

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : HARRY SILVIS

Electric Utility Provider : FLORIDA POWER & LIGHT

Zip Code : 32738

Category : Power restoration time

Comments : At our address 1749 Gatewood Drive, Deltona the power was out for 68 hours! As like 11 months ago, we are a block of 77 homes on 20 acres w/o power for 68 hours while our neighbors on all four sides, only were out for 10 hours. This has been the problem going back to 1999 or more, after talking to neighbors. WE are second class citizens, and are being discriminated against because we are such a small number of homes by FPL. To make it worse, a 150ft of primary wire and a single pole could bring us into the same power grid as our neighbors, who always have power! I can see the pole from my front walk. Both times a \$25. fuse fixed the problem and took only 15 minutes! Could not get through to FPL for 36 hours, and they were not helpful when we did. Last time we listened to FPL promises and threw out over \$400.00 in food. This time we filled our freezers with ice from Ice America and again moved the \$3000.00 in drugs to an ice chest. Appears their only plan is to make FEMA \$\$\$\$\$\$\$