

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name :

Electric Utility Provider : FPL

Zip Code : 34997

Category : Power restoration time

Comments : Prior to the storm even starting, we lost power due to a blown transformer on our street. Then during the worst of the storm, a tree fell on one of FPL brand new poles and a power line snapped. The line landed right next to our house and sat there for 5 days. Even though we had a power line down, we still waited 5 1/2 days to have the power restored. But thanks to a team from One Source Power from the Northeast, they fixed the issue. I emailed One Source Power to thank them for their good work, never expecting a reply. Much to my surprise, the president of the company replied back! I am thankful for the work that they did and that FPL was able to get help from other companies when they needed it.