

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : James Iyampillai

Electric Utility Provider : Florida Power & Light

Zip Code : 33406

Category : Power restoration time

Comments : The amount of time it took FPL to restore power to our home after Hurricane Irma was ludicrous. This is 2017, yet it took eight days for power to be restored to our home. We were one of the last few in the county. Our electric bill is almost \$500 a month, and we expect FPL to have properly strengthened the power grid to withstand the barely hurricane-force wind gusts we received in our area. I can only imagine how long our power would have been out had Irma made a direct impact. An investigation should be taking place into how FPL used the money they are taking from customers into actually strengthening the power grid so that the public can know what they are paying for. It feels like the exorbitant amounts of money they are making is not going to helping the public that they profit from.