

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Dave Herzfeld

Electric Utility Provider : Florida Power & Light

Zip Code : 32953

Category : Power restoration time

Comments : During Hurricane Mathew, we never lost power. During Irma, we were without power for about 18 hours. I believe FPL has done a tremendous job updating their infrastructure and meeting the challenges these storms have presented.

Apparently you have to choose categories to also address communication issues, but I'm not going to fill out this form 3 separate times. FPL's communication before, during, and after Irma were excellent.