

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Yasmi Govin

Electric Utility Provider : Florida Power & Light

Zip Code : 33155

Category : Other

Comments : Not only did it take over 8 days to get my power restored, but on several occasions the FPL website/app said my power was restored when it was not. By the way, this happened to a lot of people I know. This caused me to have to re-start the process of notifying FPL again and again of my power outage. In addition, my neighbors tree fell on the power line causing it to break, resulting in the power outage. FPL entered my property to cut down the portion of my neighbor's tree that was on the line that fell on my side, which by the way was most of the tree except for its trunk. FPL left all of the debris they cut in my back yard. I had already paid my gardner \$1,000 to clean up my back yard after the storm. Because of the mess left behind by FPL I had to call gardner back and pay him an additional \$250 to pick up the mess FPL left behind, Even though I had no fault in creating the mess or causing the power outage. FPL's tree trimming program is bogus, I called them before no action