

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name :

Electric Utility Provider : FPL

Zip Code : 33484

Category : Power restoration time

Comments : It took 8 and a half days to restore power. The visiting crews who help restore said if proper tree trimming maintenance had been done half the issued would never had happened. Communication and updates where poor. Trying to get information on status and time never happened. Call center was overwhelmed. Only thing worse was Comcast updates and information. Millions spent to upgrade grids but basic maintenance not done.