CORRESPONDENCE 10/11/2017 DOCUMENT NO. 08548-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU Name : Stephanie Masse Electric Utility Provider : FPL

Zip Code: 34990

Category: Information provided by electric utility provider after the storm

Comments: The information coming from FPL was nil, the app did not work and the website gave no telephones to call. We were a small group of people w/o power and waited 6 days. In this great state of Florida and in this year that is not acceptable. Am thinking about going solar.