CORRESPONDENCE 10/12/2017 DOCUMENT NO. 08692-2017

Review of Electric Utility Hurricane Preparedness and Restoration Actions

Docket No: 20170215-EU

Name: Gail Porter

Electric Utility Provider: Florida Power and Light

Zip Code: 33321

Category: Information provided by electric utility provider after the storm

Comments: no power for 5 full days +. No acceptable. where was 3 billion \$ spent on upgrades that allowed 9 million people to go without power from tropical storm force winds? Will we now pay additional monies for companies that came in to to assist FPL to restore power?? Why weren't upgrades done to make lines underground? When new developments go in, it is mandatory for them to bury power lines. Where did the \$3 billion dollars go? Was infrastructure from FPL in total ruins before hand? Very poor response from FPL, very poor.