

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Jon Morse

Electric Utility Provider : Florida Power & Light

Zip Code : 33415

Category : Power restoration time

Comments : My complaint is the amount of time to restore electric in my area. It took 5 days to restore power in my community, while communities blocks away never lost power. This is the result on every storm I've been through. They haven't made much progress in fixing and upgrading the grid for my community. We pay the same amount for electricity as everyone else and yet we don't seem to get the same quality of service as those in other communities around ours.