

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No : 20170215-EU

Name : Ana

Electric Utility Provider : FPL

Zip Code : 33312

Category : Power restoration time

Comments : The restoration took 9 days and it happened after the original estimated day of restoration. Also the website indicated power was restored when it was not. Lastly a portion of the neighborhood had power restored 4 days before my section was restored(about 52 houses).

Seems to me the whole area should have been restored before moving on. Lastly no communication could be had with the power company. No updates, no information--ticket open tells me nothing.