

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Paul Berliner

Electric Utility Provider : FPL

Zip Code : 33437

Category : Power restoration time

Comments : It took FPL four days to restore power to my home and community. Many in our immediate area did not lose power. After the storm FPL came and trimmed trees near power lines. This should have been, and should continue to be, an ongoing project thru the years, not something that is aggressively done after a hurricane.

FPL's website first stated that FPL had discontinued electric power, then after two days that a service technician was on site. On day three their website stated they did not know when power would be restored. Customers need accurate up-to-date information.

After hurricane Wilma, many asked why not bury the electric lines. In my opinion, in today's times, when we depend so much on electricity, and cell phones, electric lines should be buried.