

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : James Youngman

Electric Utility Provider : FPL

Zip Code : 32927

Category : Power restoration time

Comments : Five days w/o power is unacceptable. Streets to the north and south of us had power within a day after the storm yet we sat there. Even worse was not being able to get a human being on the phone - just recorded messages.