

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Christiane Carberry

Electric Utility Provider : Duke Energy

Zip Code : 33763

Category : Power restoration time

Comments : Our power restoration took until Saturday night (6 days and one day past the promised time). The website regarding power outages had faulty information. It said we had power but it was incorrect. Considering that Irma's wind speeds were less than a Cat 1 through most of Florida (tropical storm speed), it is mind-boggling that millions of people lost power. In our area we only had wind gusts and still all the power was out. If Duke is incapable of securing the grid, maybe we need a public utility in Florida that actually works for the interests of the Florida people instead of the power company's own pockets. We need solar photovoltaic-powered microgrid systems like the military is using to strengthen the grid. It needs to become a lot easier for people to have their own solar systems that can operate independently of the grid, without lobbying and misinformation by Duke to kill any beneficial initiatives. We shouldn't pay a surcharge for their incompetence. What about national security?