

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Lisa Schanen

Electric Utility Provider : FPL

Zip Code : 33411

Category : Power restoration time

Comments : I feel FPL did an excellent job of restoring power. Our power went out around 6 am on Sunday before the main part of the hurricane came through. I thought the electric wouldn't go back on until after the storm. However, we were pleasantly surprised it turned back on a few hours later and we were able to enjoy a hot lunch and use up some food in the freezer. The power went off again after lunch; however, we were restored just after midnight. Thankfully we were not out long enough for food to spoil or for the house to get extremely hot. Kudos to the hard-working linemen and employees at the command centers on a job well done!