

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Tommy Lewis

Electric Utility Provider : FPL

Zip Code : 32935

Category : Other

Comments : I reported a large Palm tree leaning against a power line in my yard. My power had been restored in under 48 hours but I was concerned the tree (now at a 70 degree angle) would bring down the line that feeds four homes. FPL sent an "inspector" out and he ordered a crew to come out and remove the tree. It took a couple days and a couple phone calls, but considering the priority was restoring people's power, I was very pleased with FPL's response.