

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Lourdes Lurigados

Electric Utility Provider : FPL

Zip Code : 33156

Category : Power restoration time

Comments : Following Hurricane Irma, FPL was adamant that power would be restored on Sunday, 9/17. Given what I was seeing the day before, it was impossible. FPL had a command center in Pinecrest and the rep stood by that date...until it did not happen. This neighborhood is known for its mature trees and unfortunately that does not mix well with overhead lines. I had FPL come to my home in the last year to trim the vegetation near the lines that we are not allowed to trim and the contractor spent 2 days and barely trimmed. We want to explore undergrounding the lines but not at our sole expense. There is a storm fee on our bill and I don't know where or how that is helping us. There needs to be more cooperation between FPL and older communities with mature vegetation and overhead lines.