Commission on the show cause proceeding at the Commission Conference on **November 7, 2017**. A copy of staff's recommendation will be sent to Kincaid once it has been completed and filed. Please note that Kincaid and/or its legal representative is invited and encouraged to attend the Commission Conference on November 7, 2017, and to address the Commission regarding the recommendation. Should Kincaid or its legal representative plan to attend the Conference, please let me know the name(s) of the person(s) who will be attending.

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Should you have questions or comments, please do not hesitate to contact me at (850) 413-6076 or MDuval@psc.state.fl.us.

Sincerely,



Margo A. DuVal
Senior Attorney

MAD

cc: Office of Public Counsel (J.R. Kelly/Erik Sayler)
Office of Commission Clerk
Berdell Knowles, Jr.